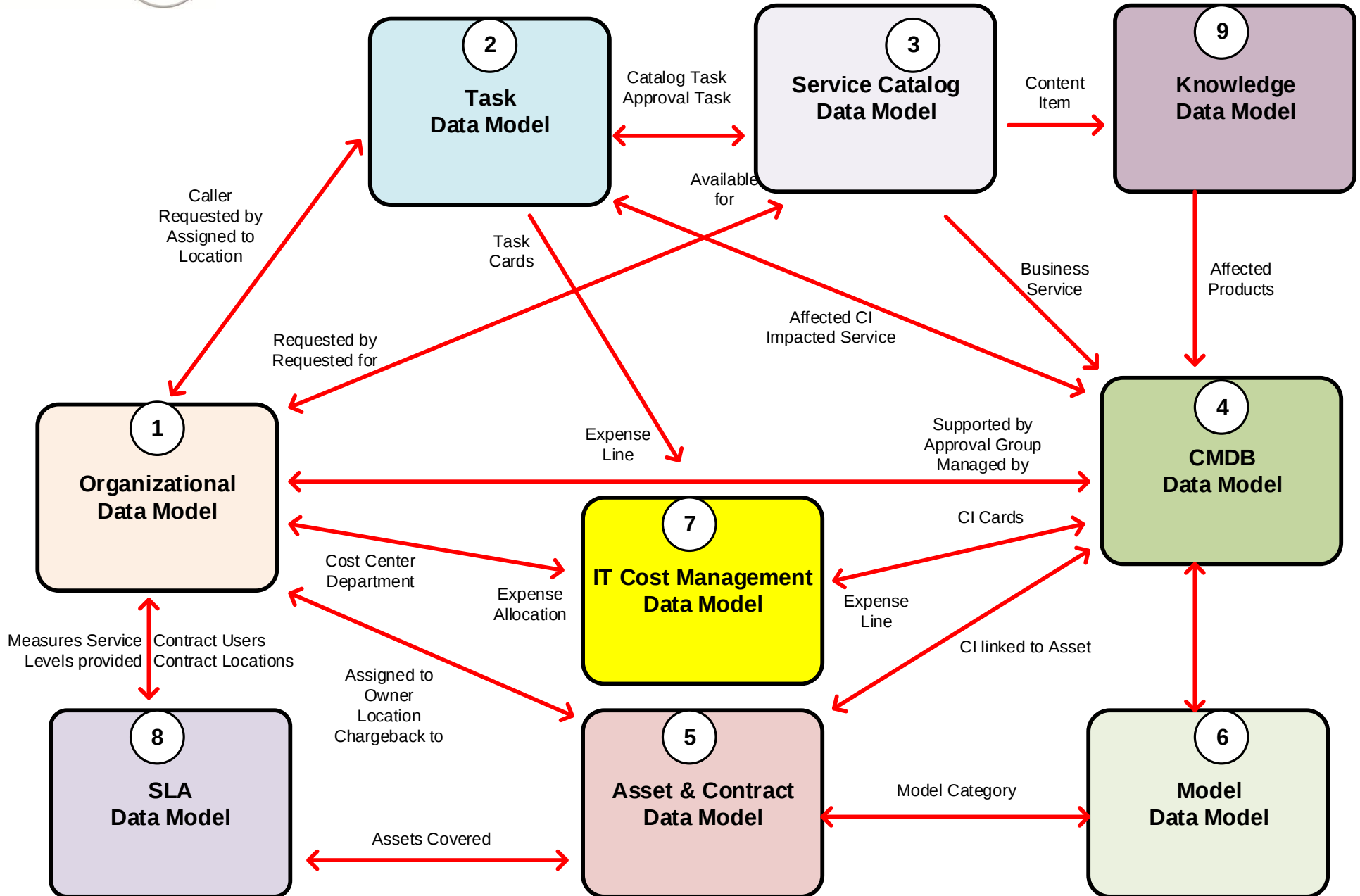
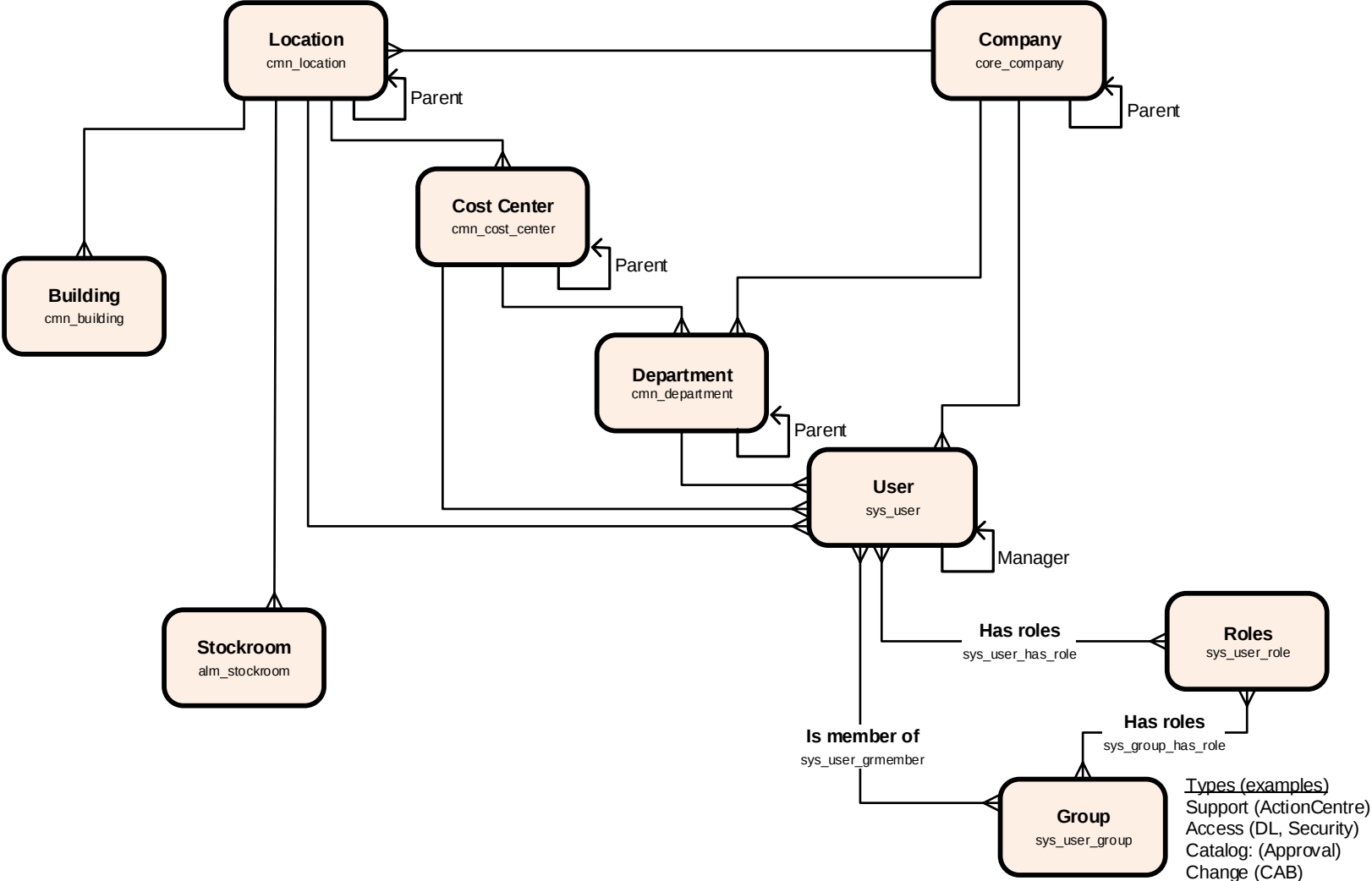


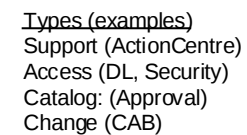
High Level ServiceNow Data Model Relationships





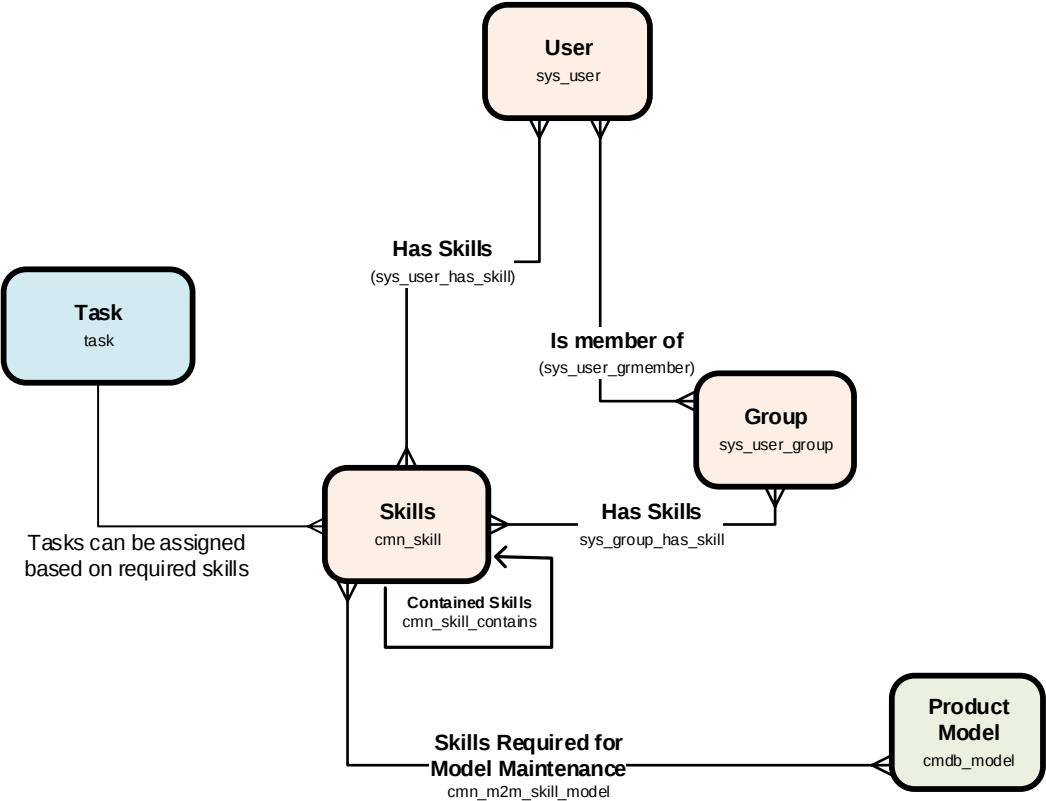
1 Organizational Data Model

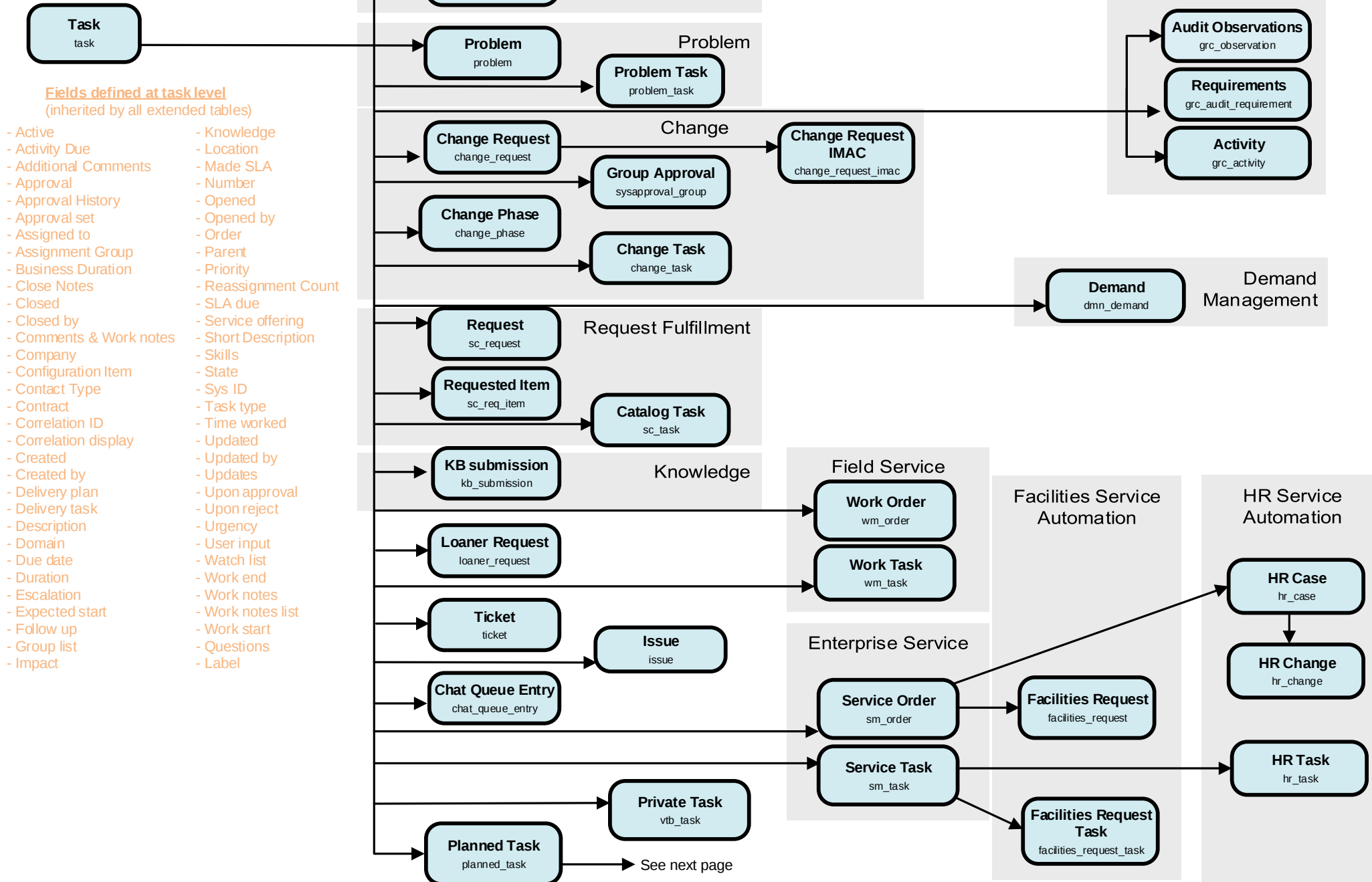


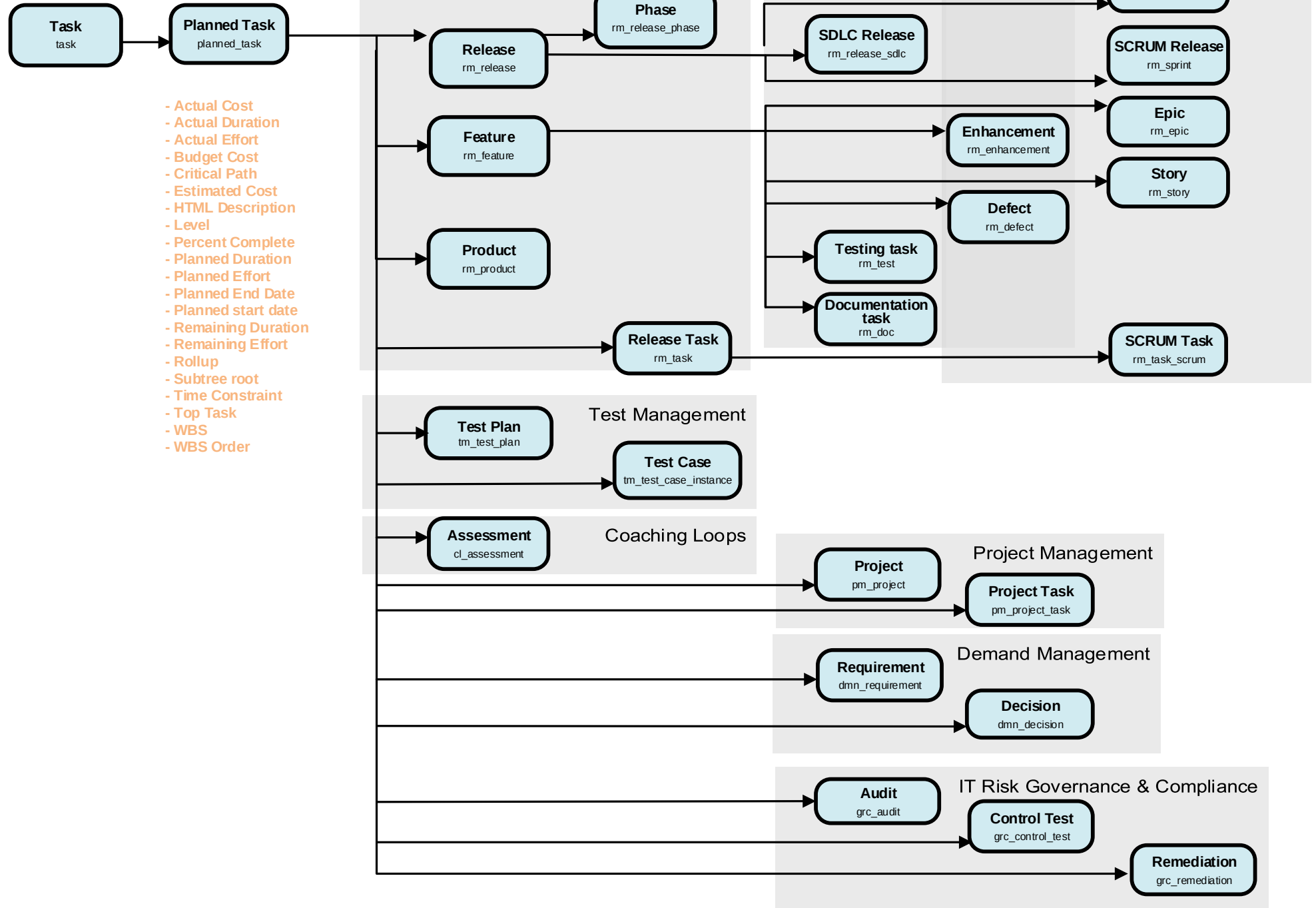


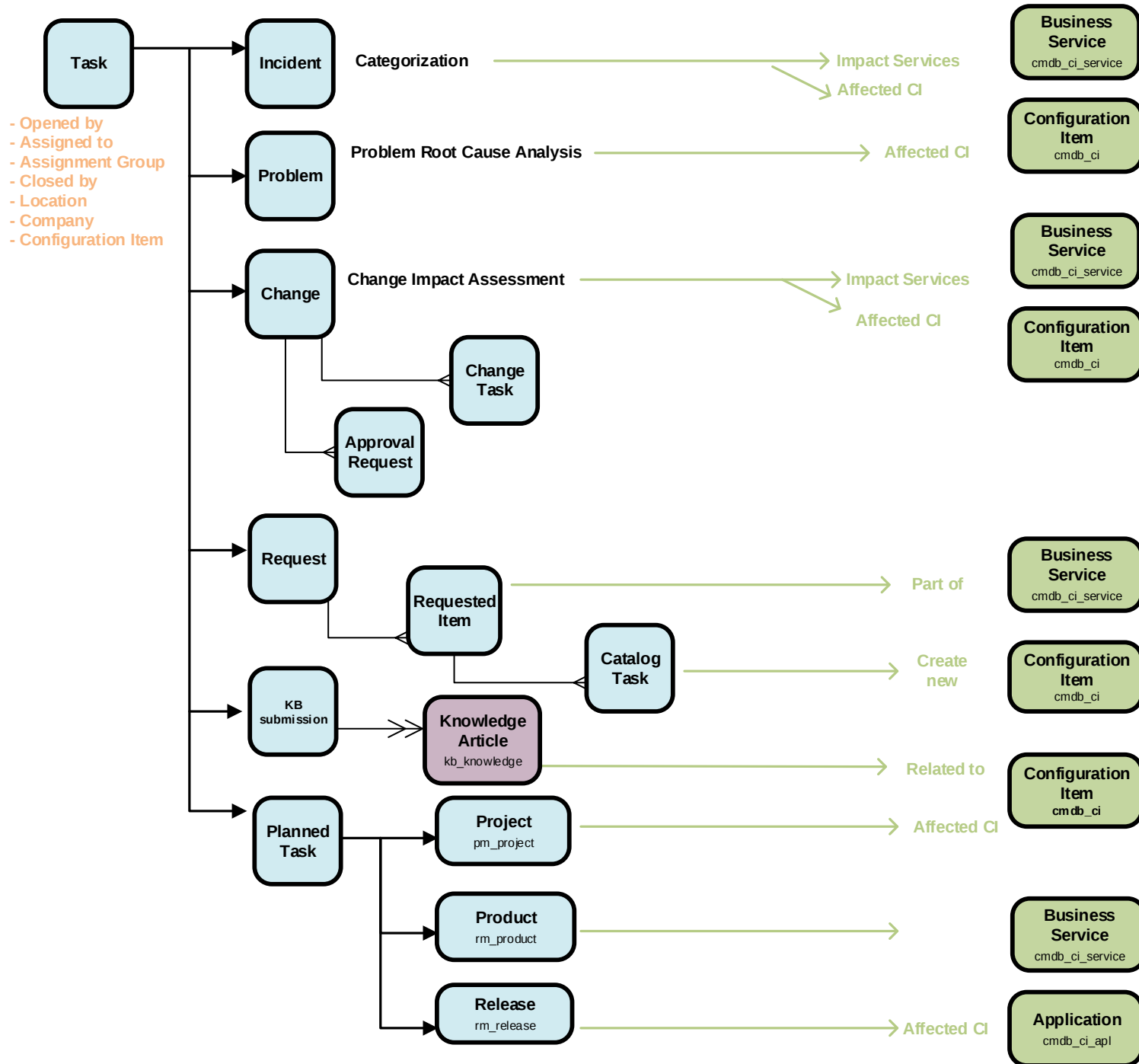


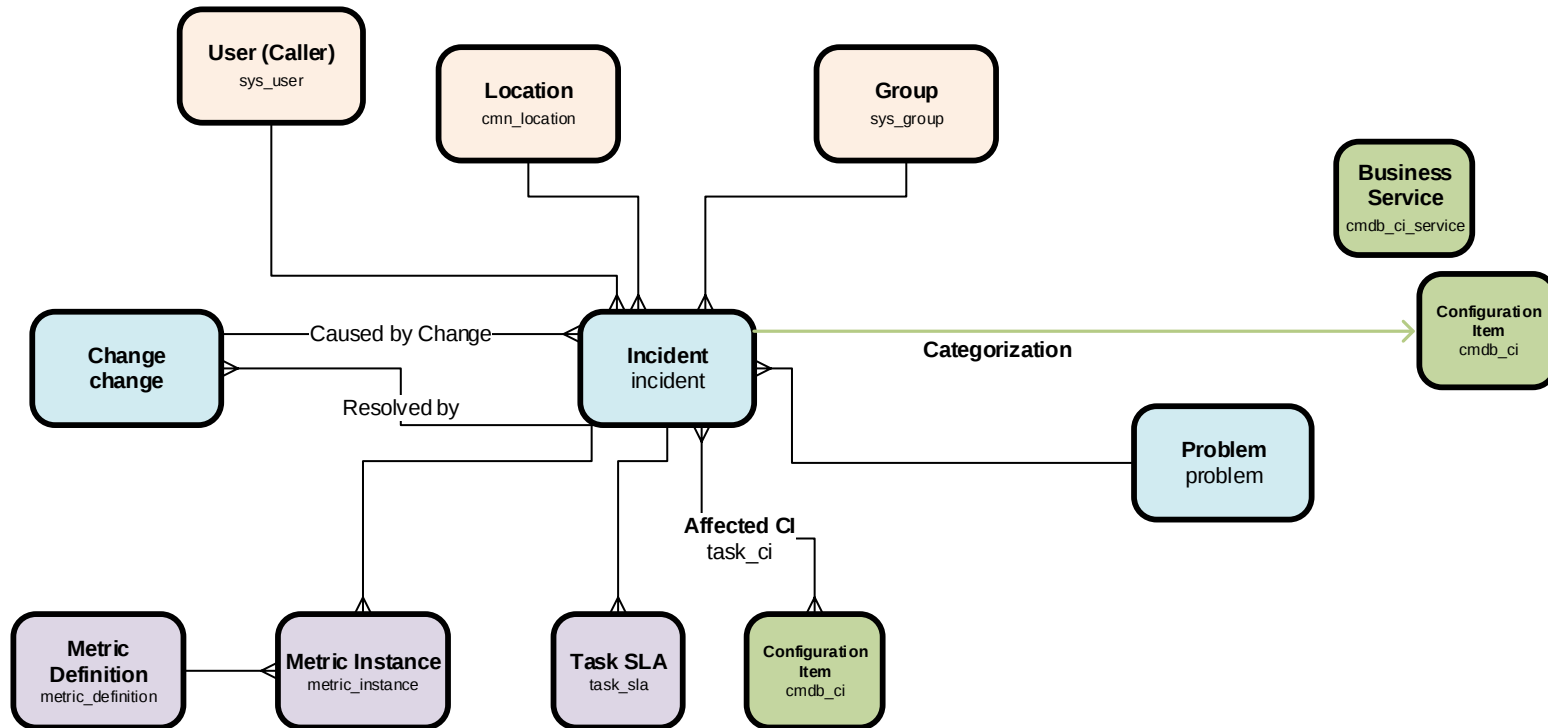
1b Skills Management Data Model

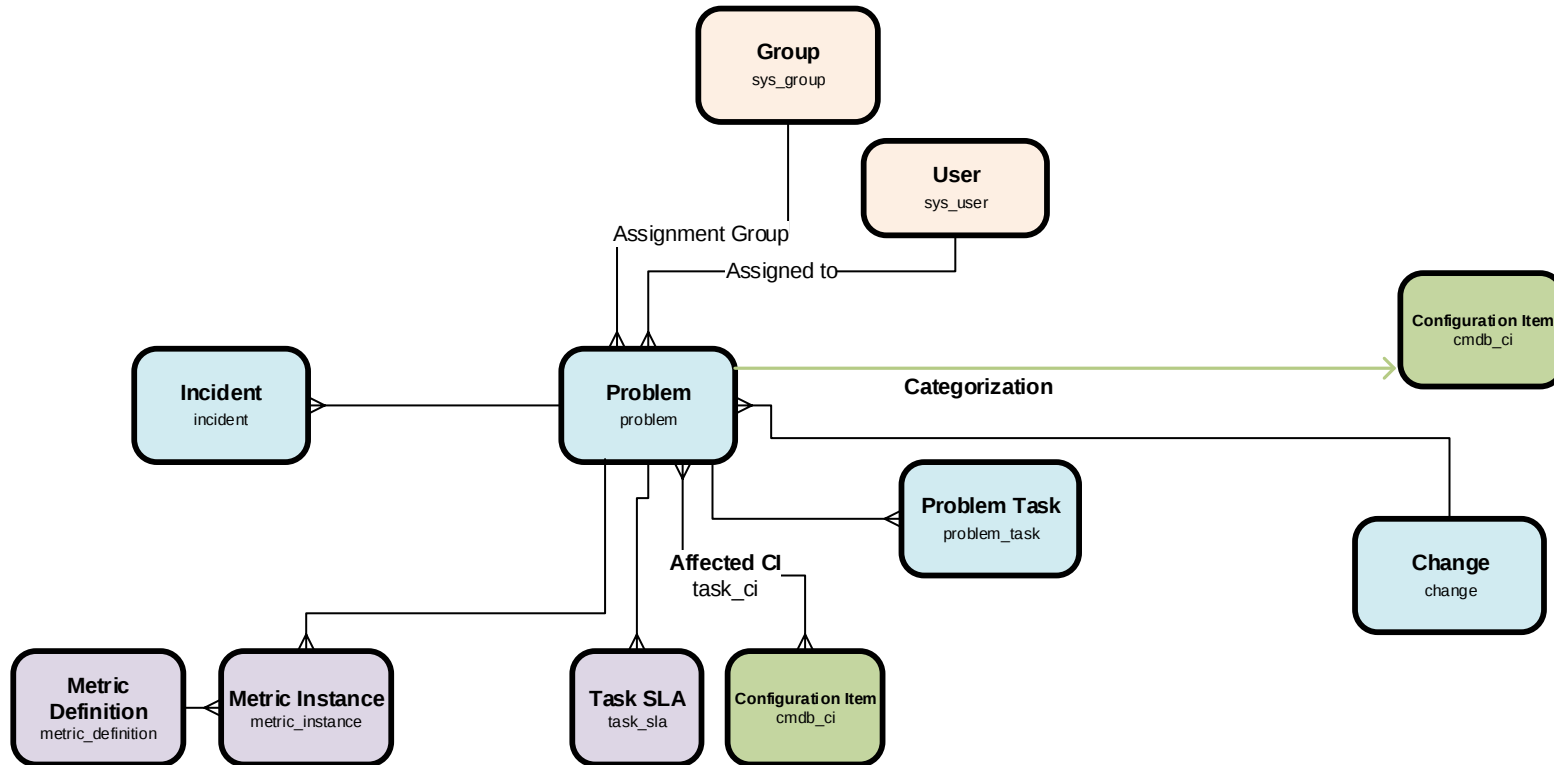


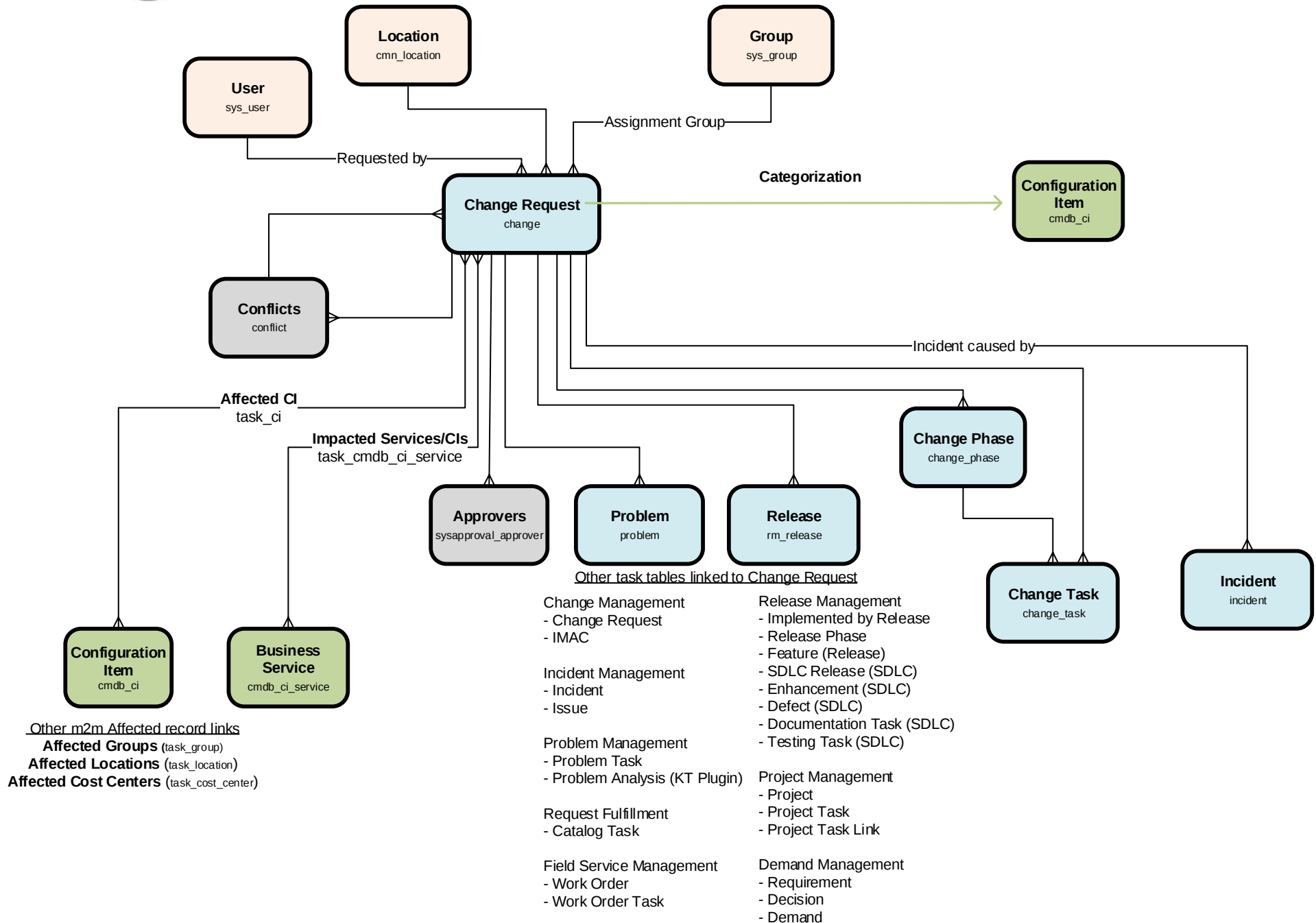


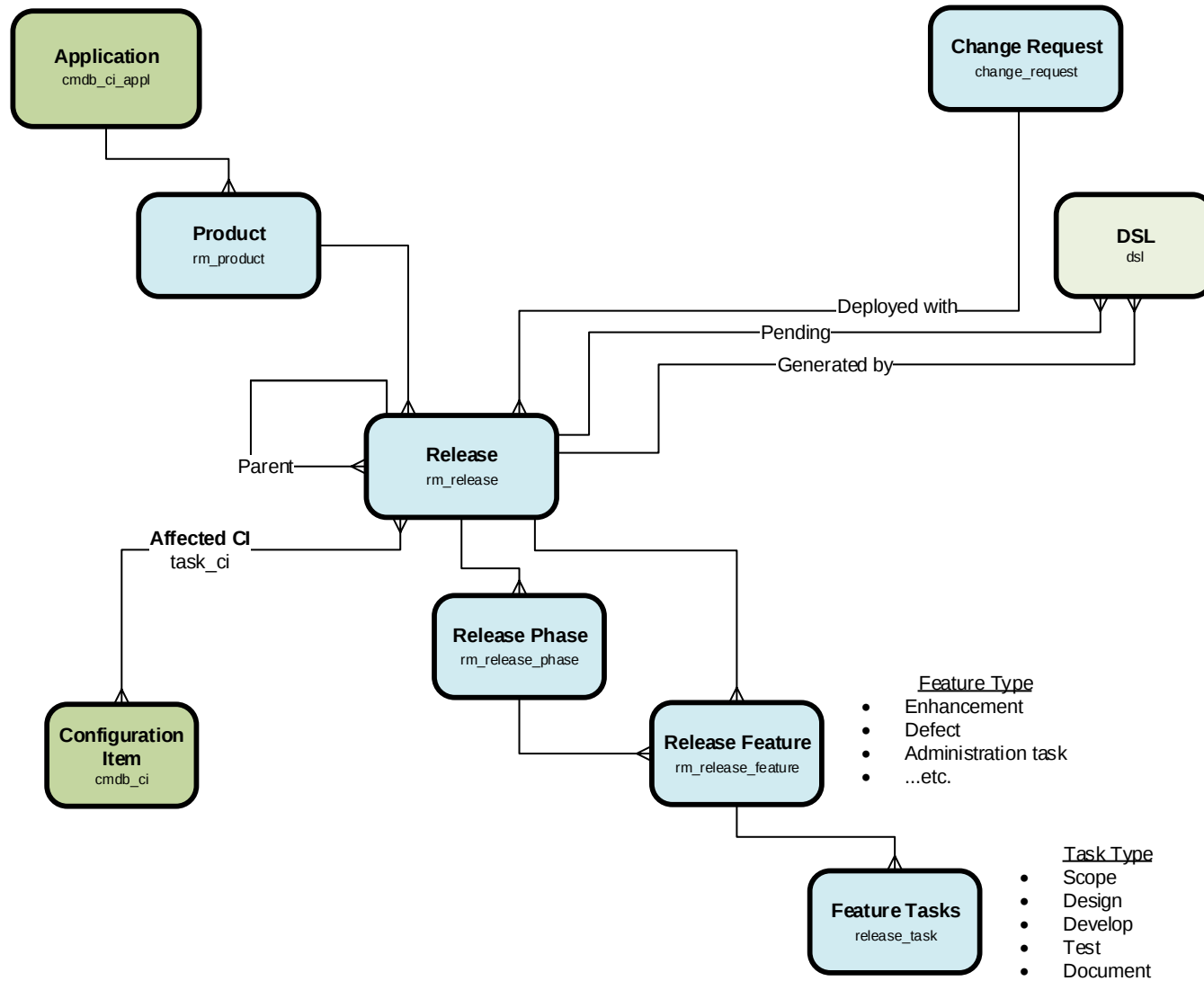






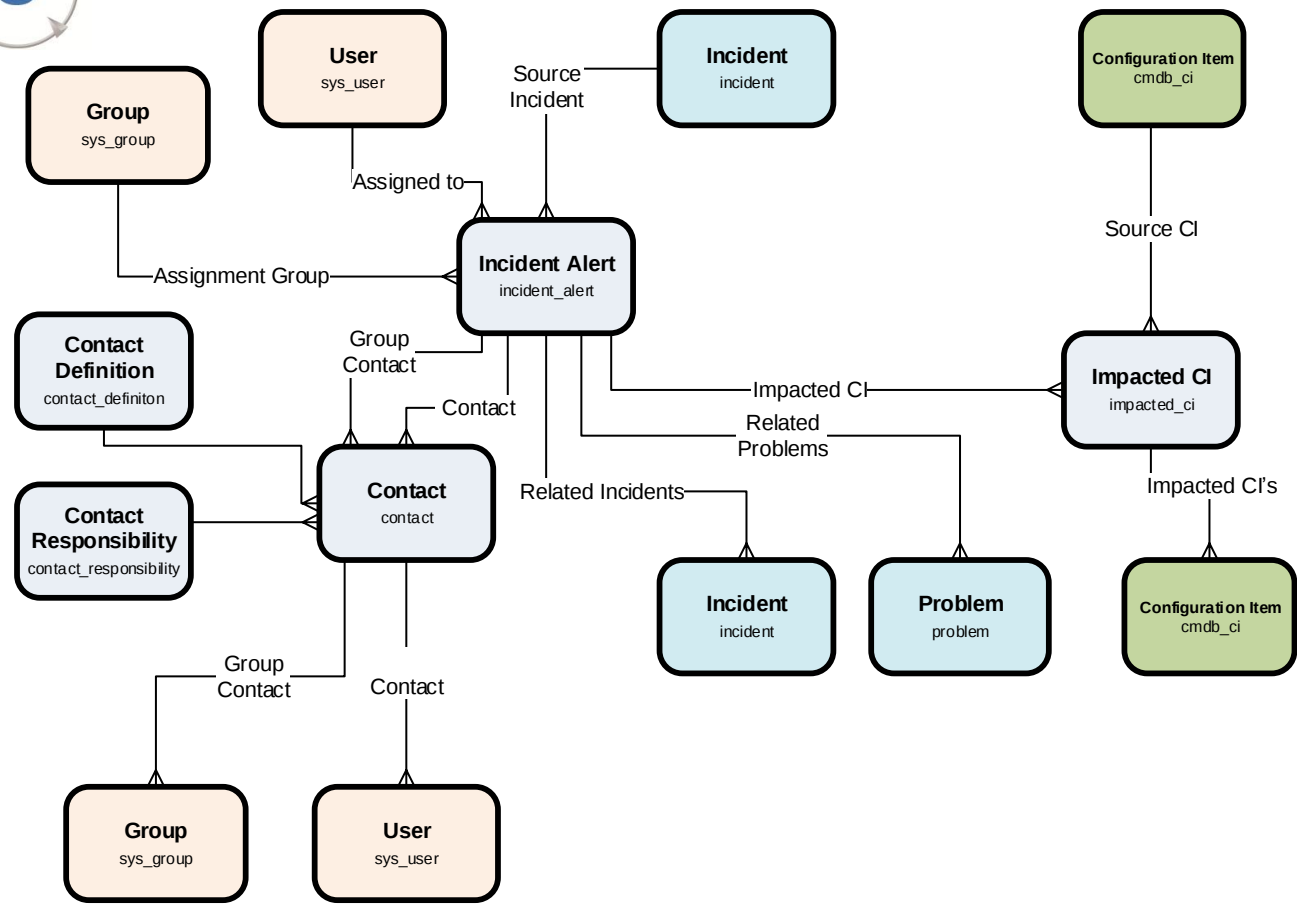


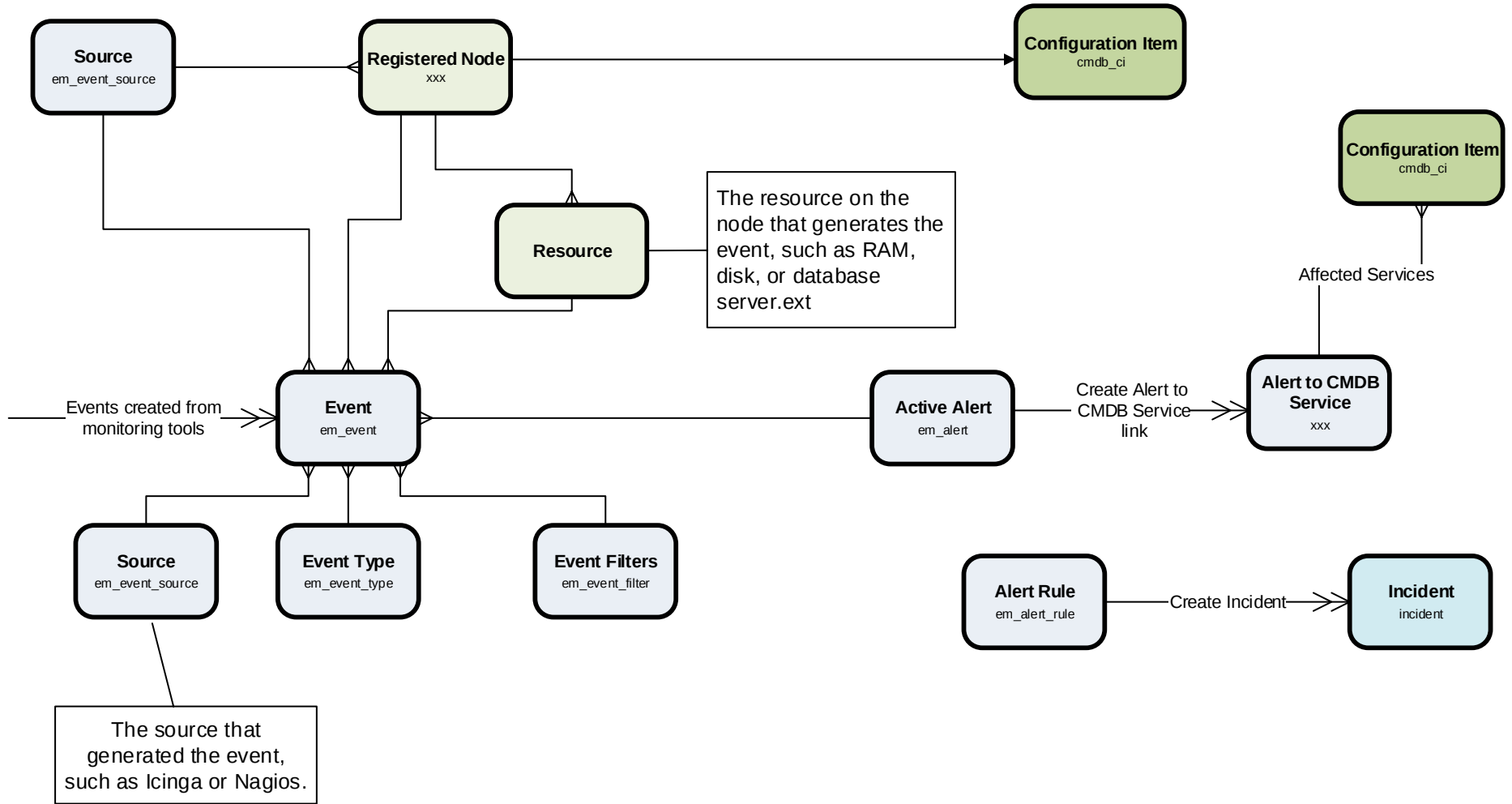


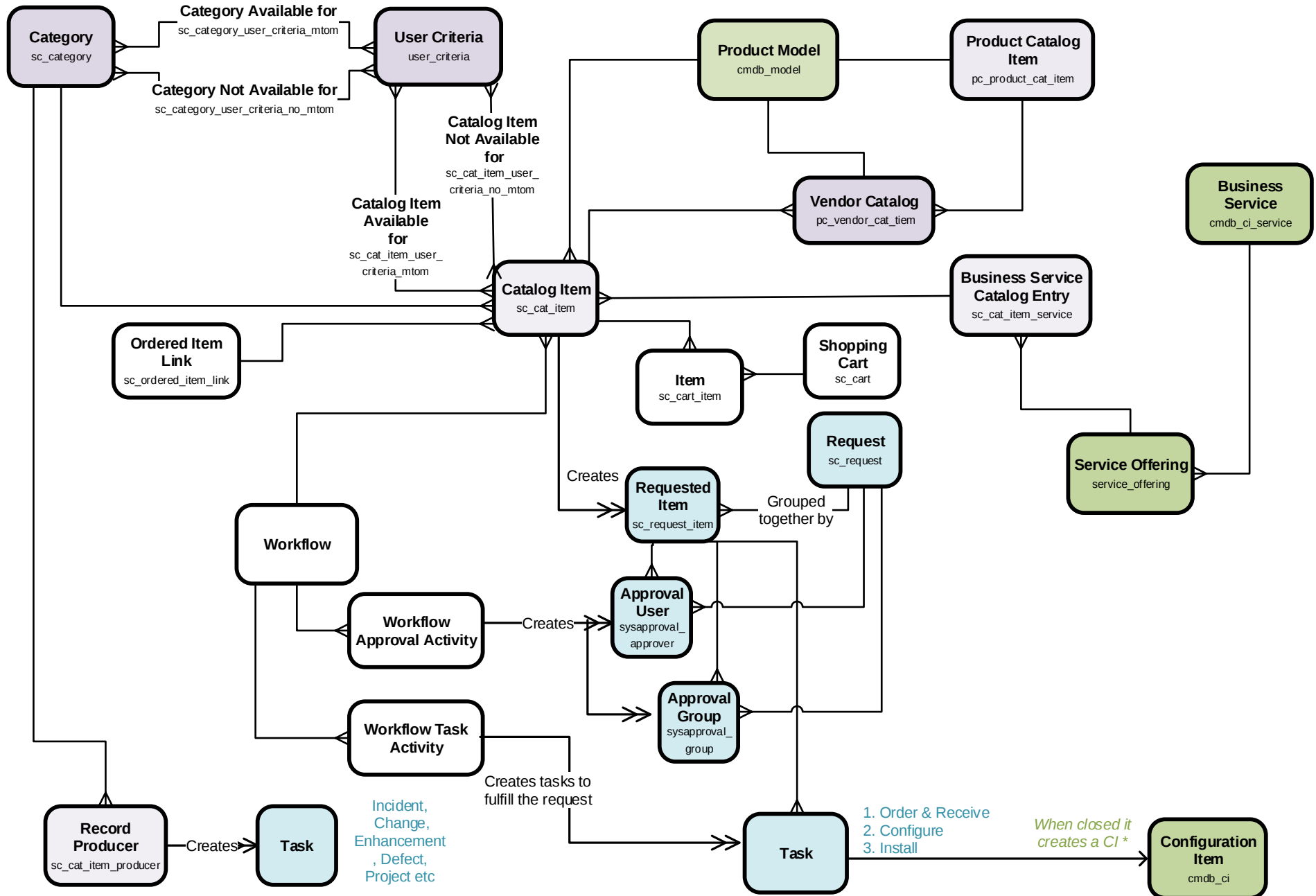




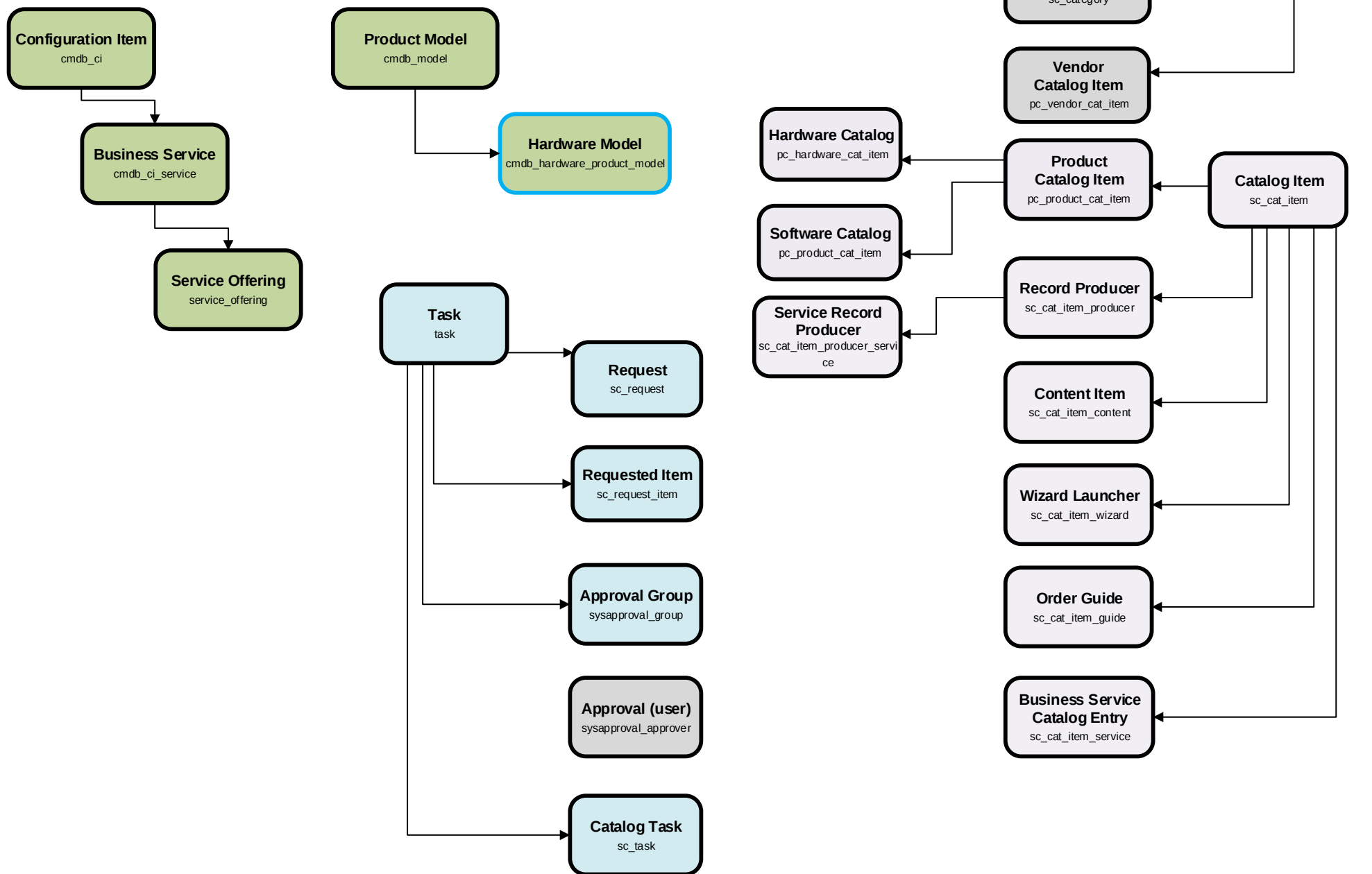
2f Alert Management Data Model

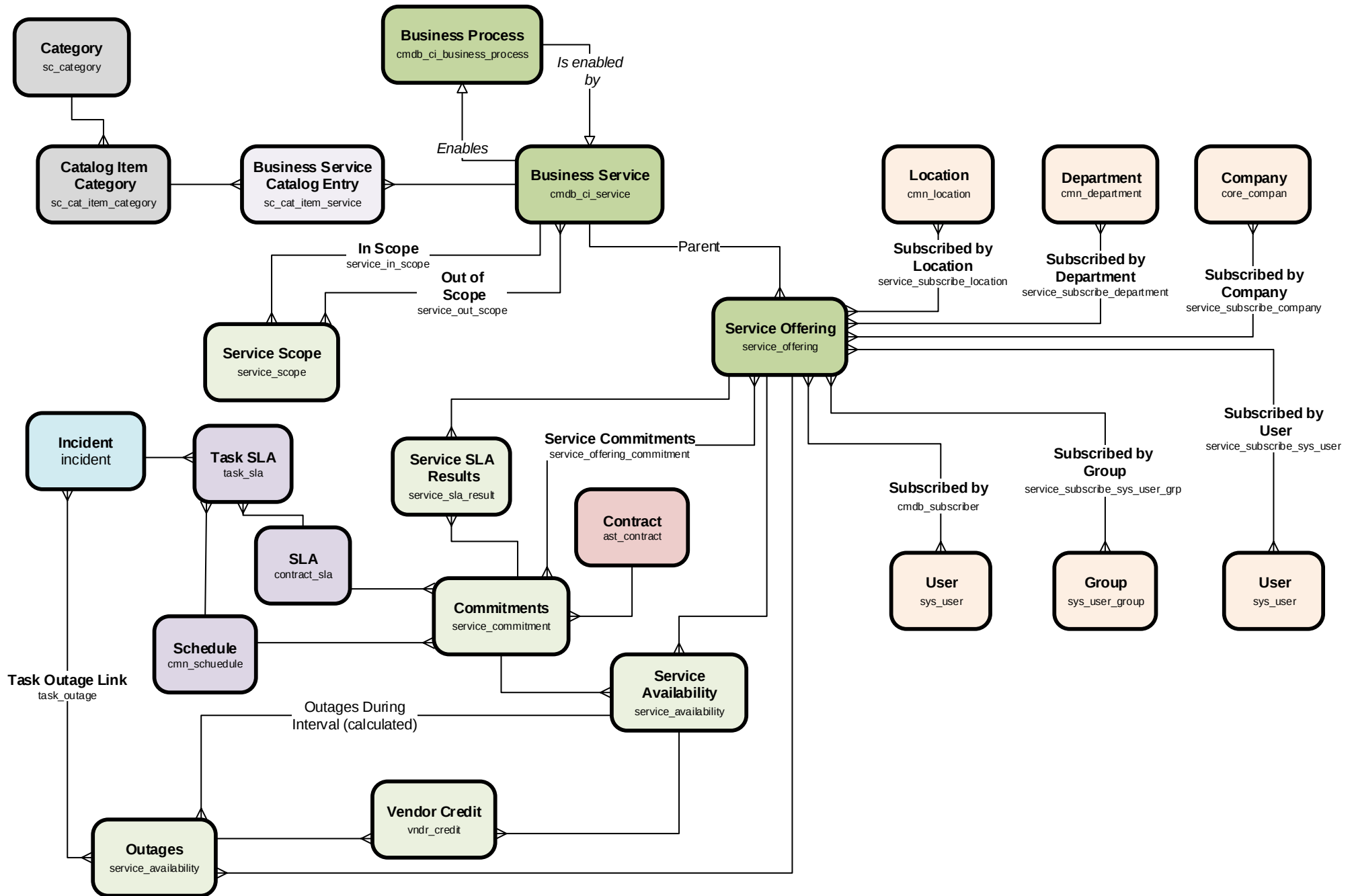






3a Service Catalog Data Model Extensions





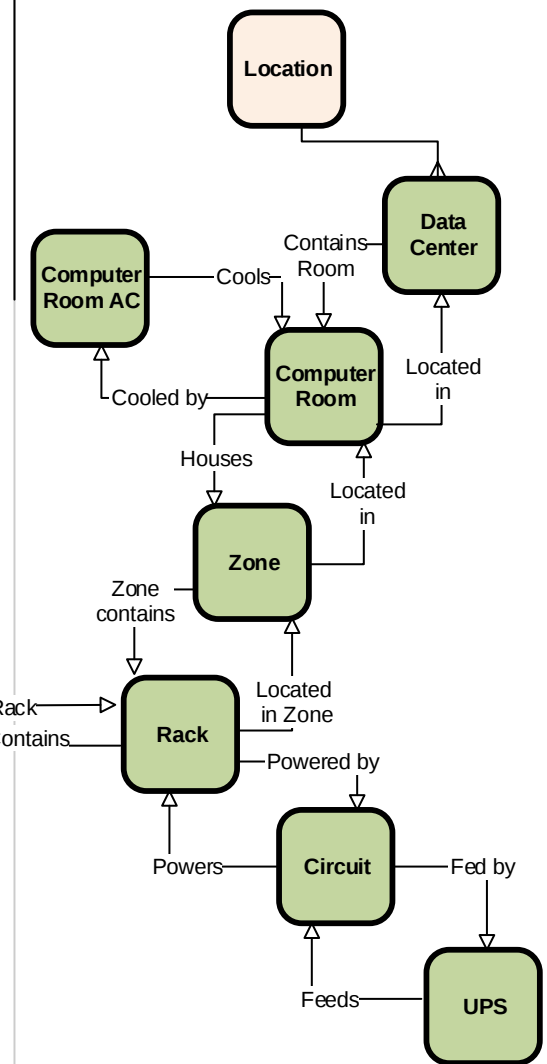
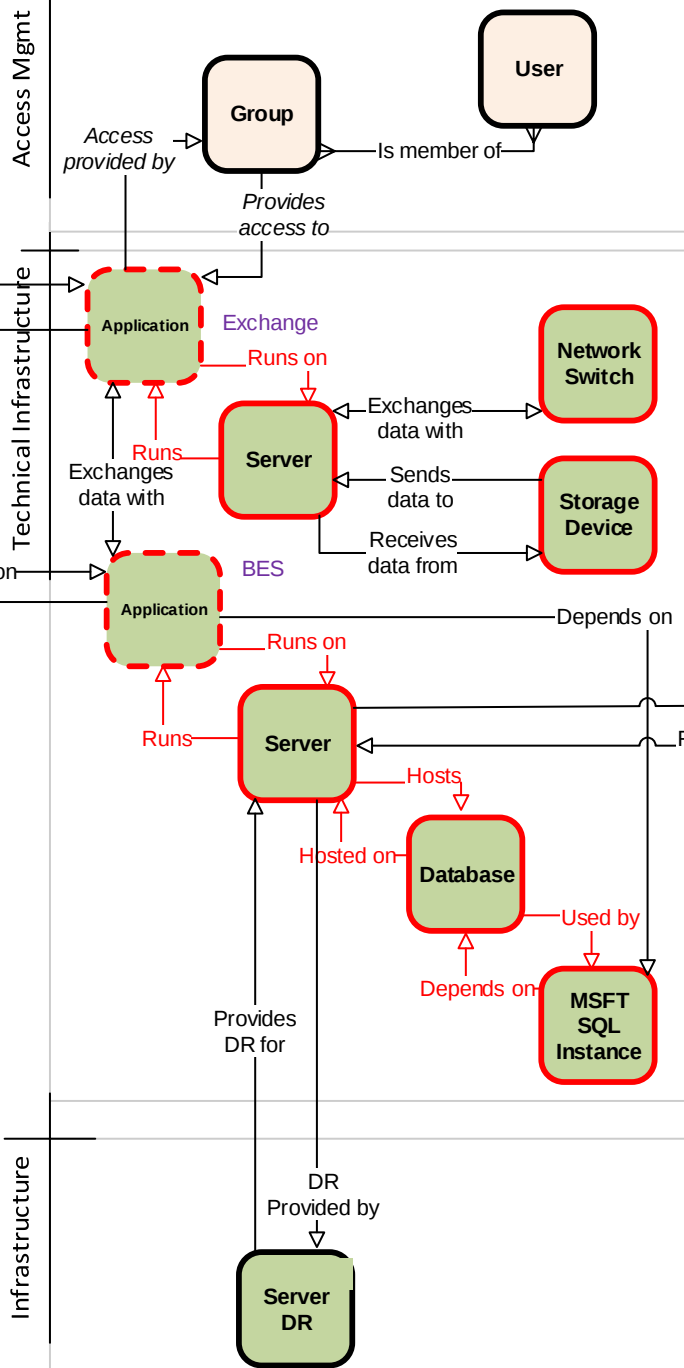
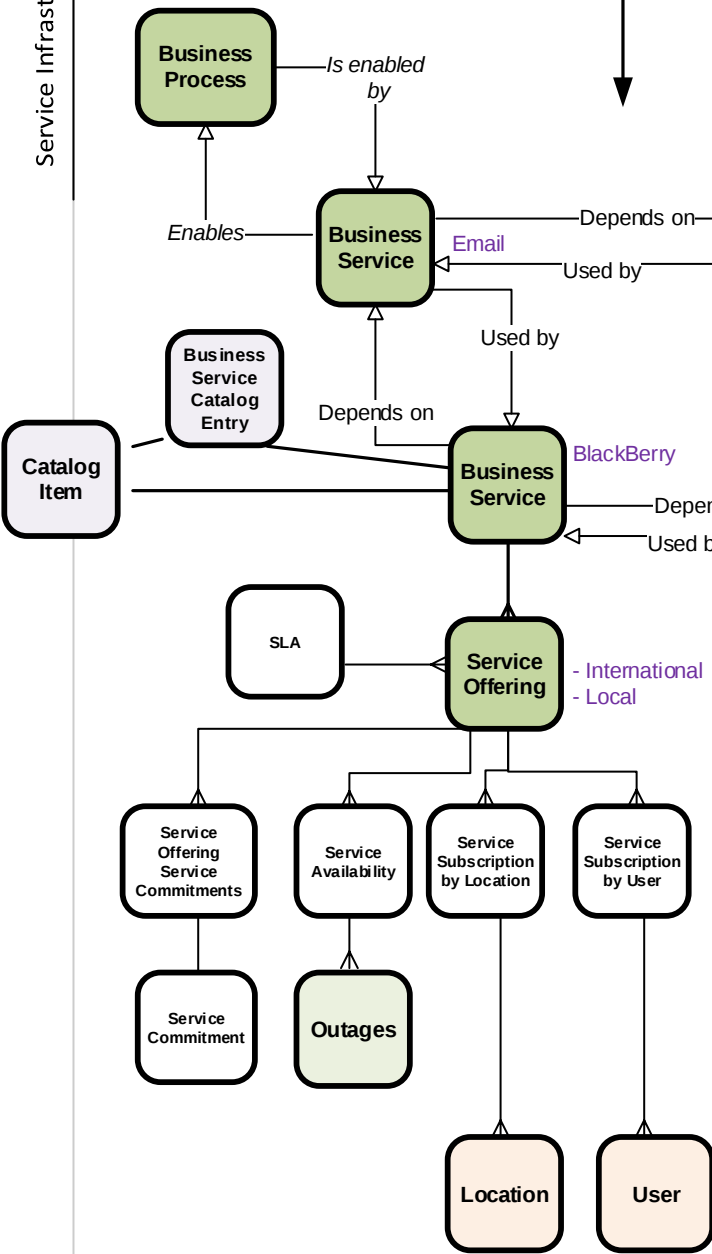
Service Infrastructure

Access Mgmt

Technical Infrastructure

Technical DR Infrastructure

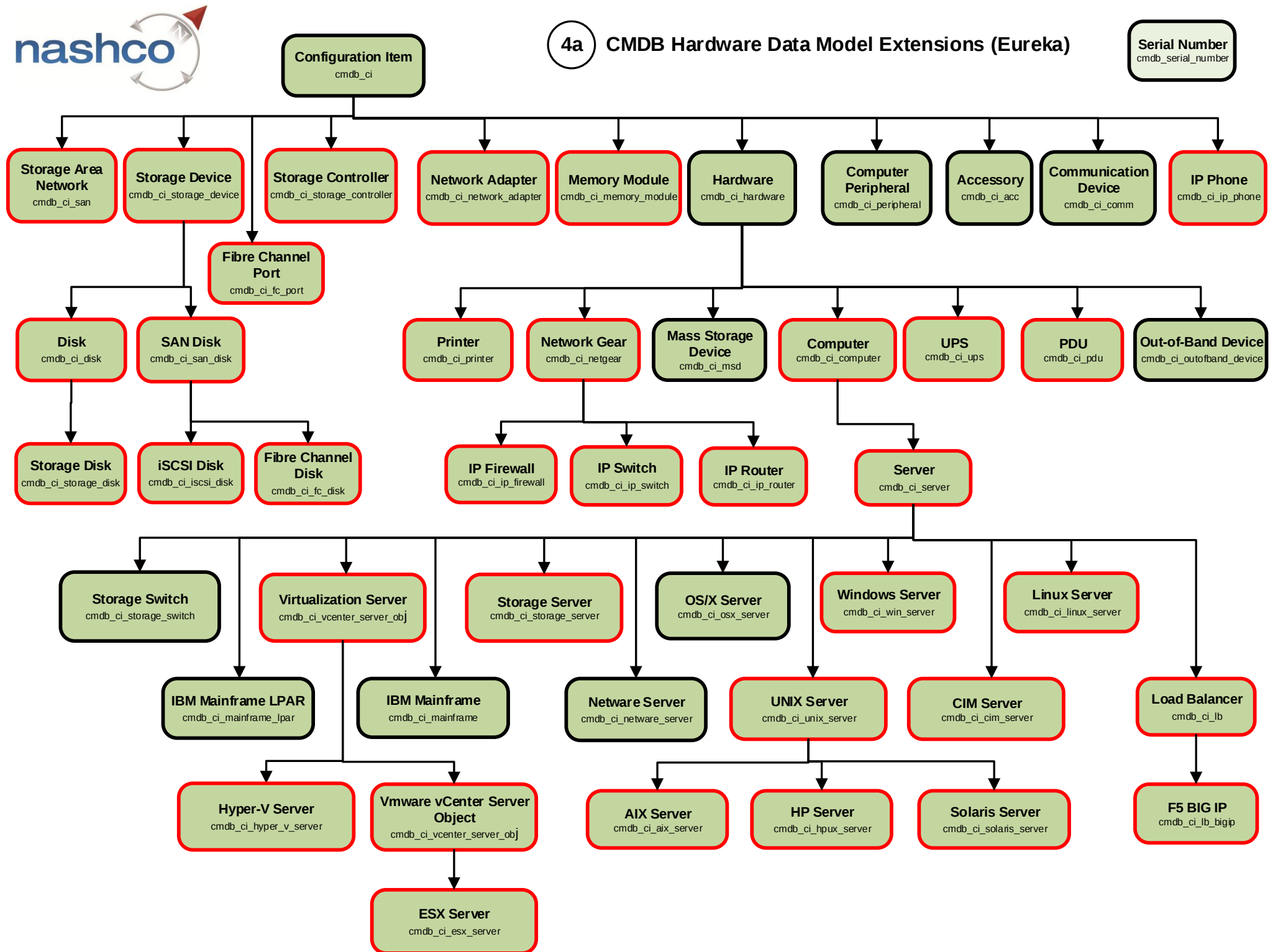
Physical Infrastructure





4a

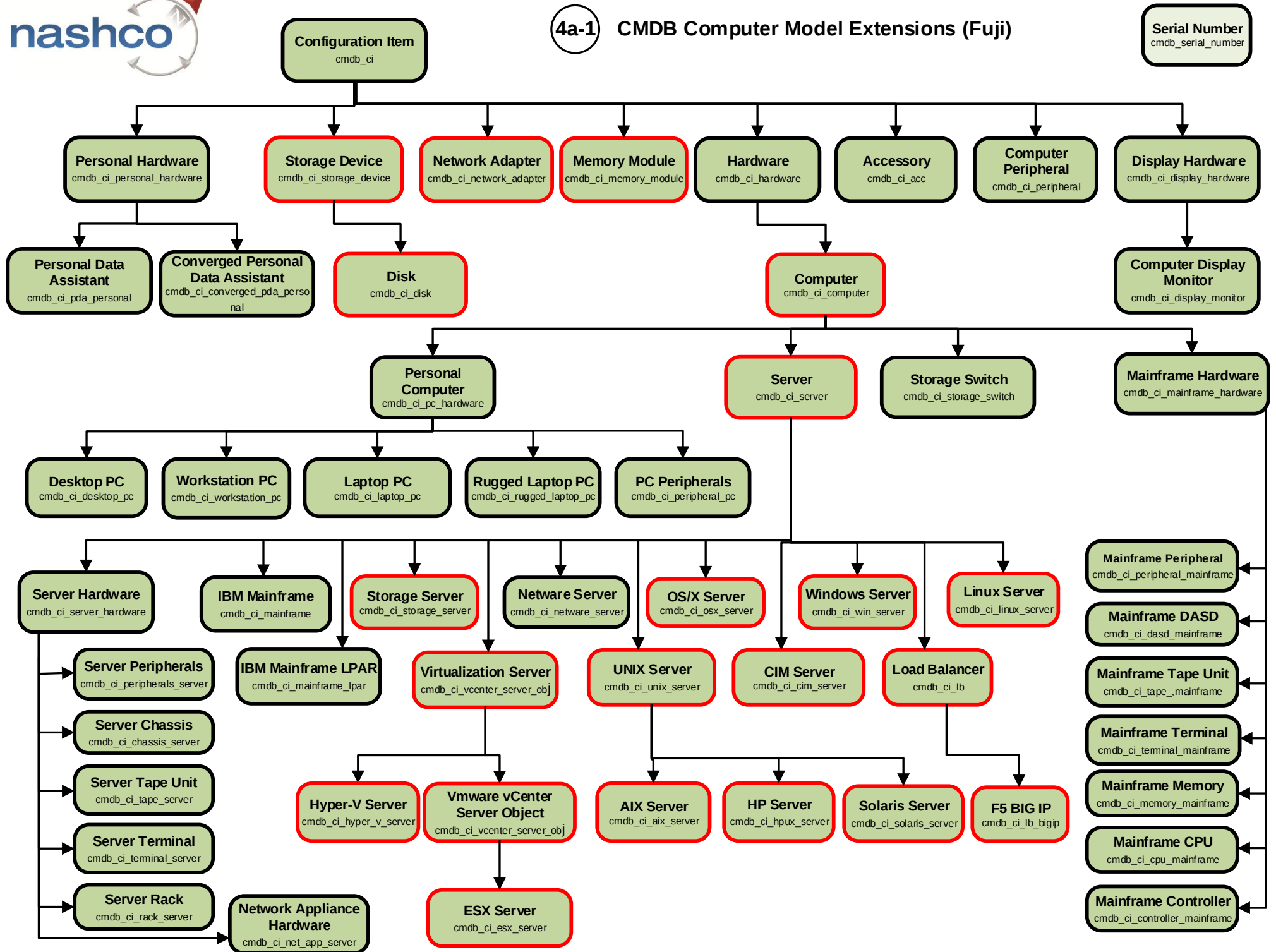
CMDB Hardware Data Model Extensions (Eureka)

Serial Number
cmdb_serial_number



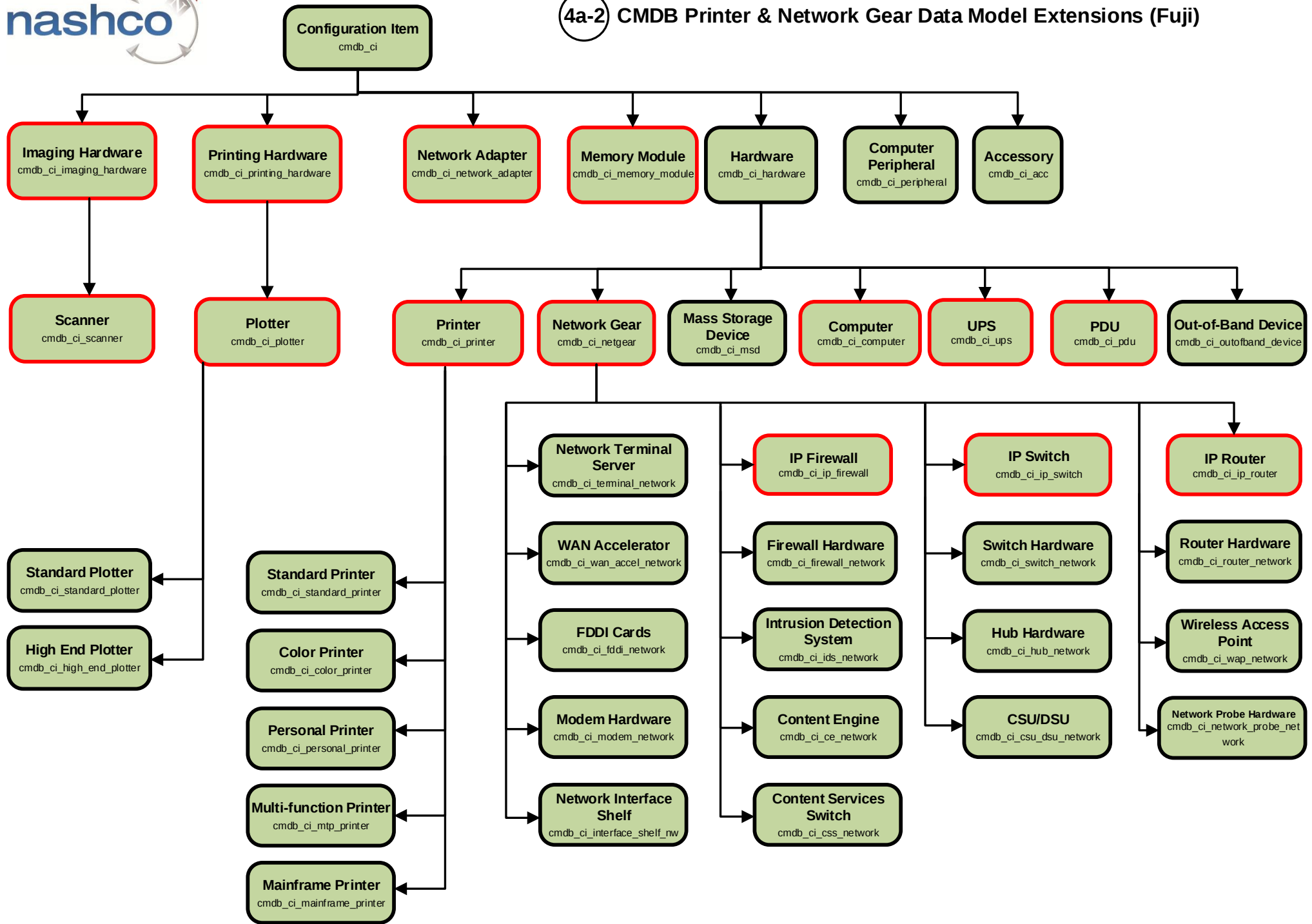
4a-1

CMDB Computer Model Extensions (Fuji)

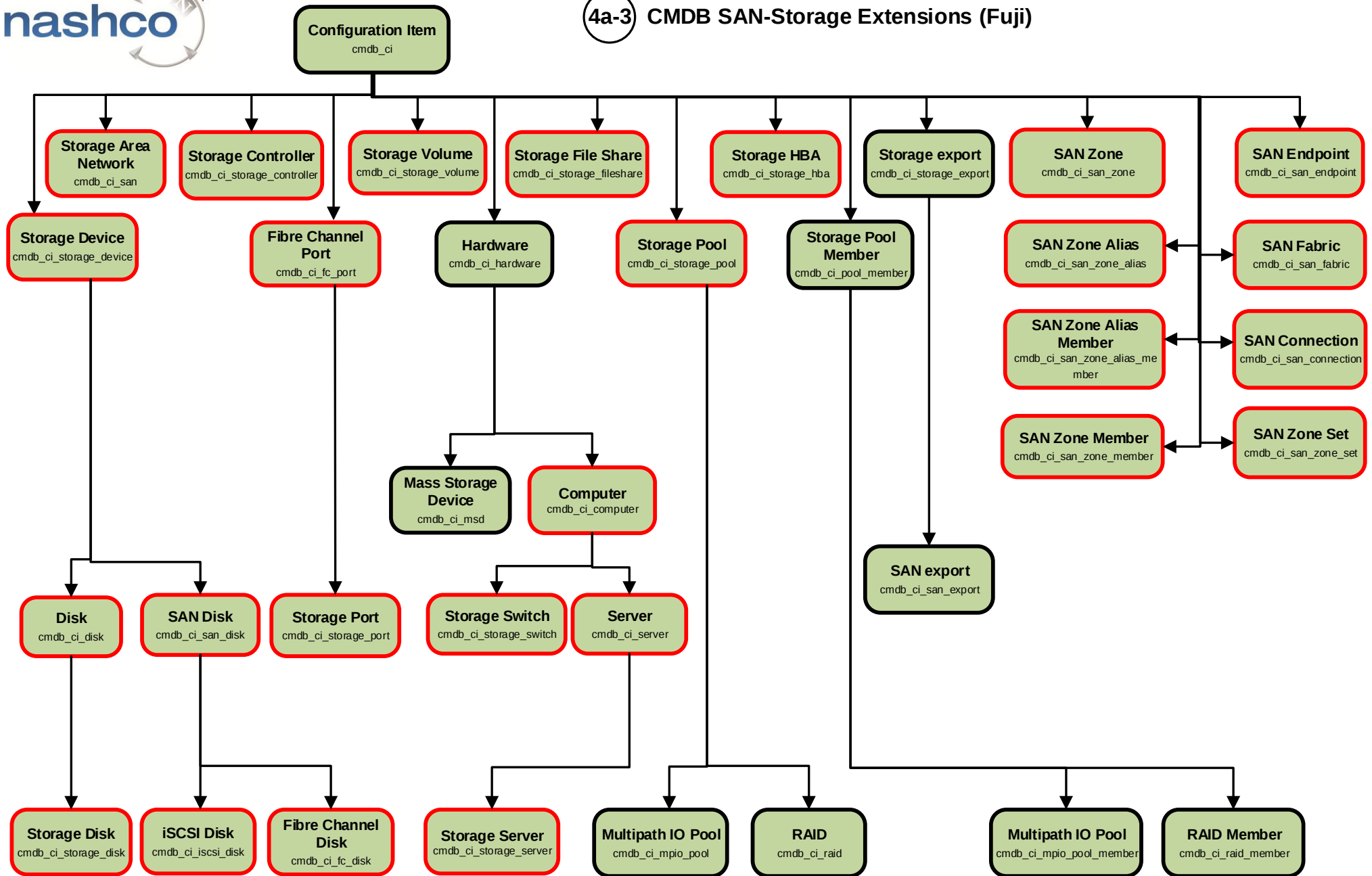




4a-2 CMDB Printer & Network Gear Data Model Extensions (Fuji)

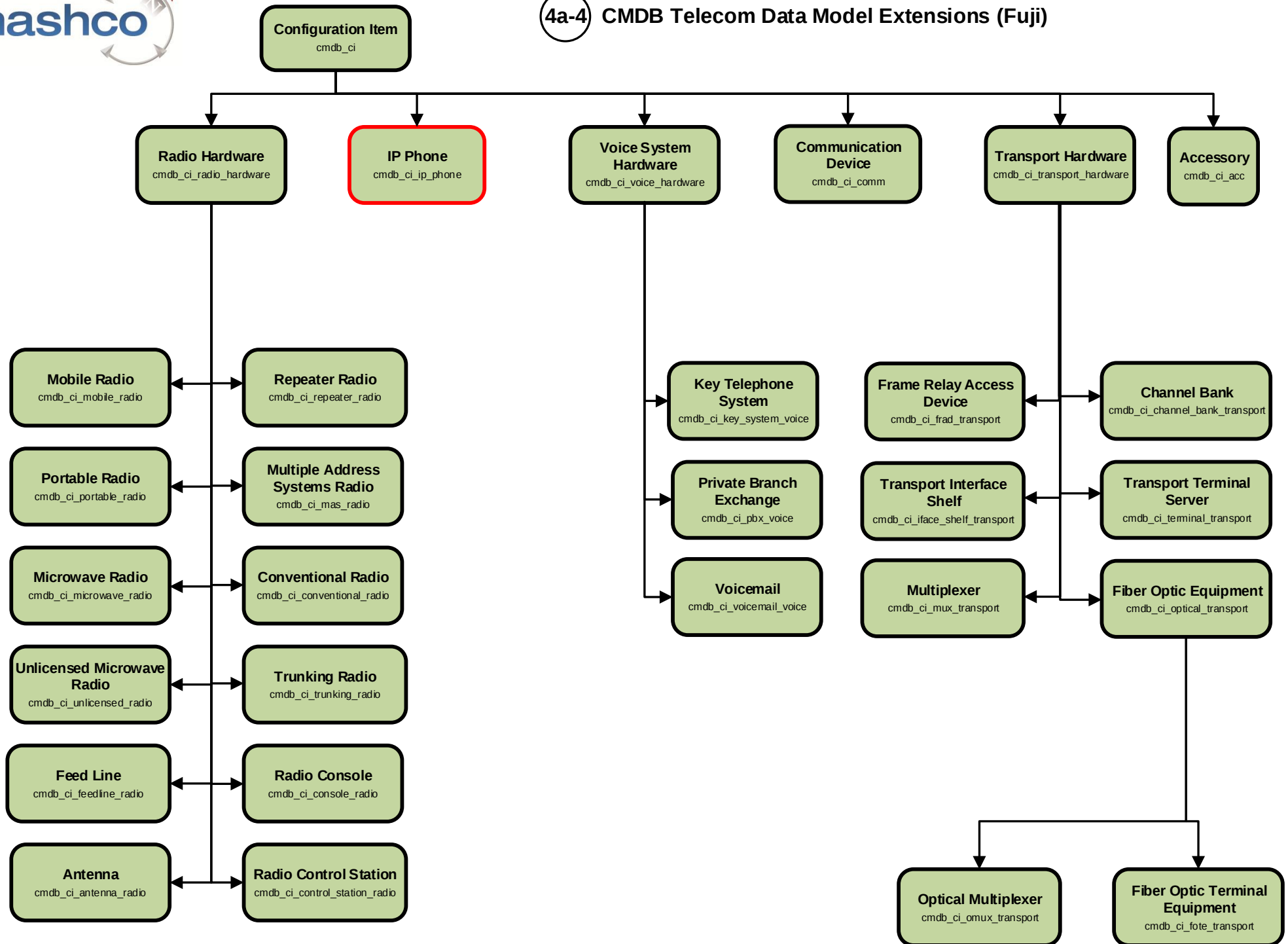


4a-3 CMDB SAN-Storage Extensions (Fuji)





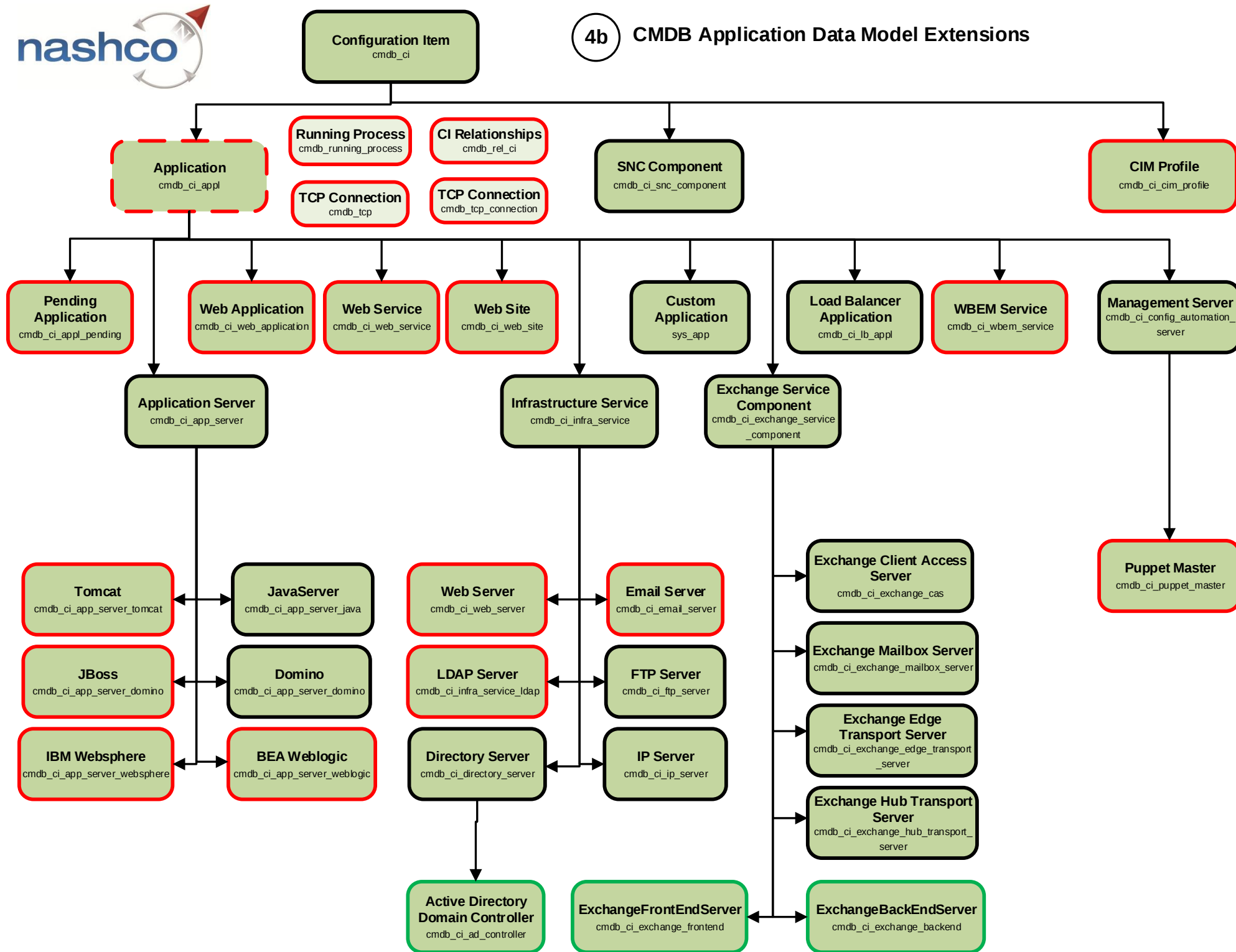
4a-4 Cmdb Telecom Data Model Extensions (Fuji)





4b

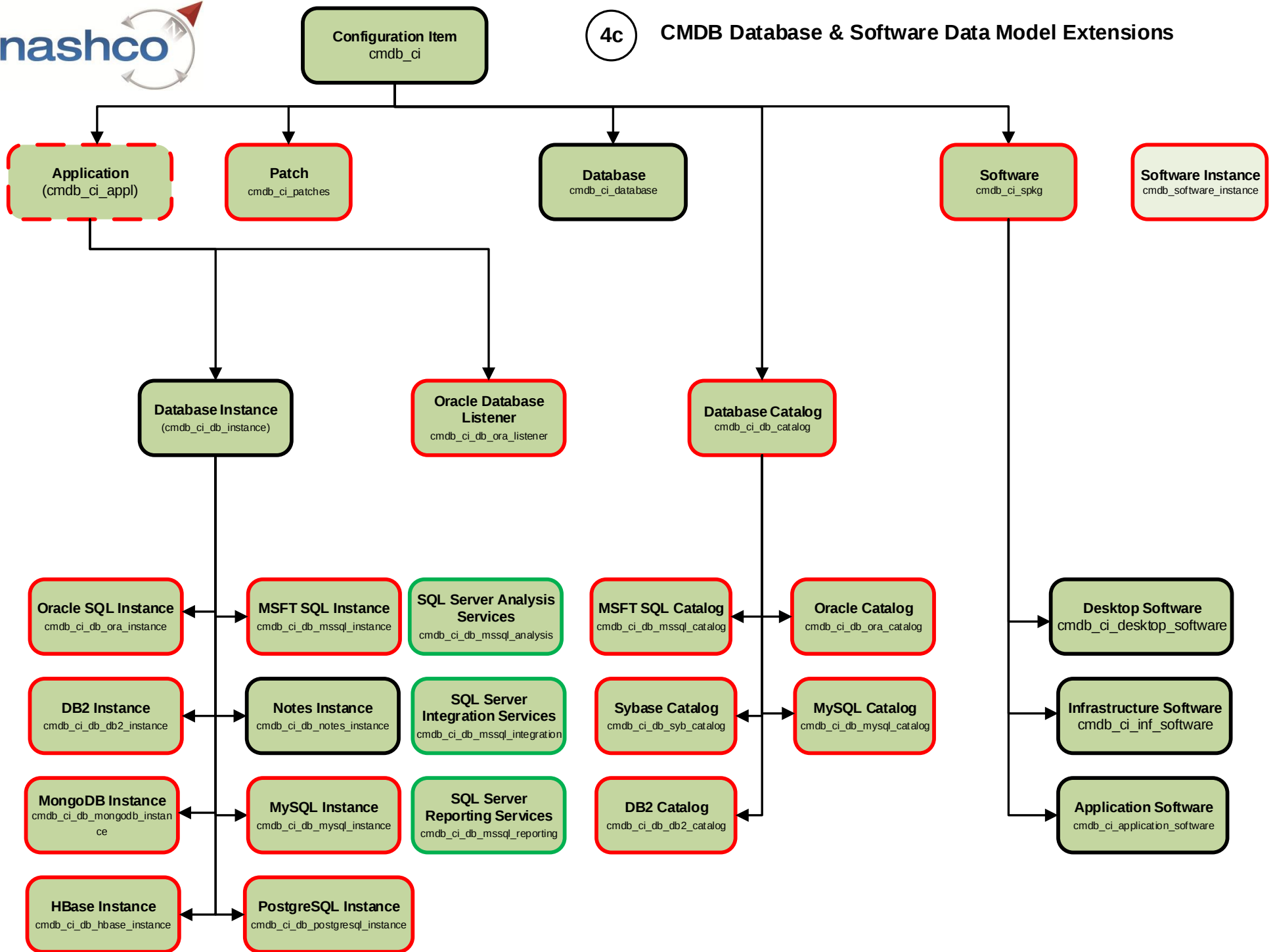
CMDB Application Data Model Extensions





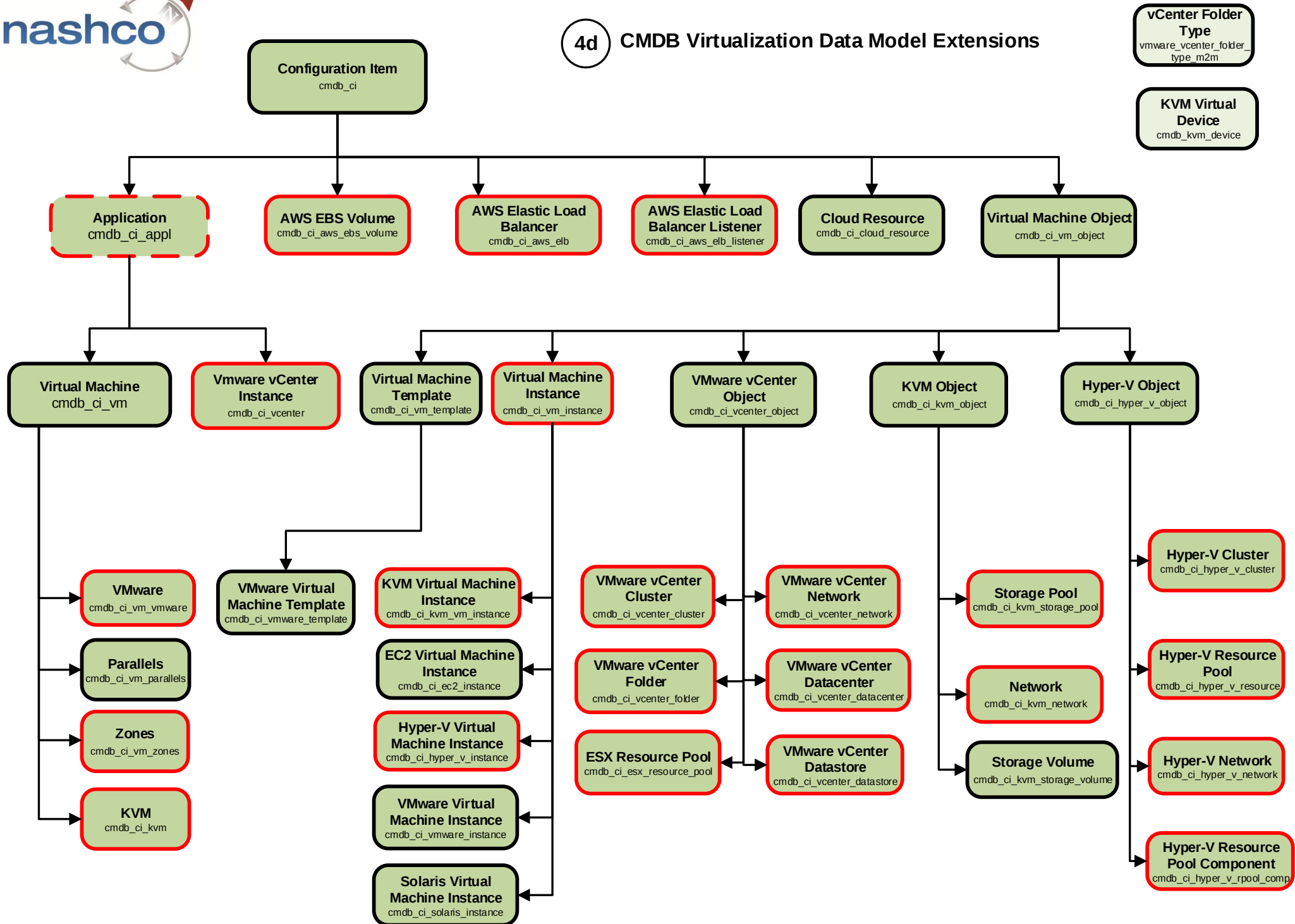
4c

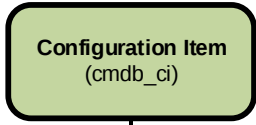
CMDB Database & Software Data Model Extensions



vCenter Folder Type
vmware_vcenter_folder_type_m2m

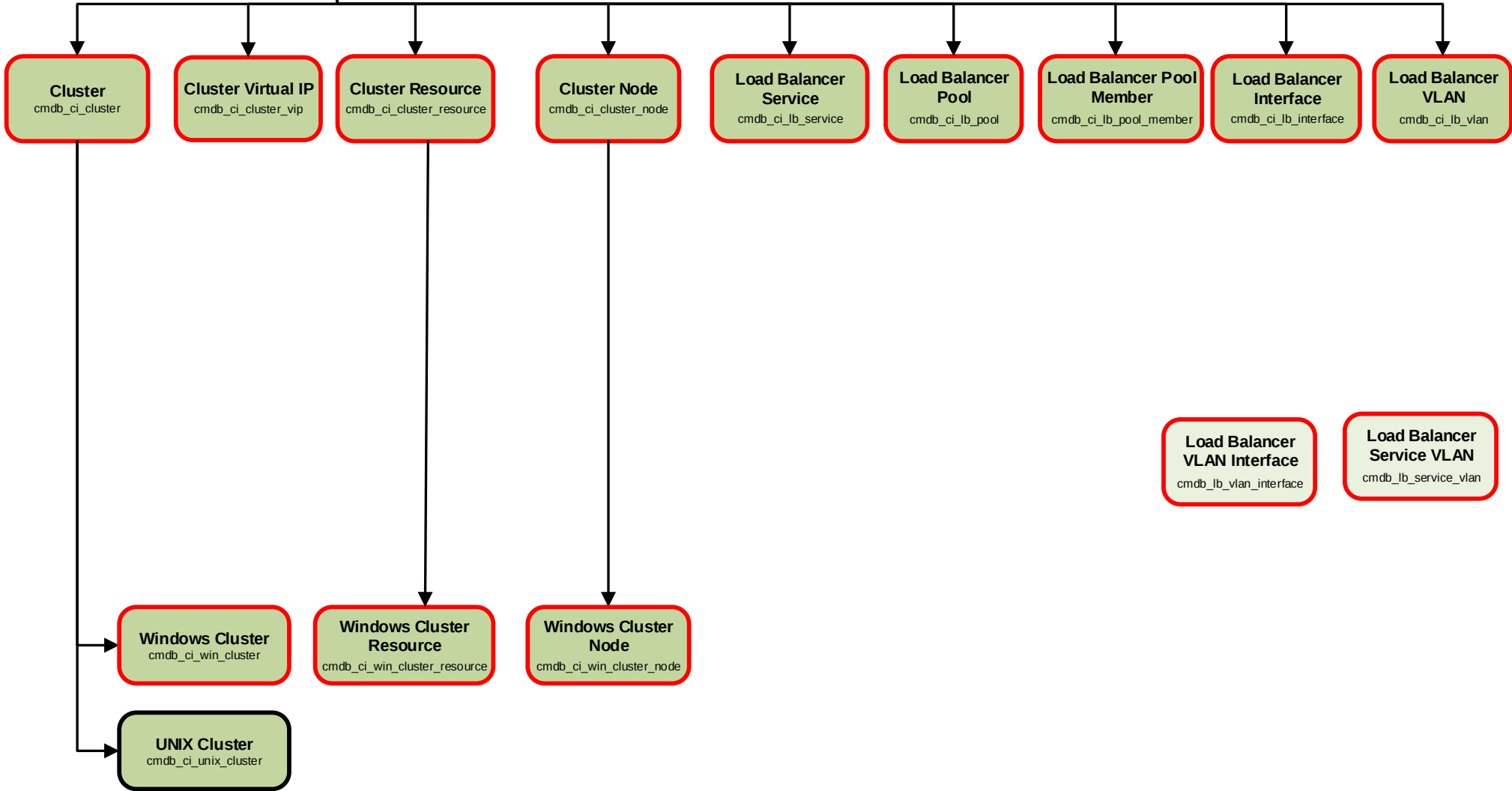
KVM Virtual Device
cmdb_kvm_device

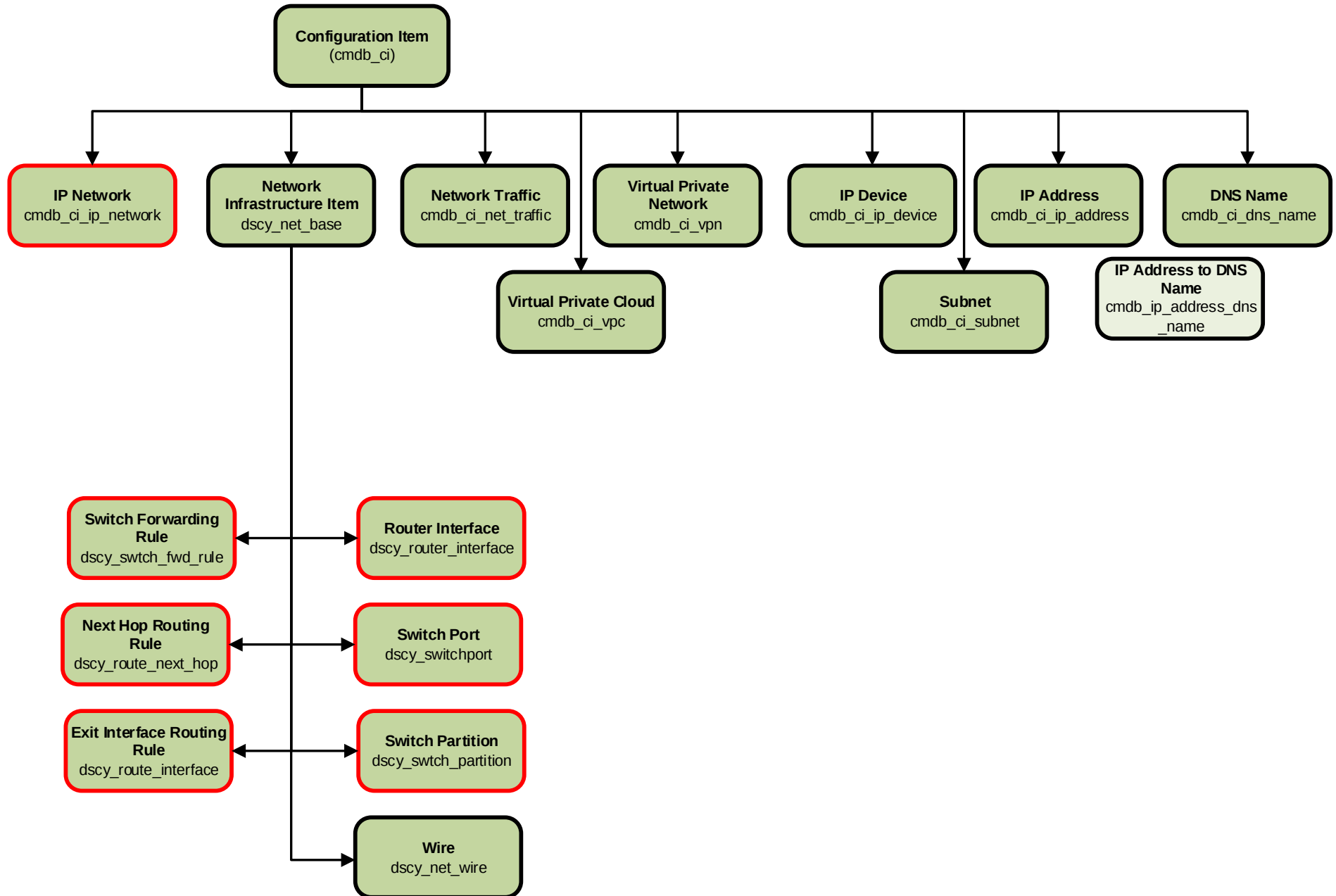




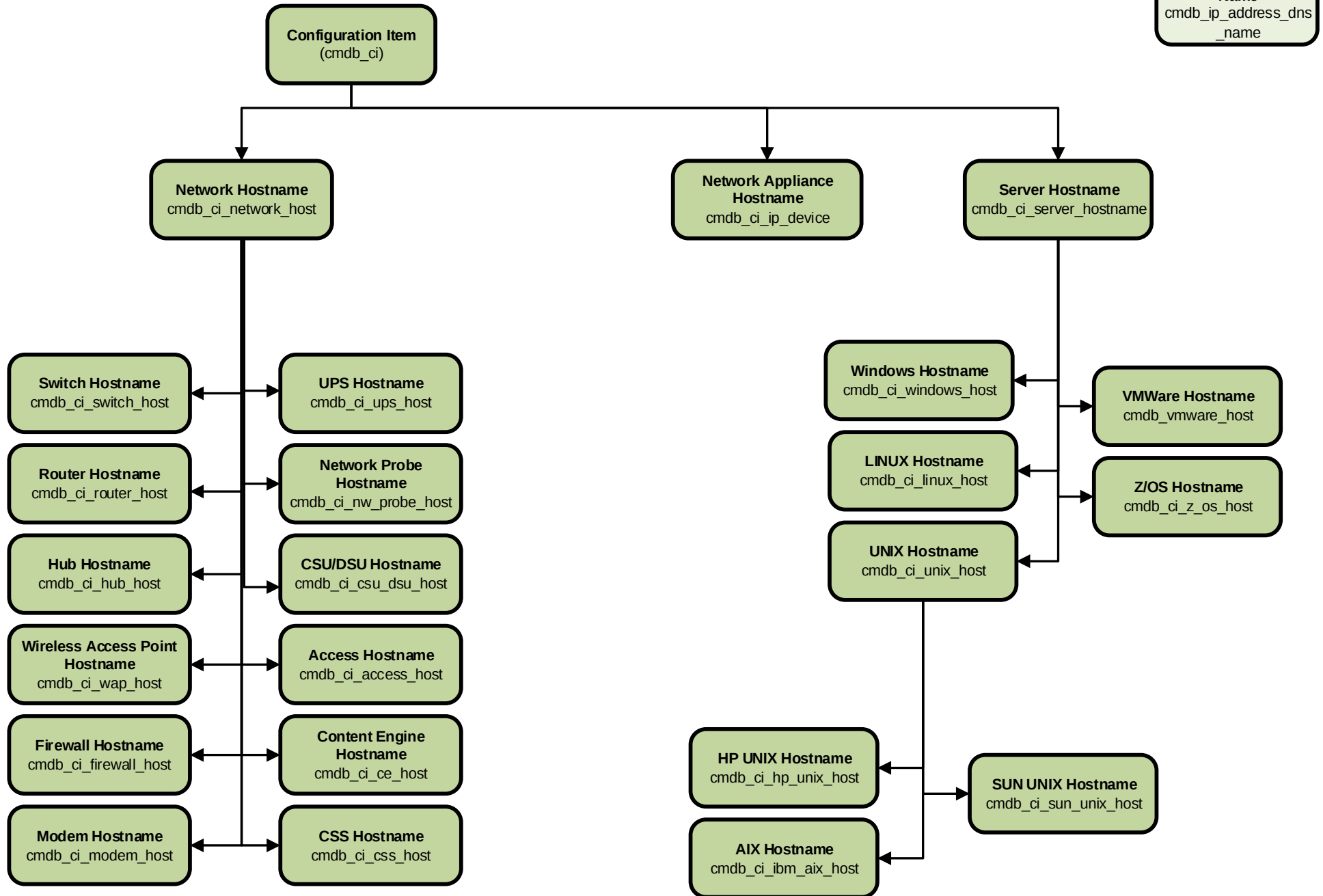
4e

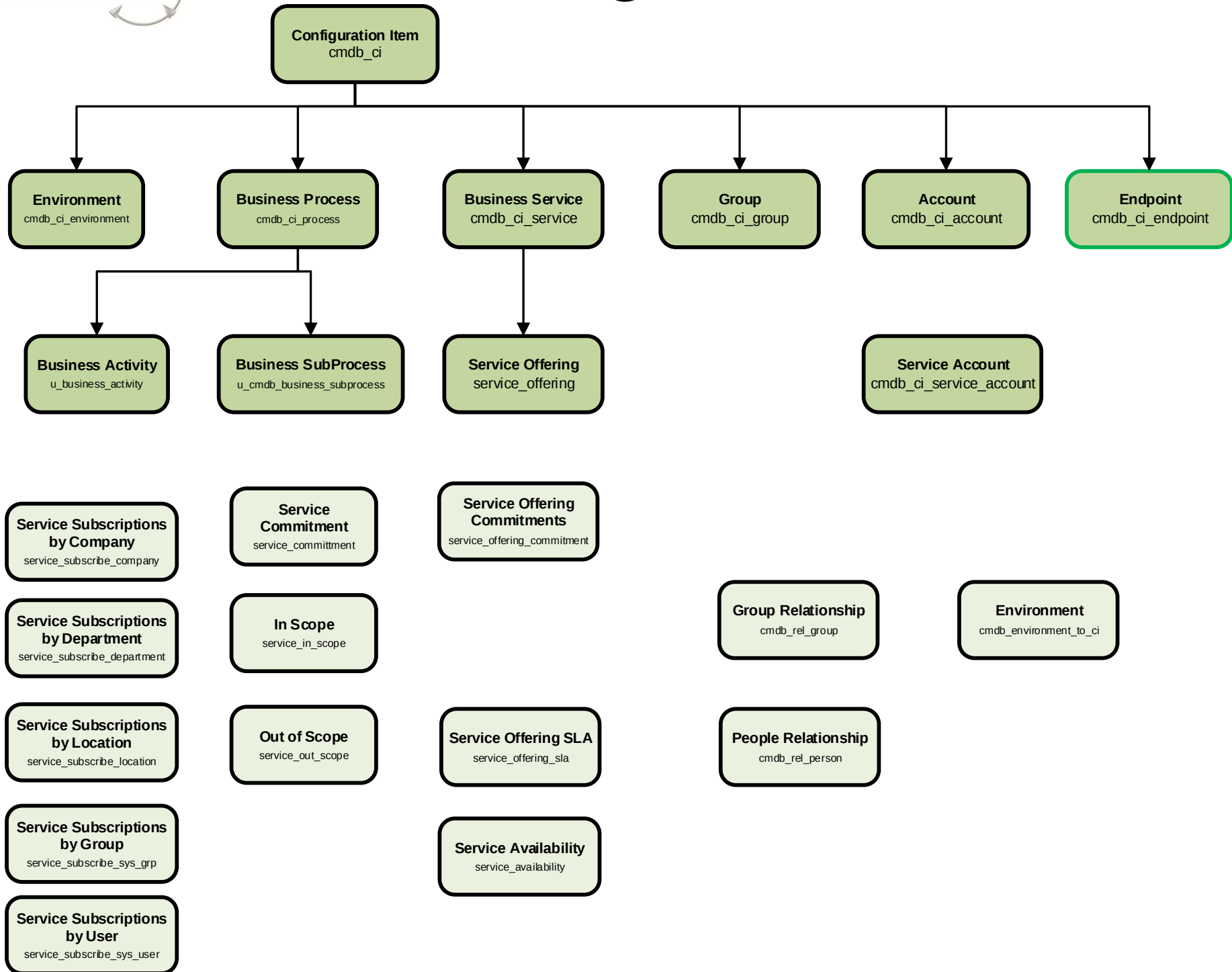
CMDB High Availability Data Model Extensions

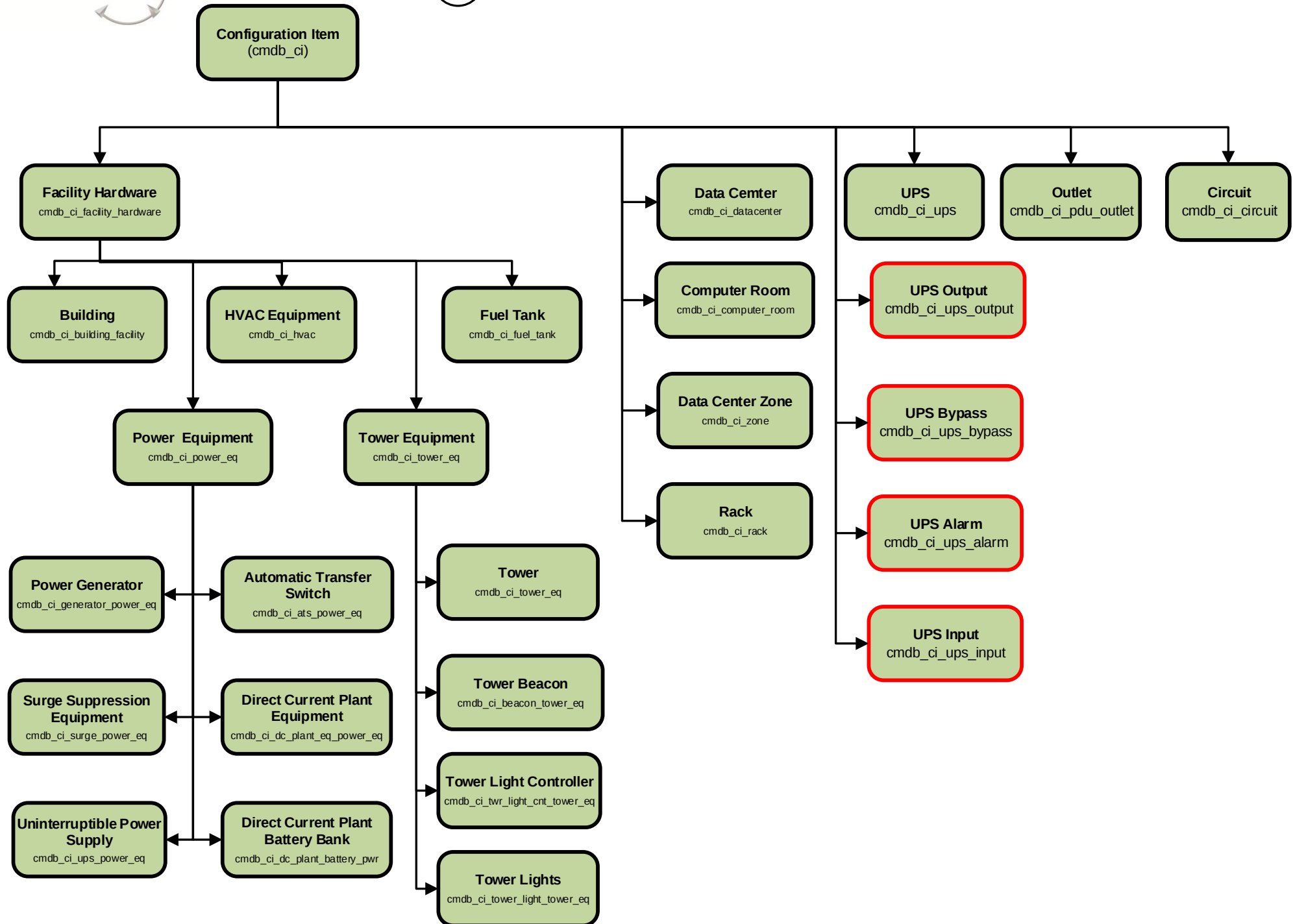


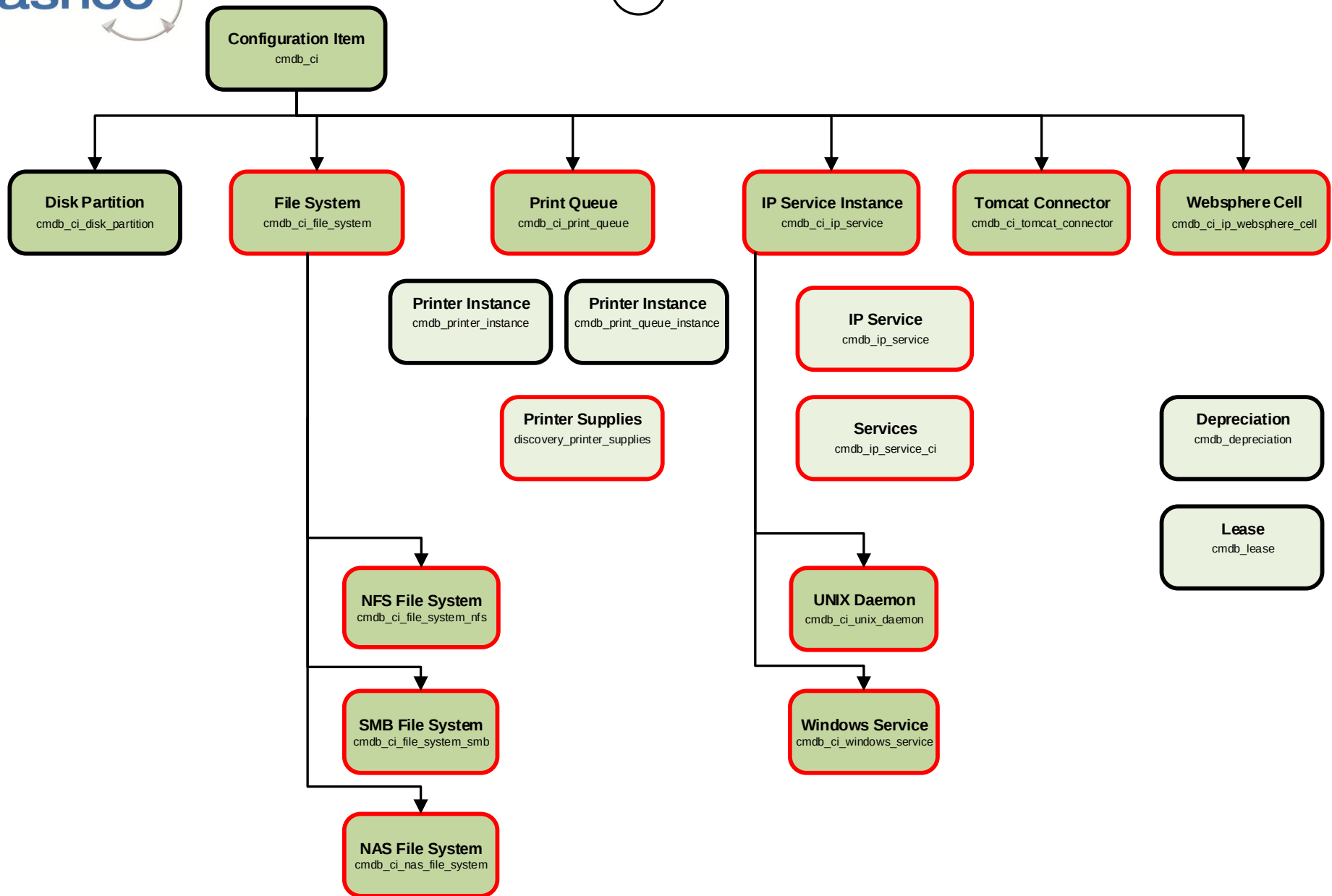


IP Address to DNS
Name
cmdb_ip_address_dns
_name

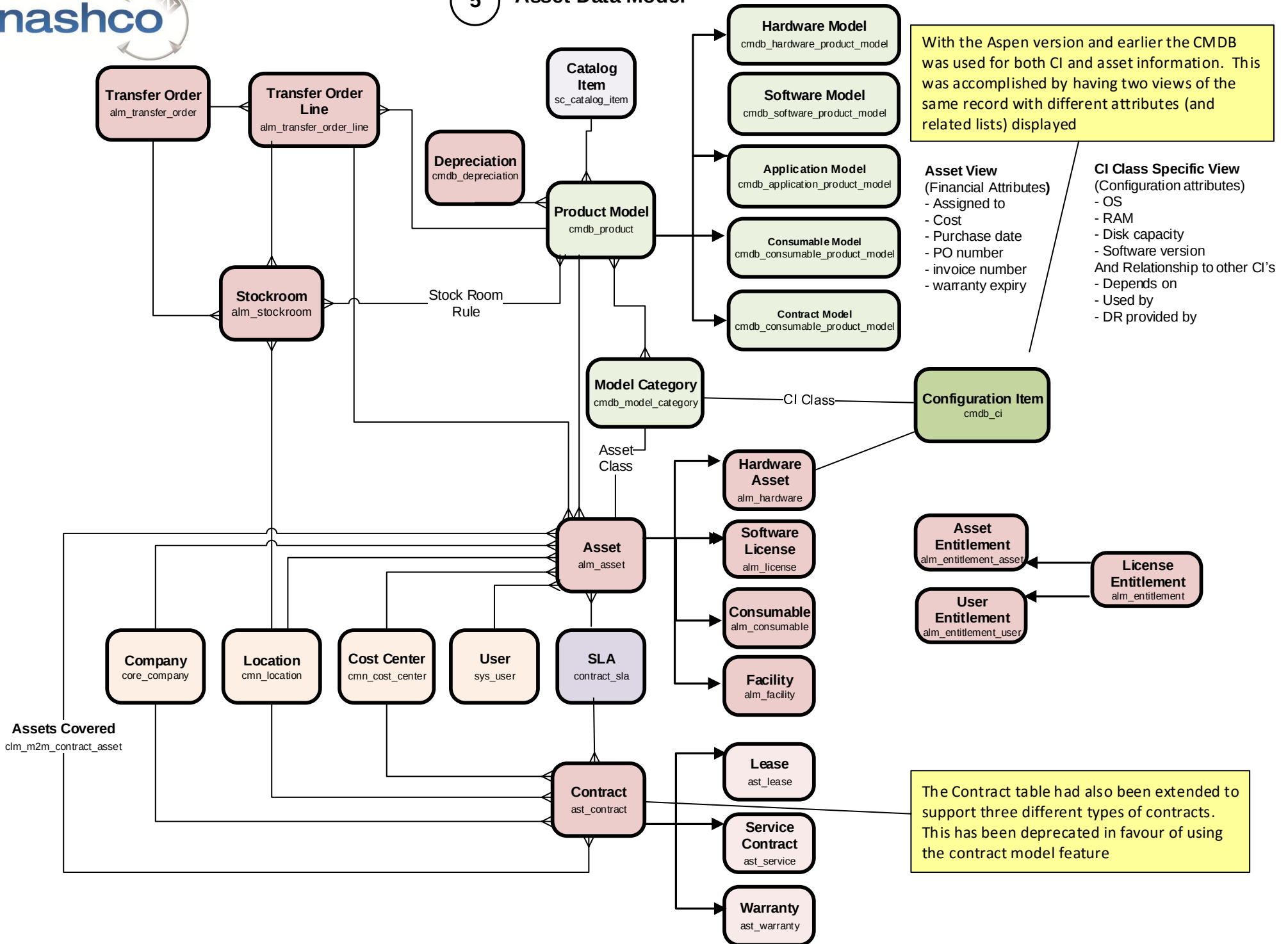




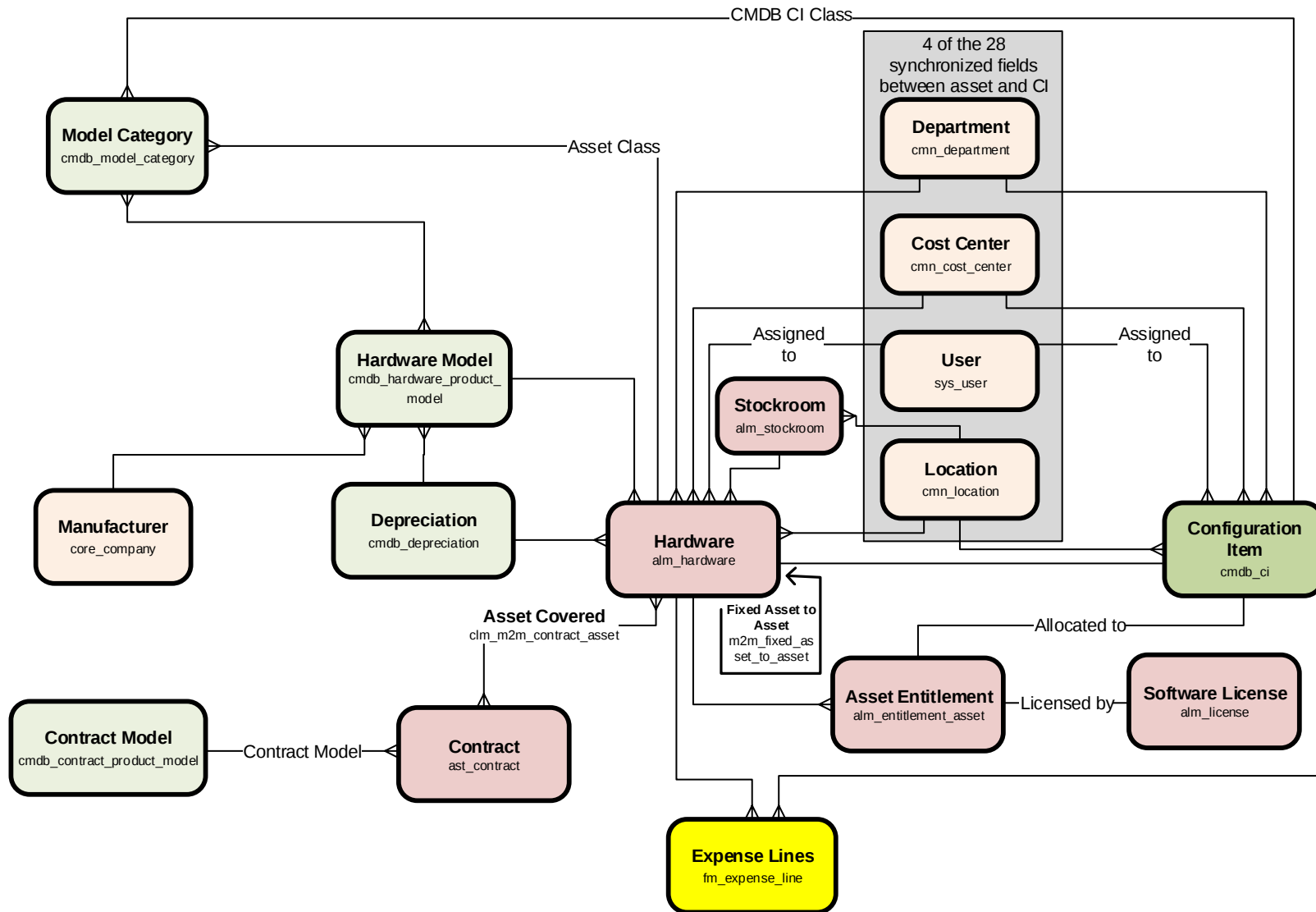




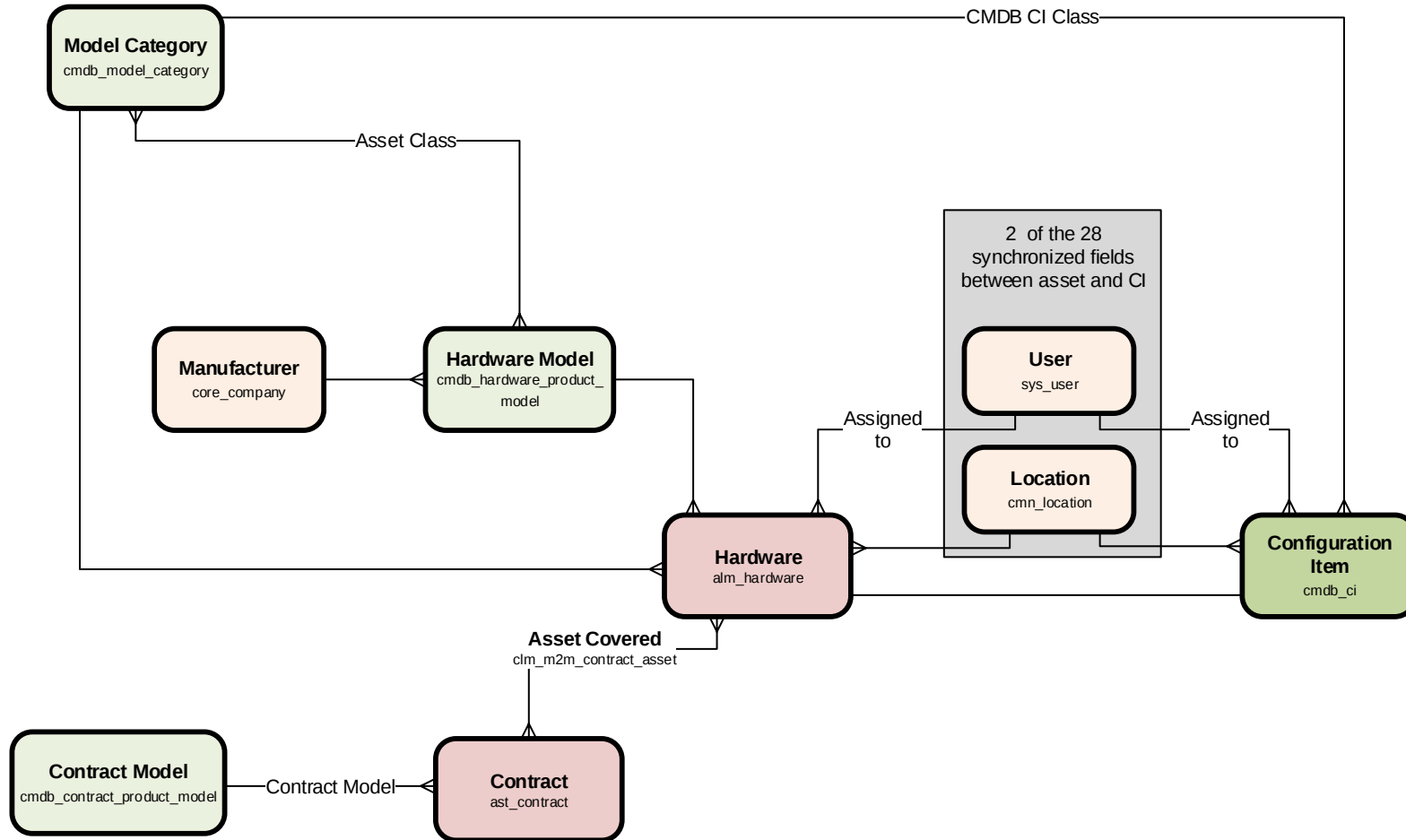
5 Asset Data Model

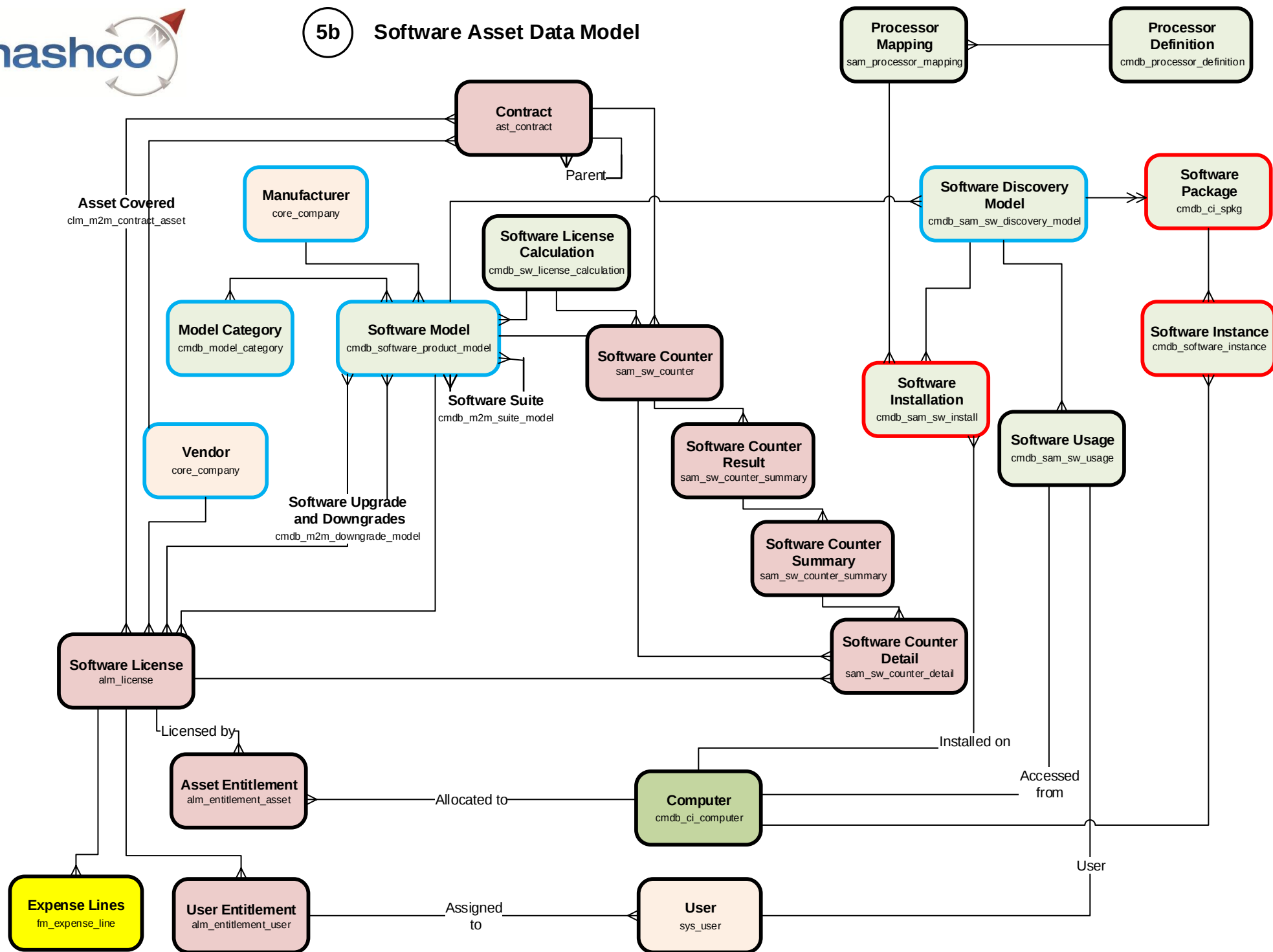


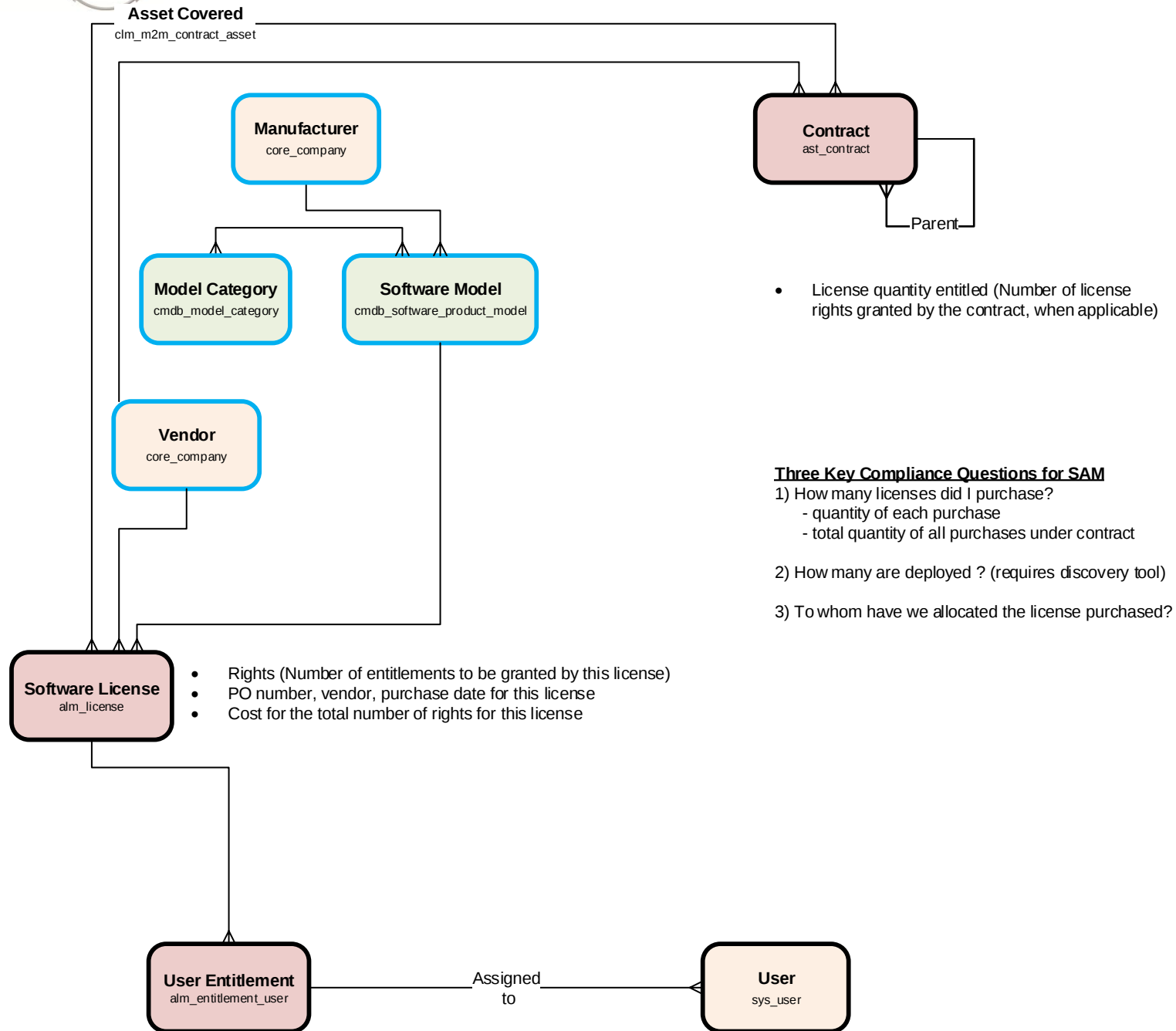
5a Hardware Asset Data Model

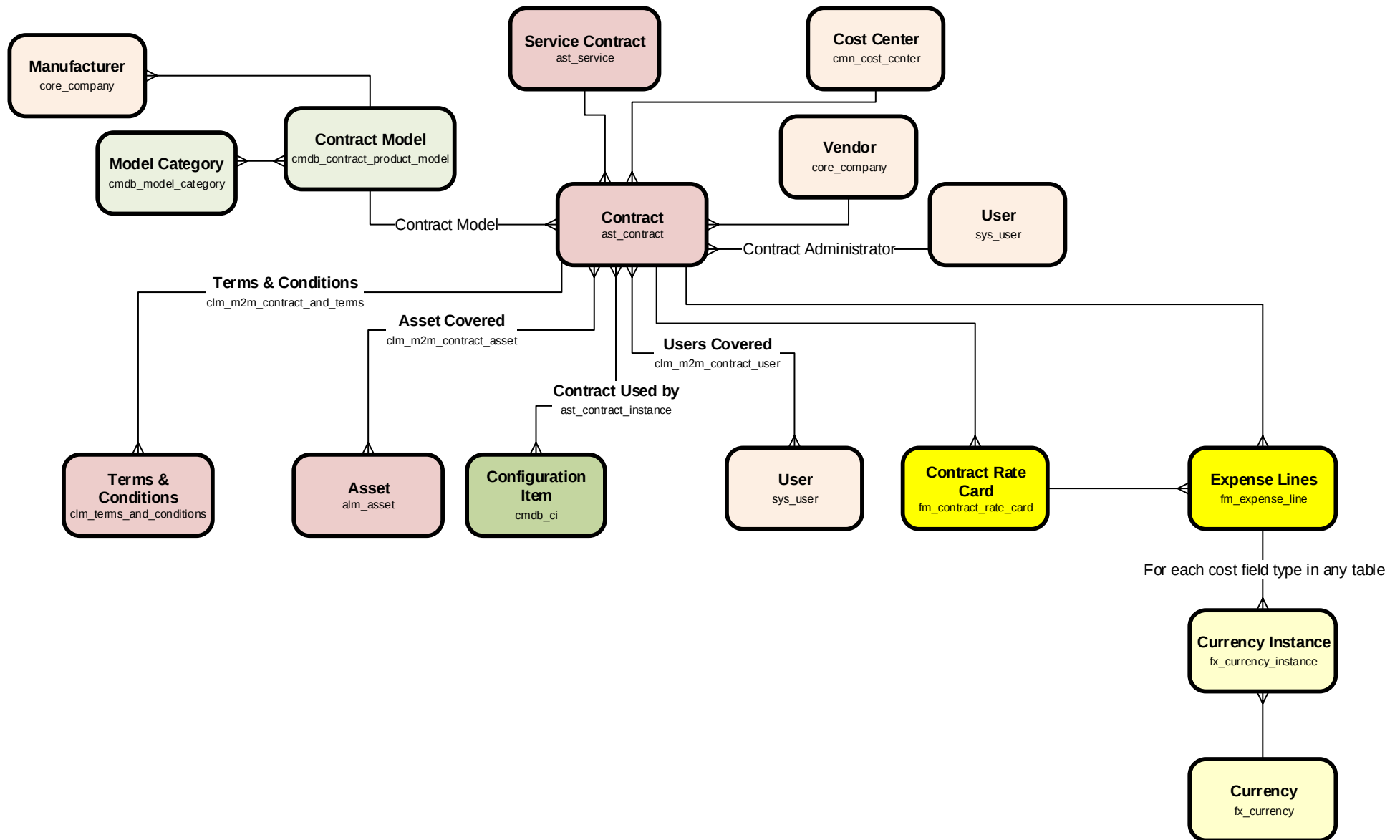


5a **Hardware Asset Data Model - simplified**
For purpose of import or integration

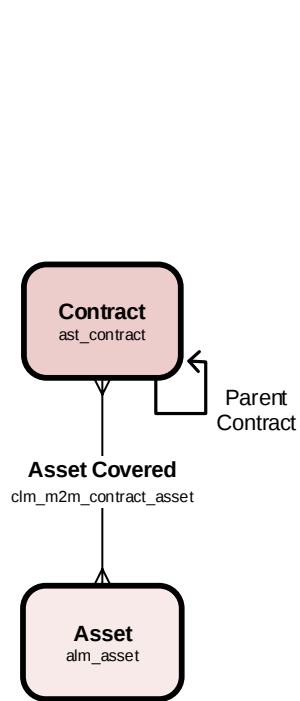






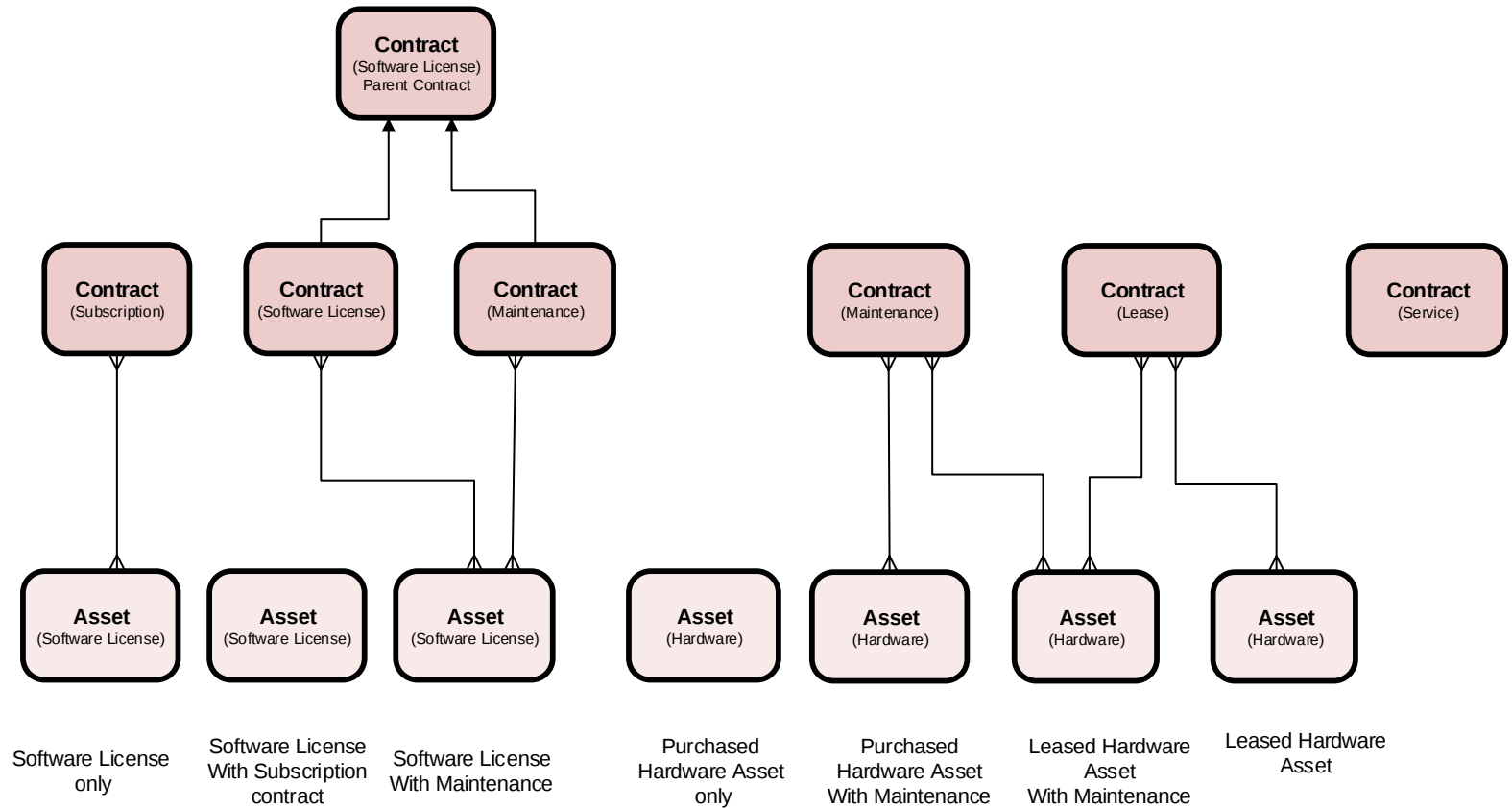


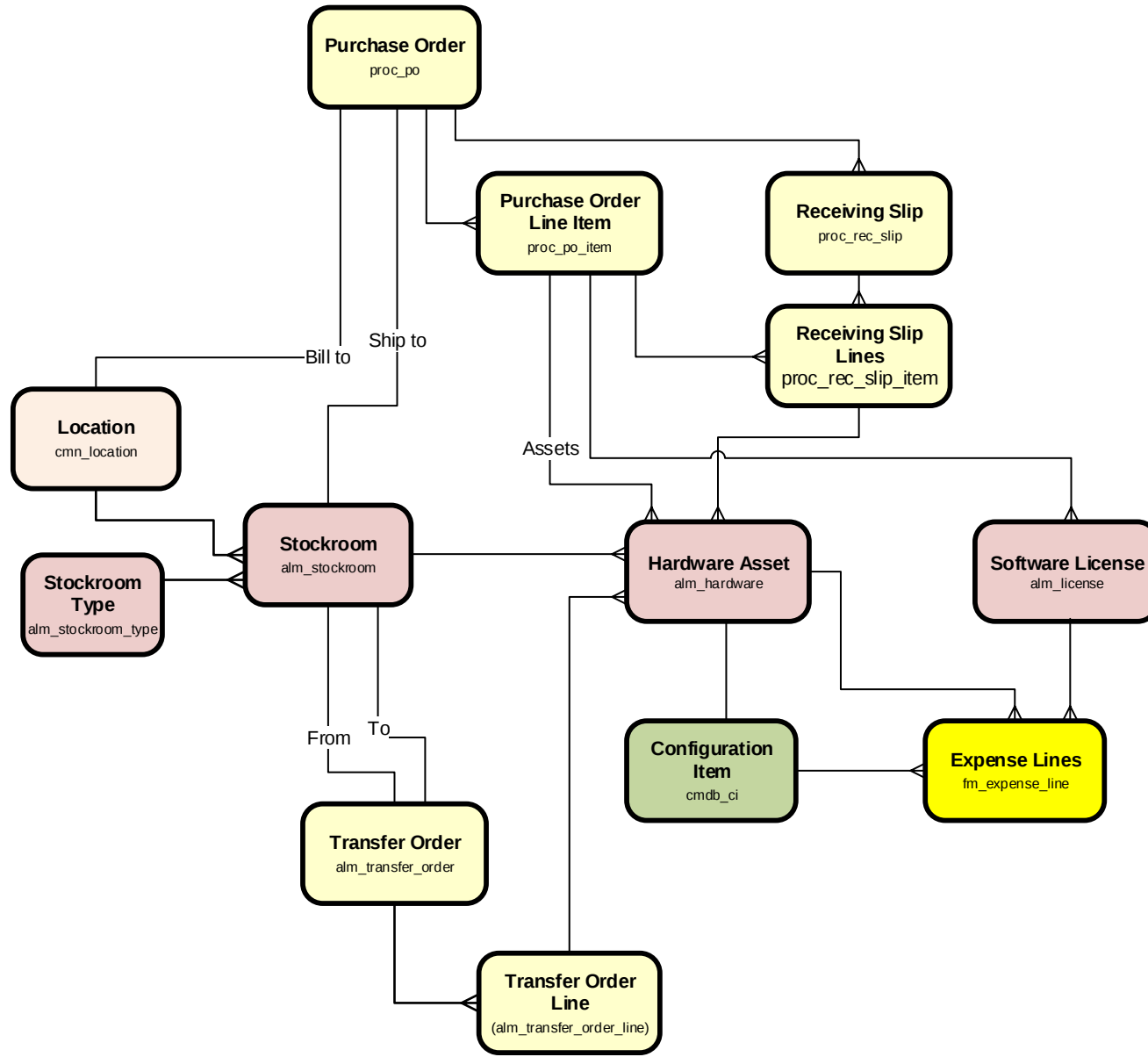
Logical Contract – Asset Relationship

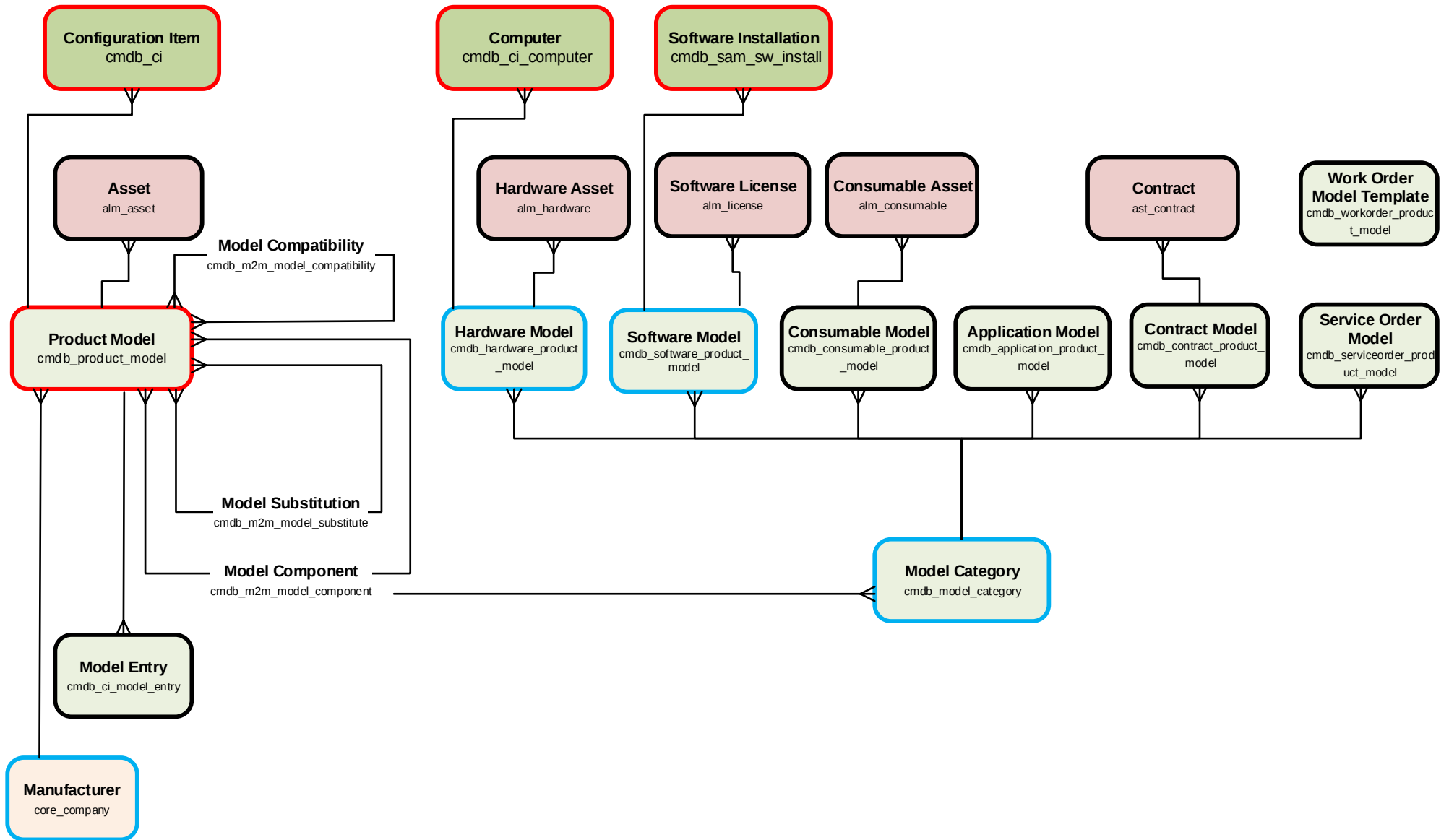


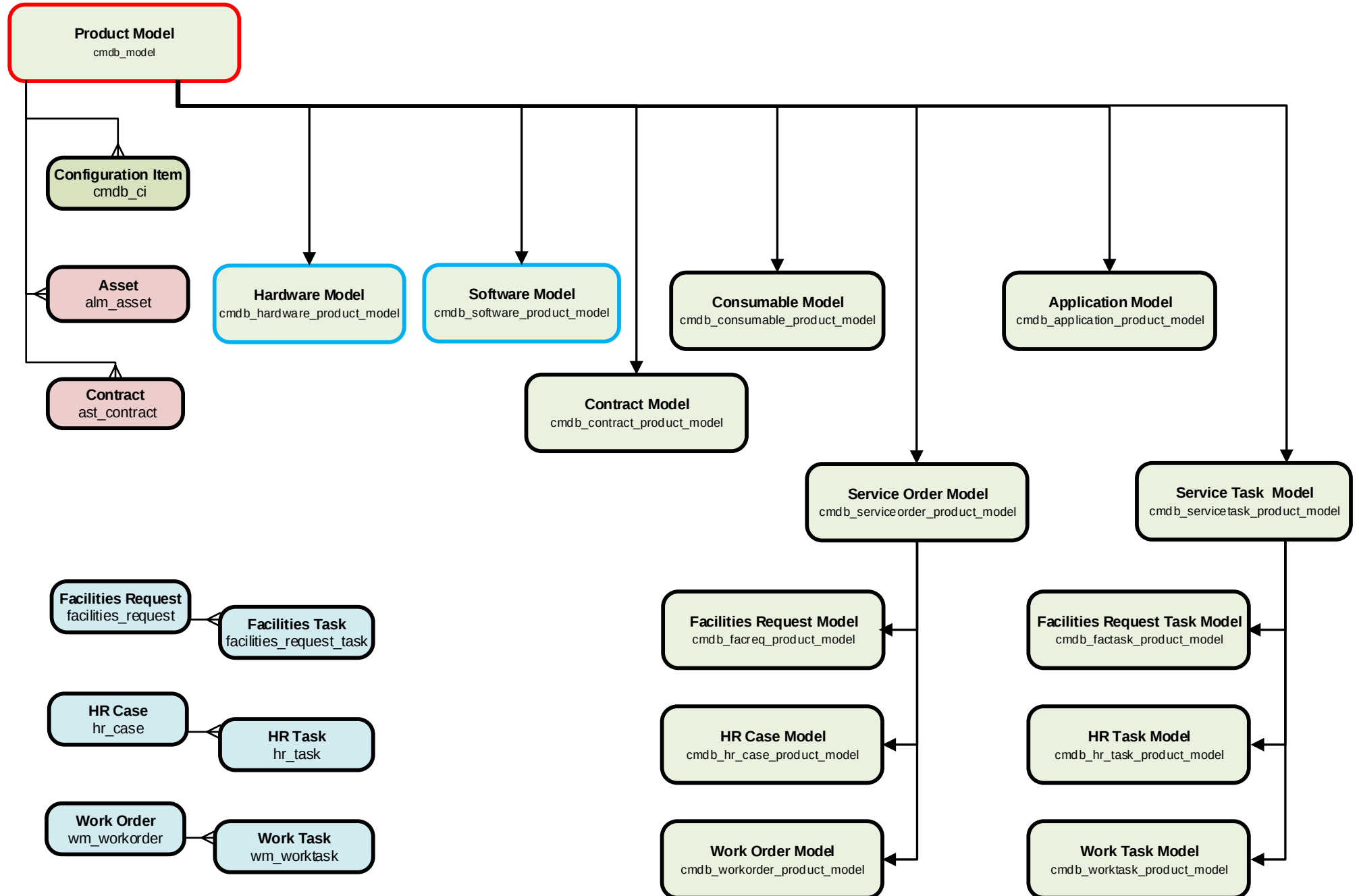
Functional Contract – Asset Relationship

Providing examples of different combinations

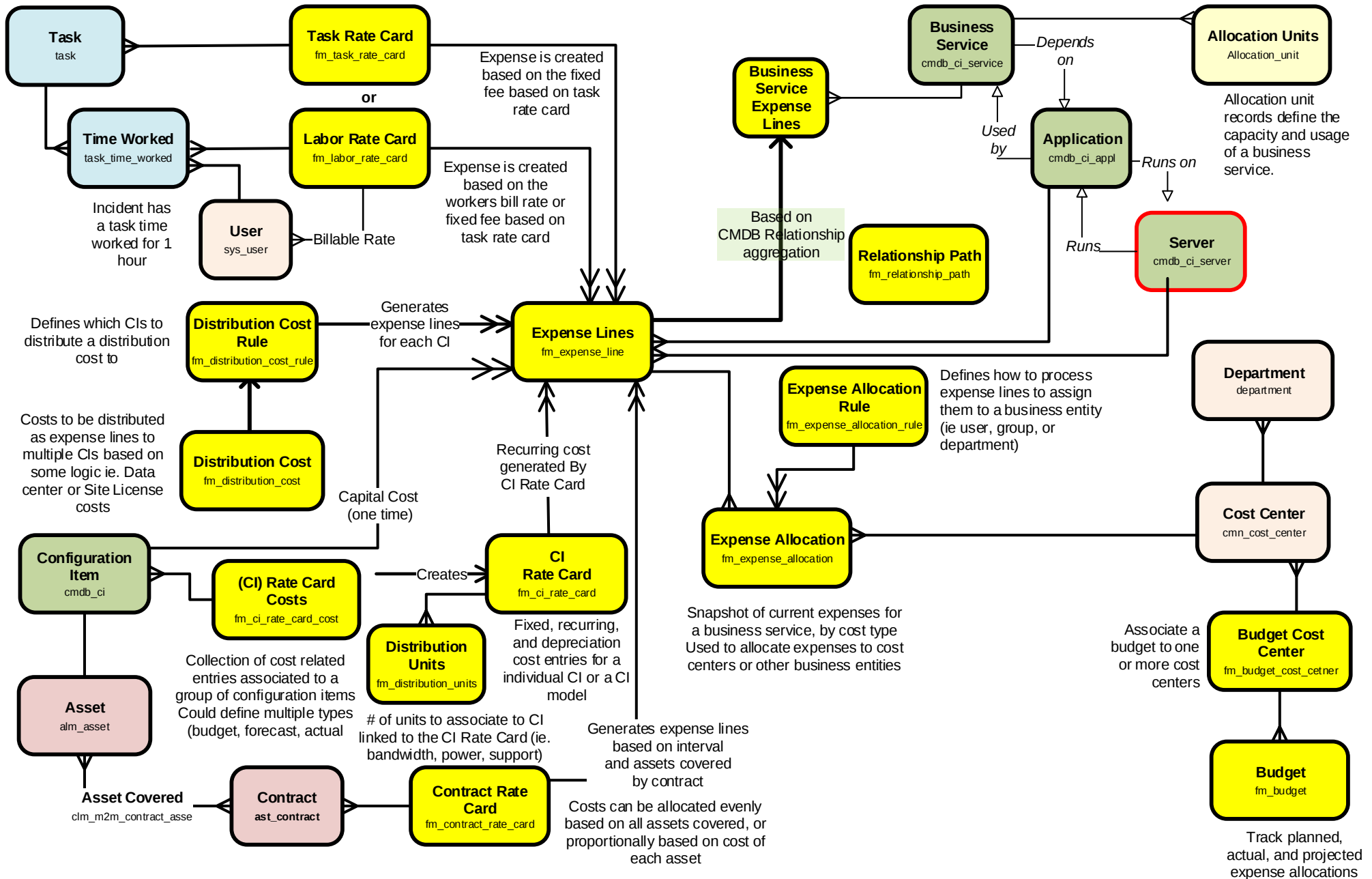


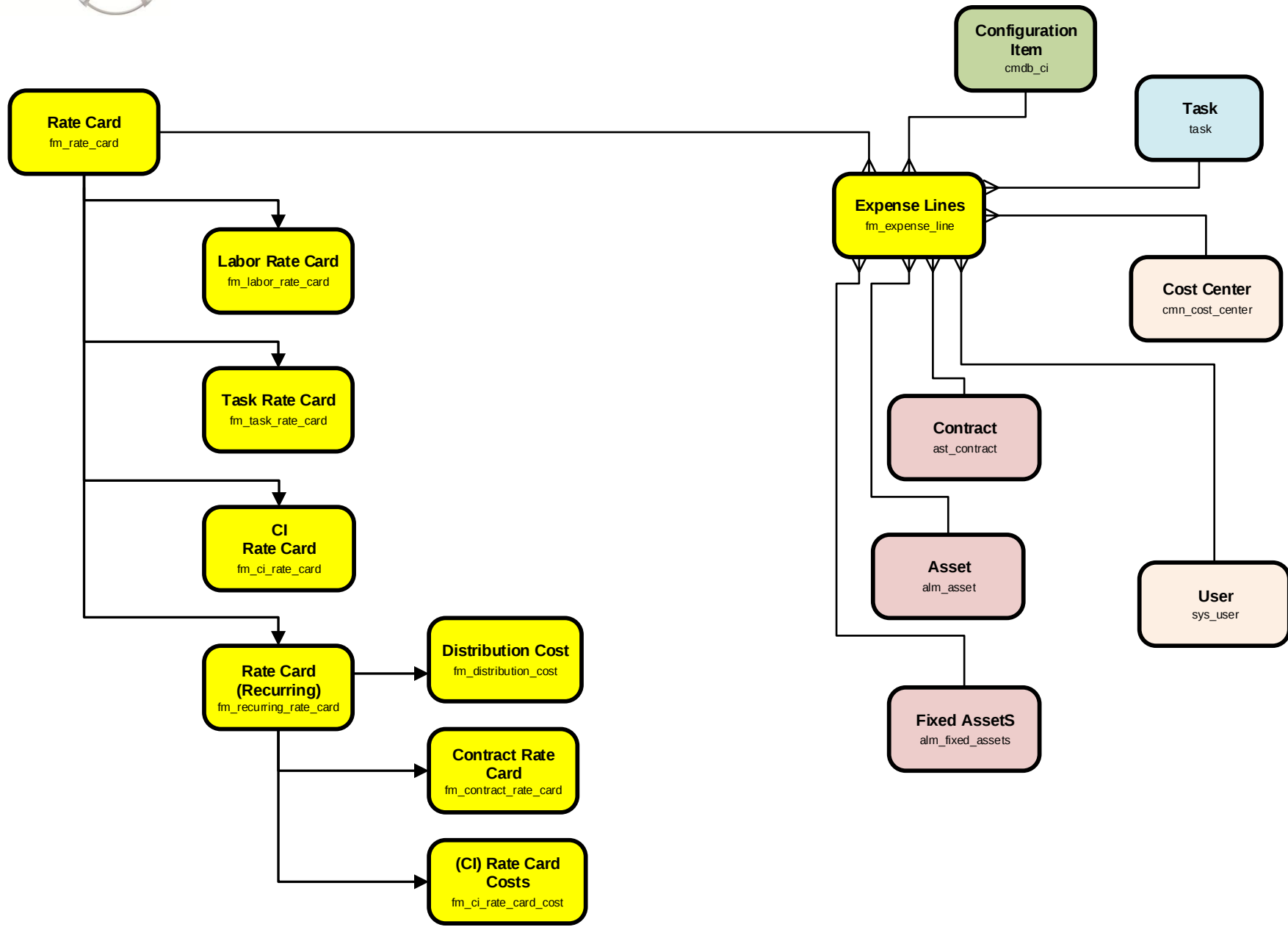






A rate is defined to a specific task type (ie routine change request costs \$150)

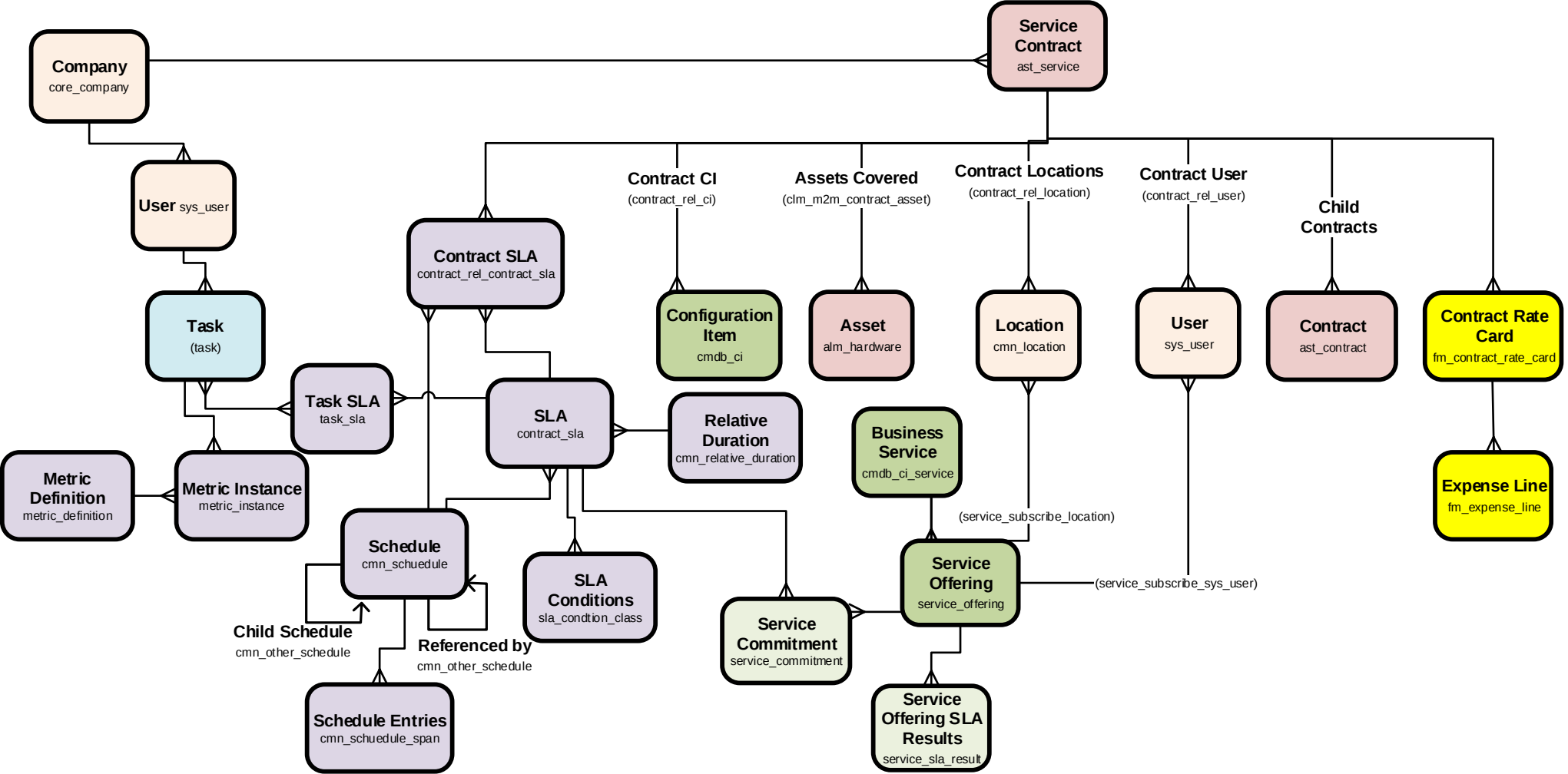


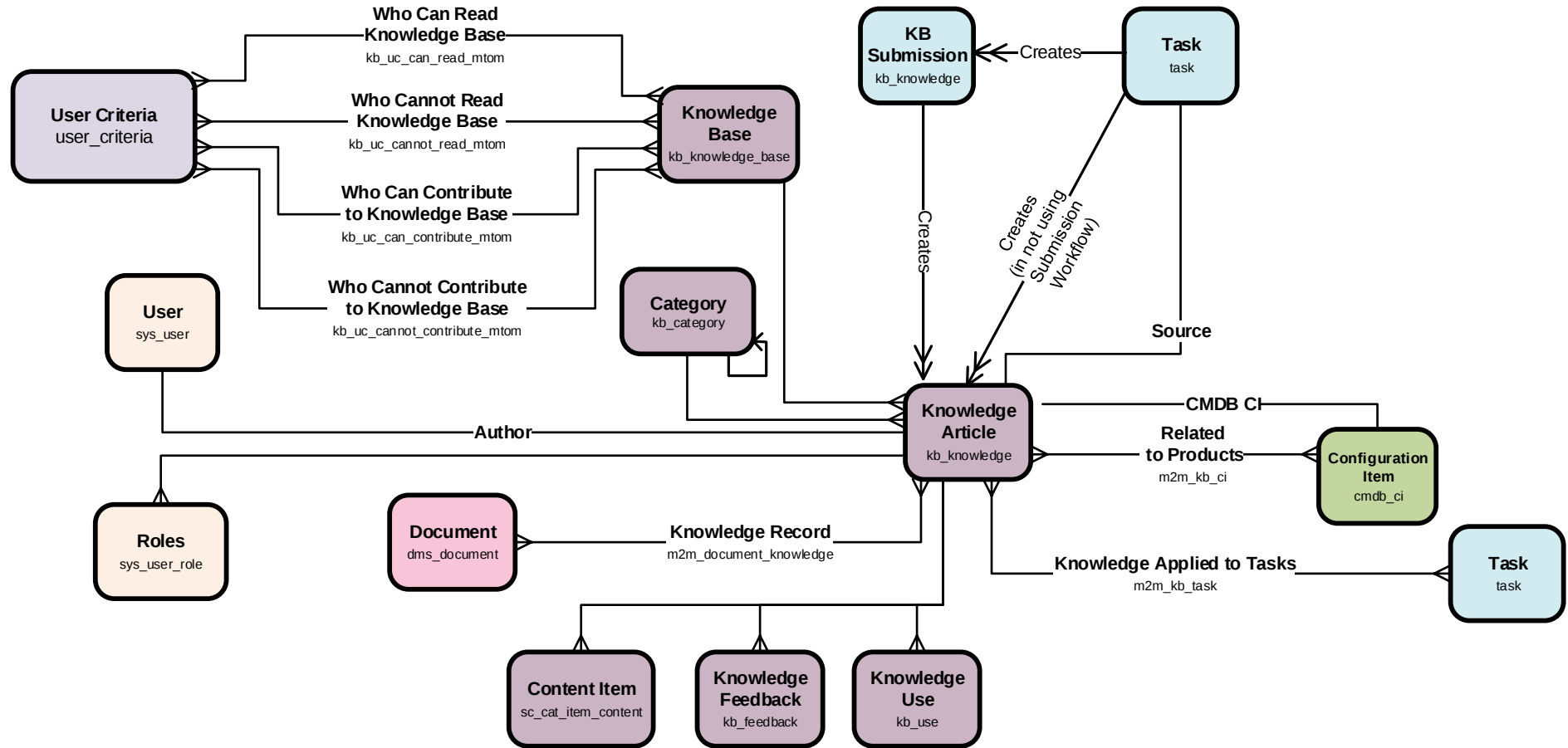




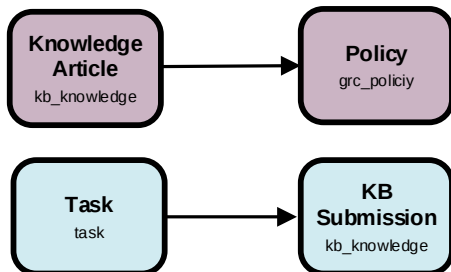
8

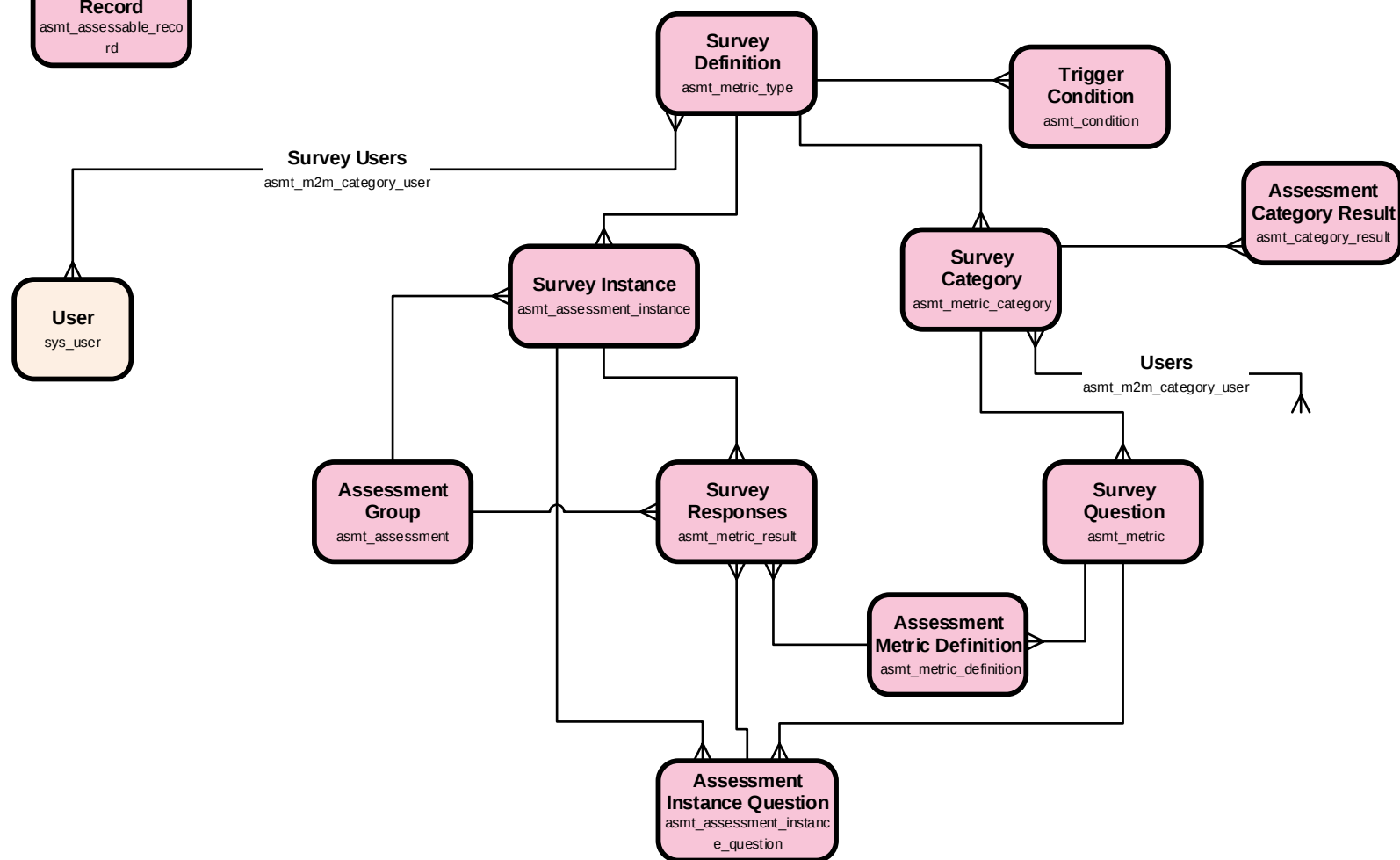
Service Level Agreement Data Model

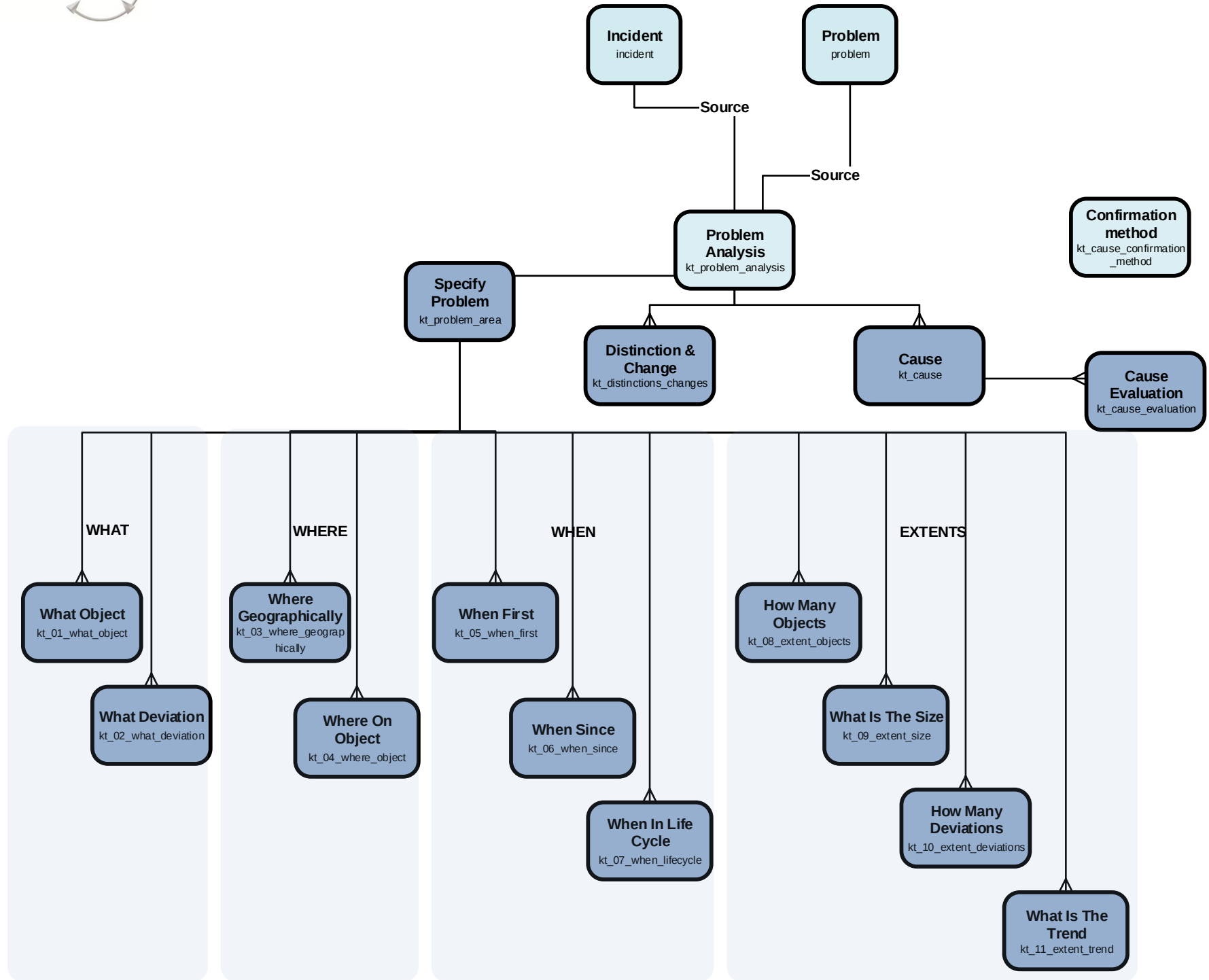


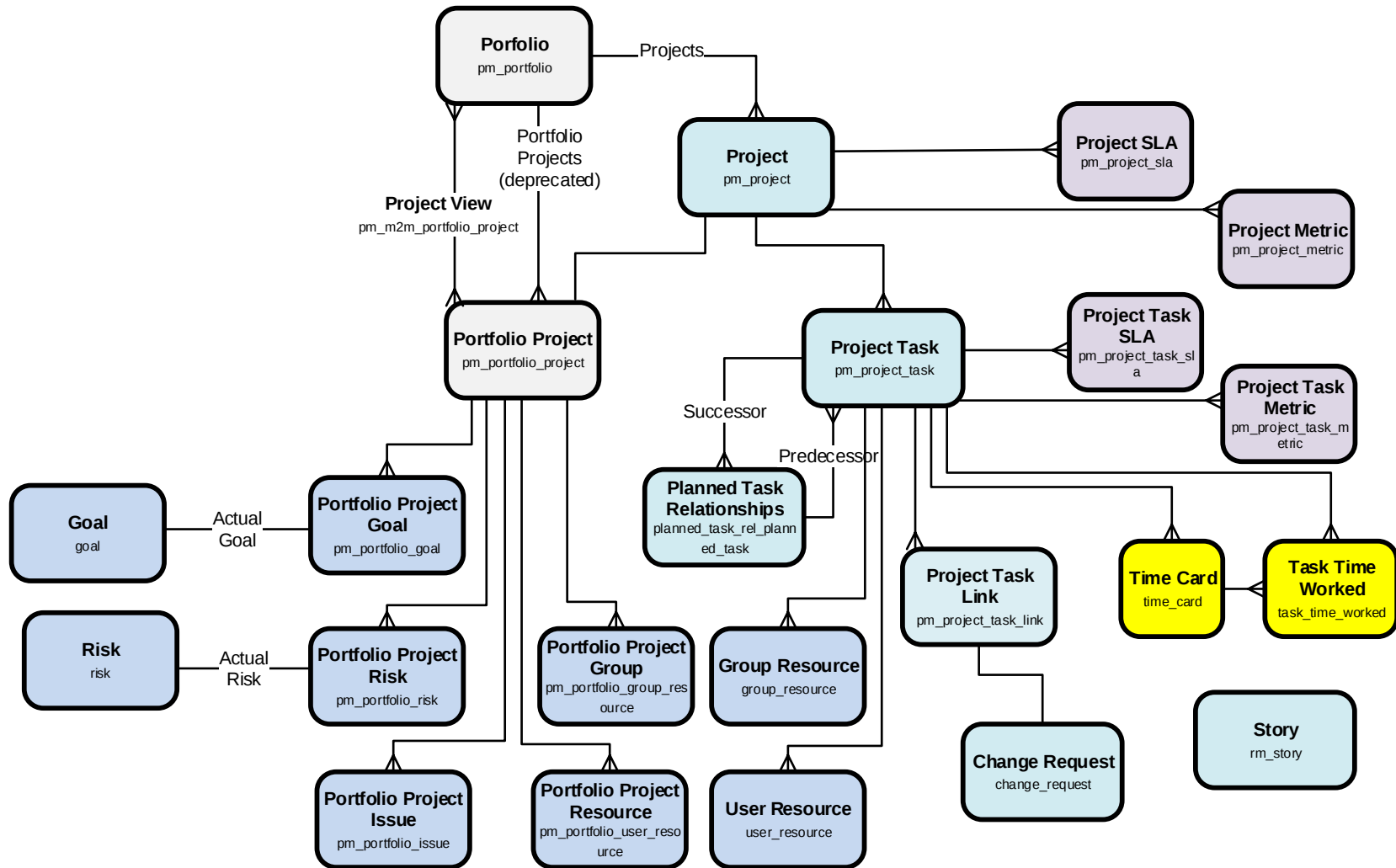


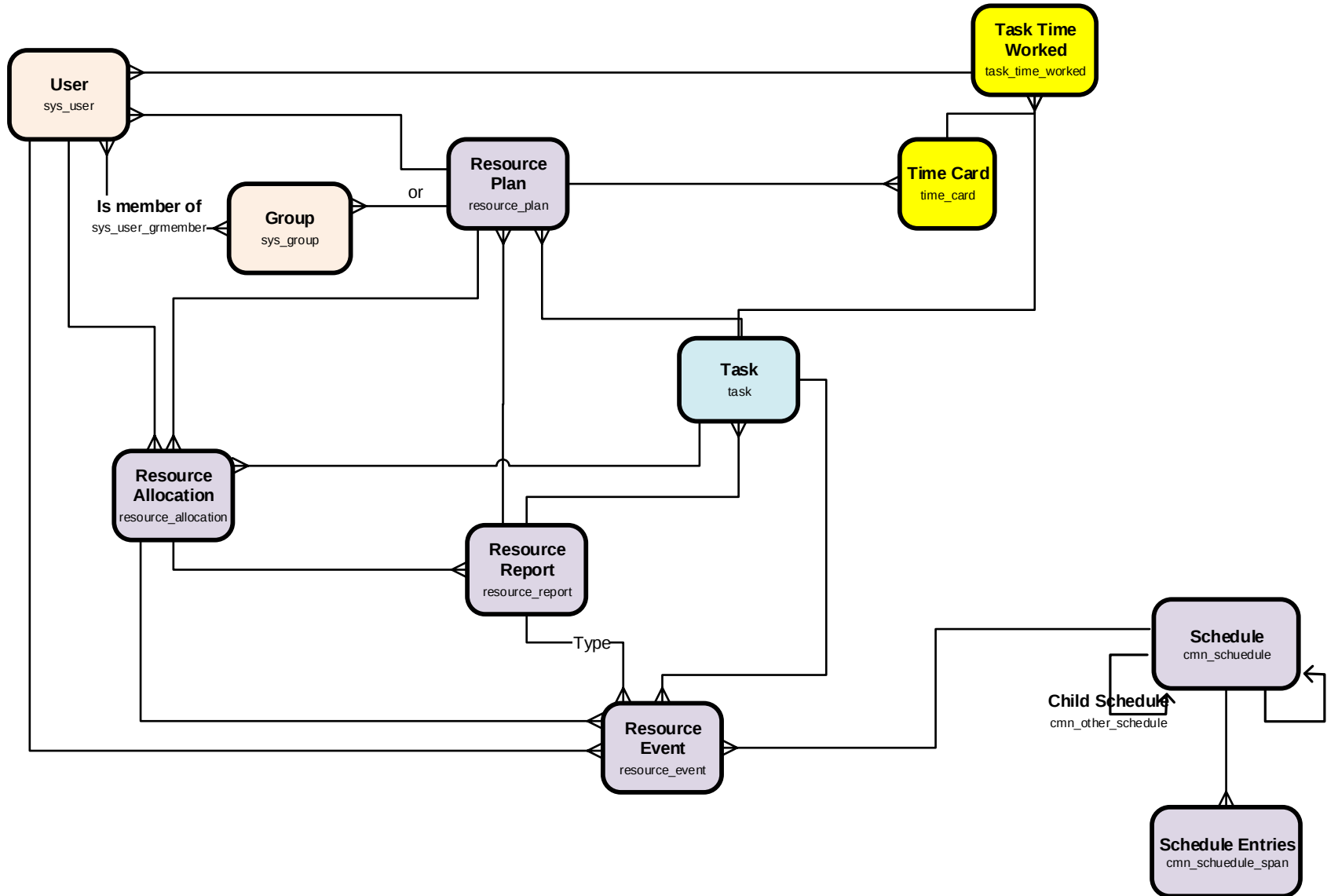
Knowledge Management Data Model Extensions

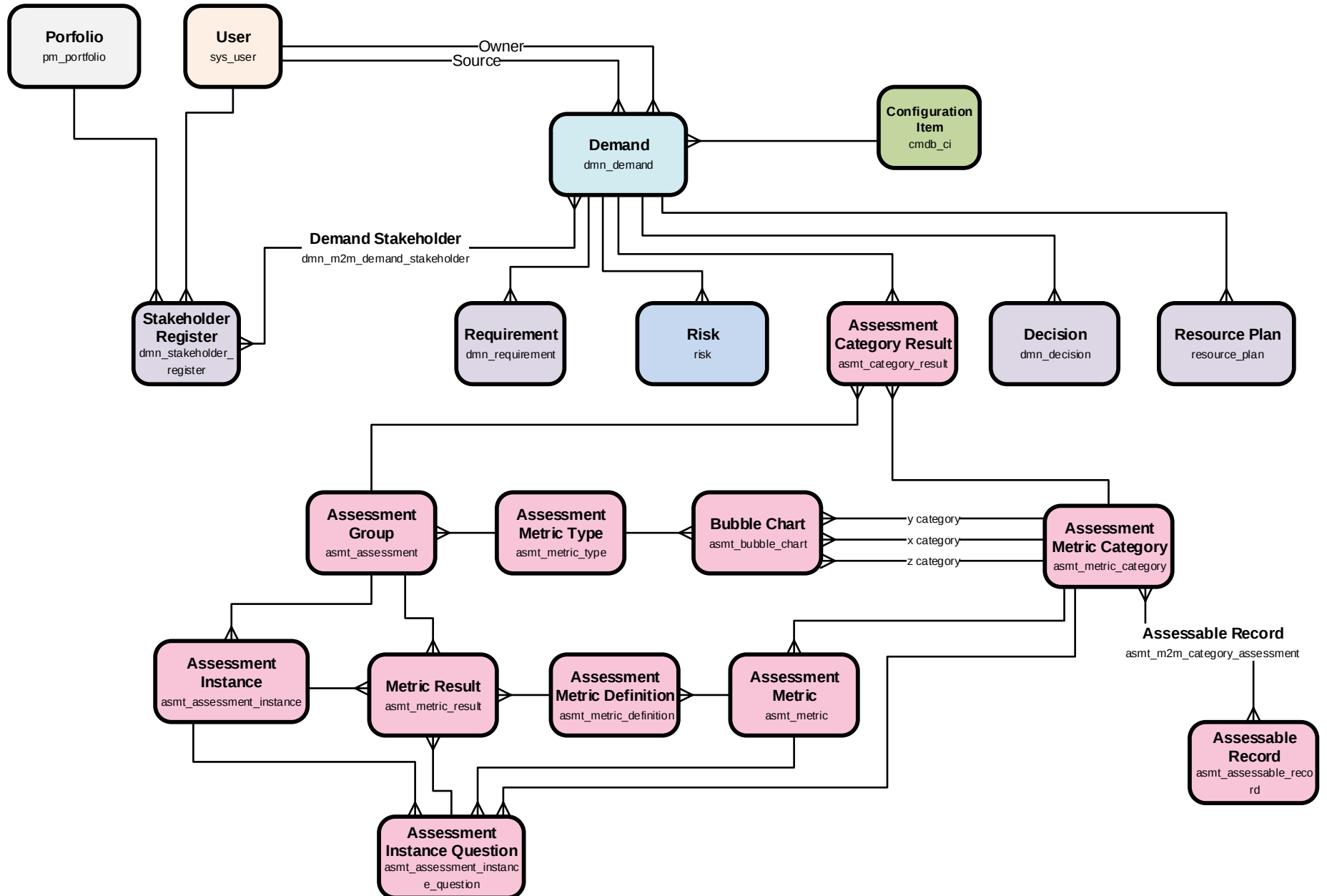


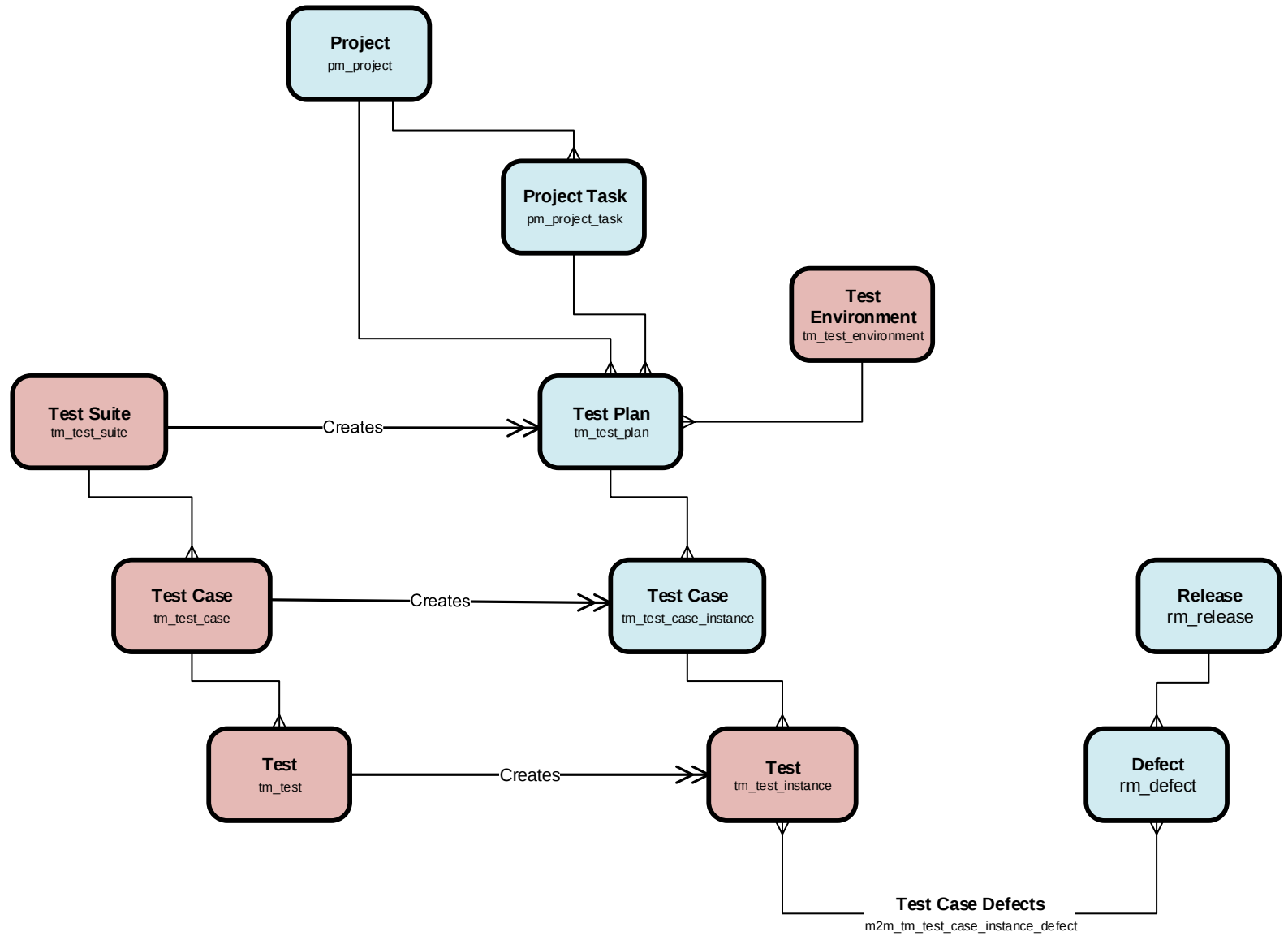


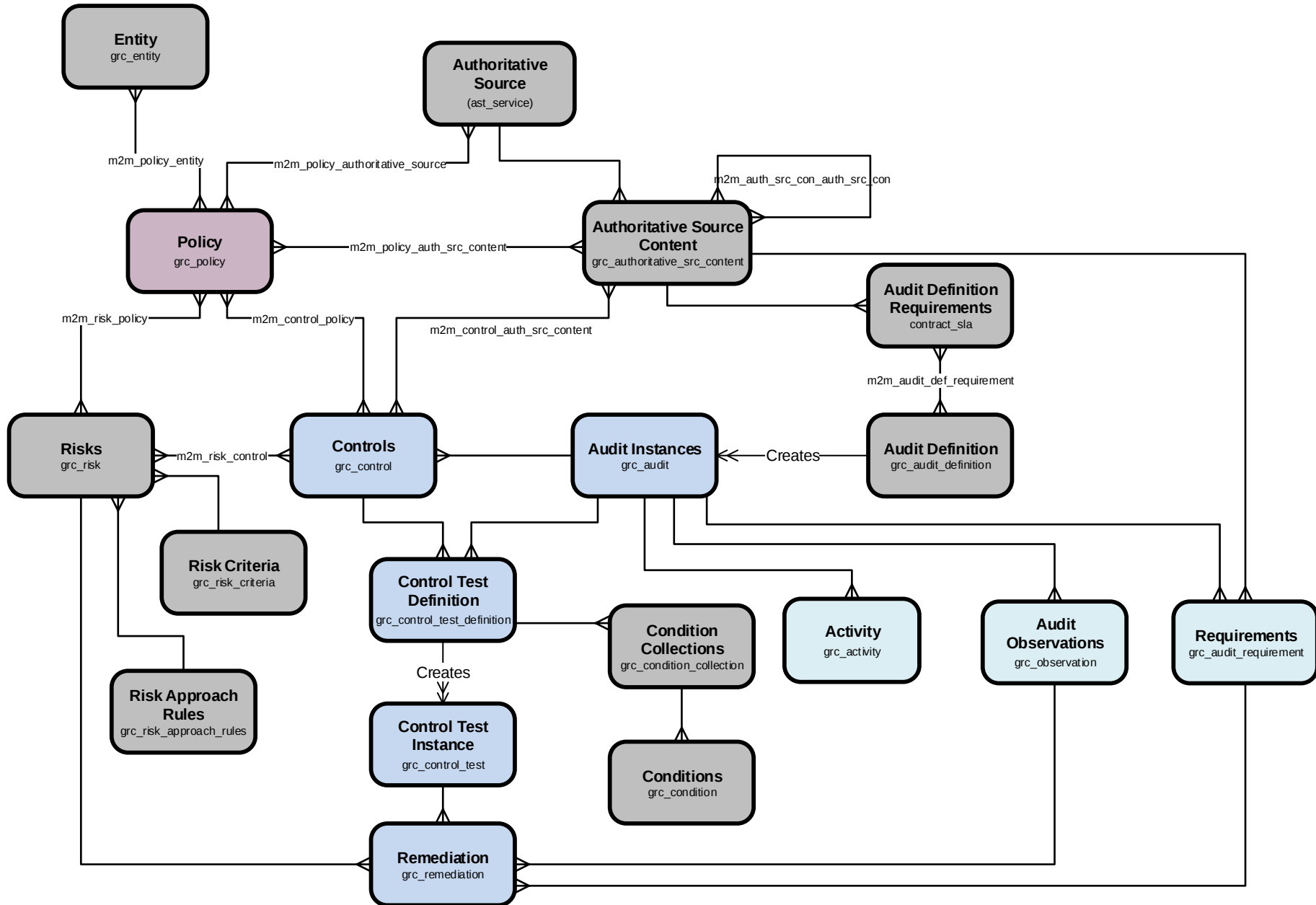


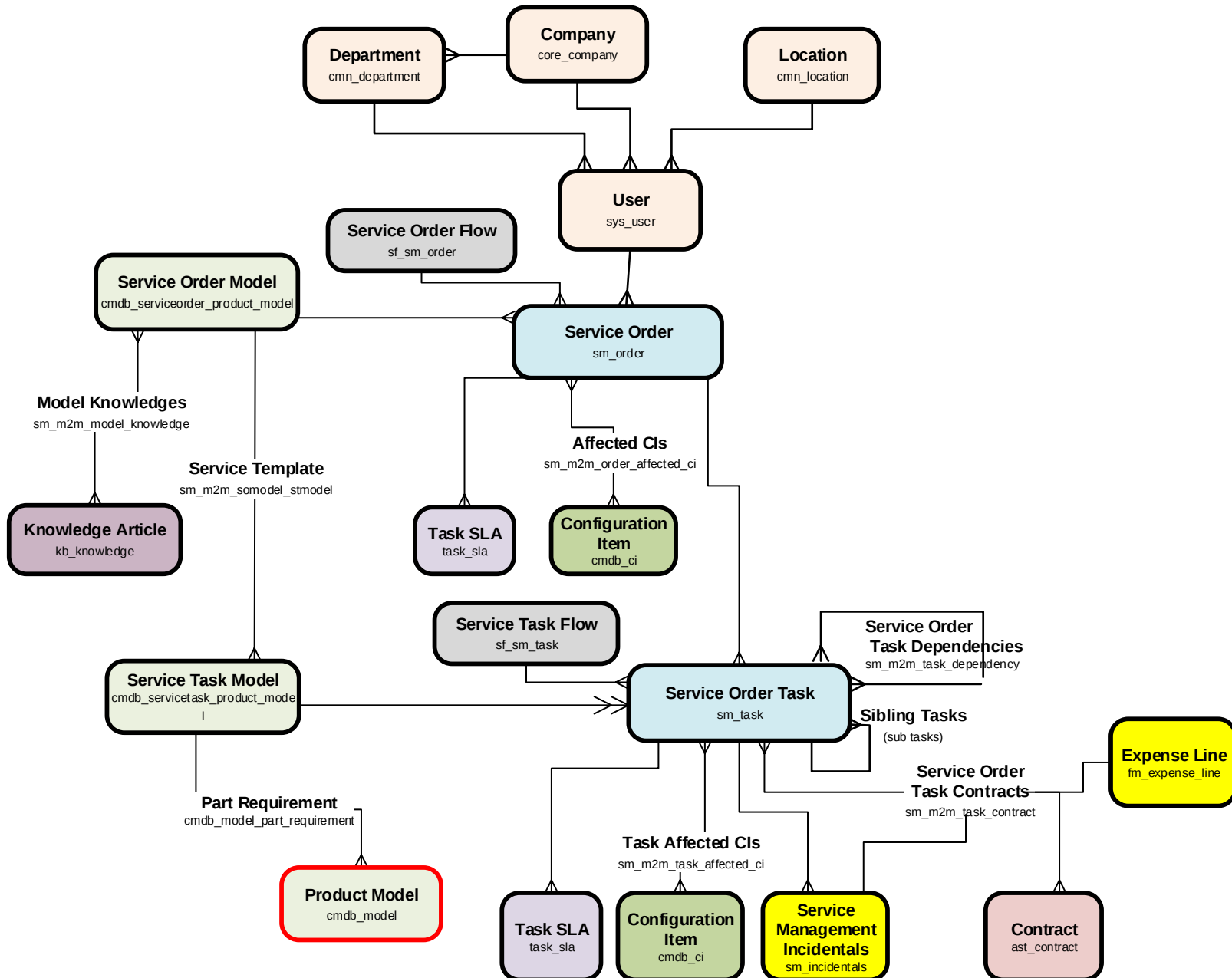


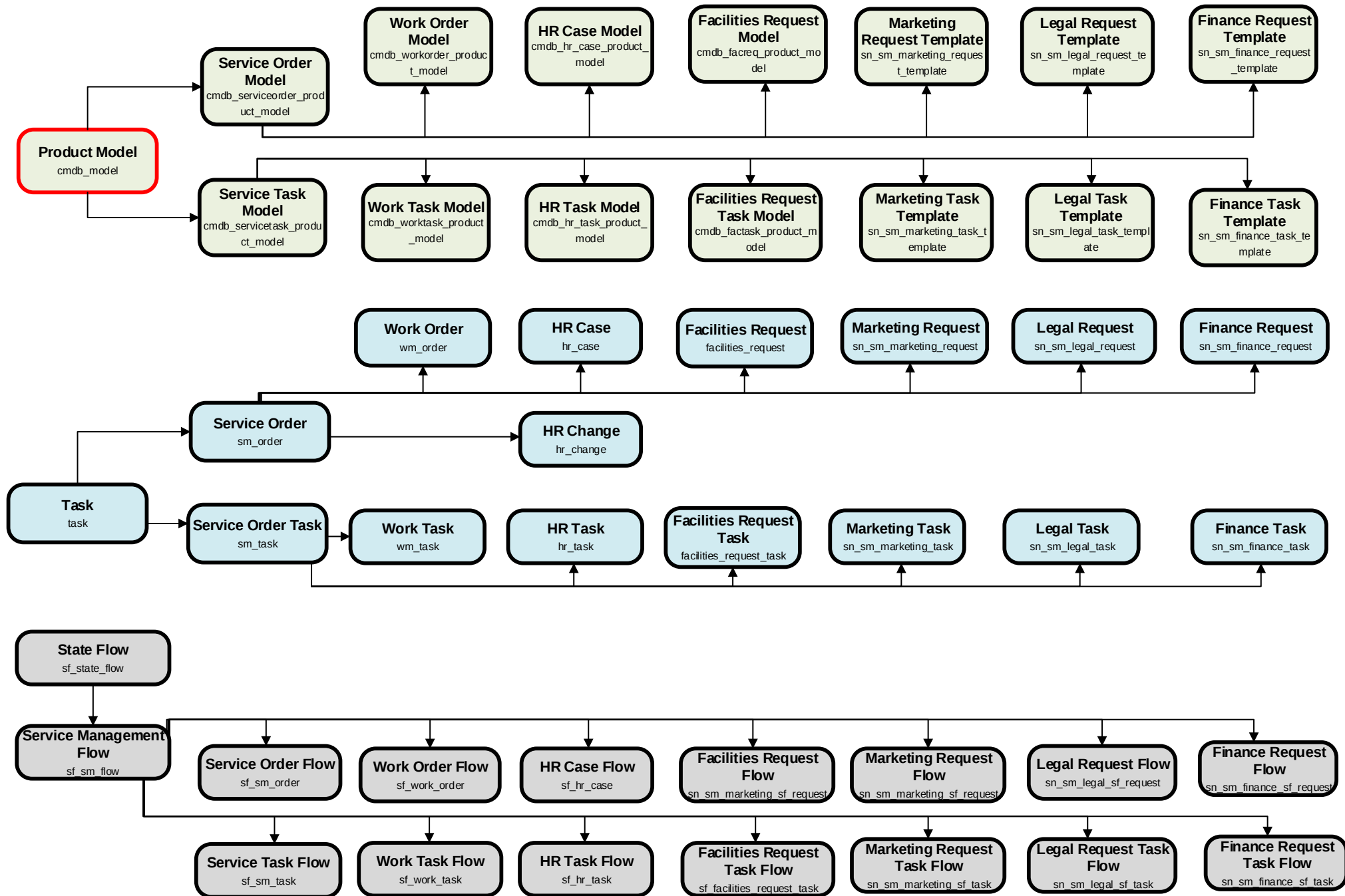


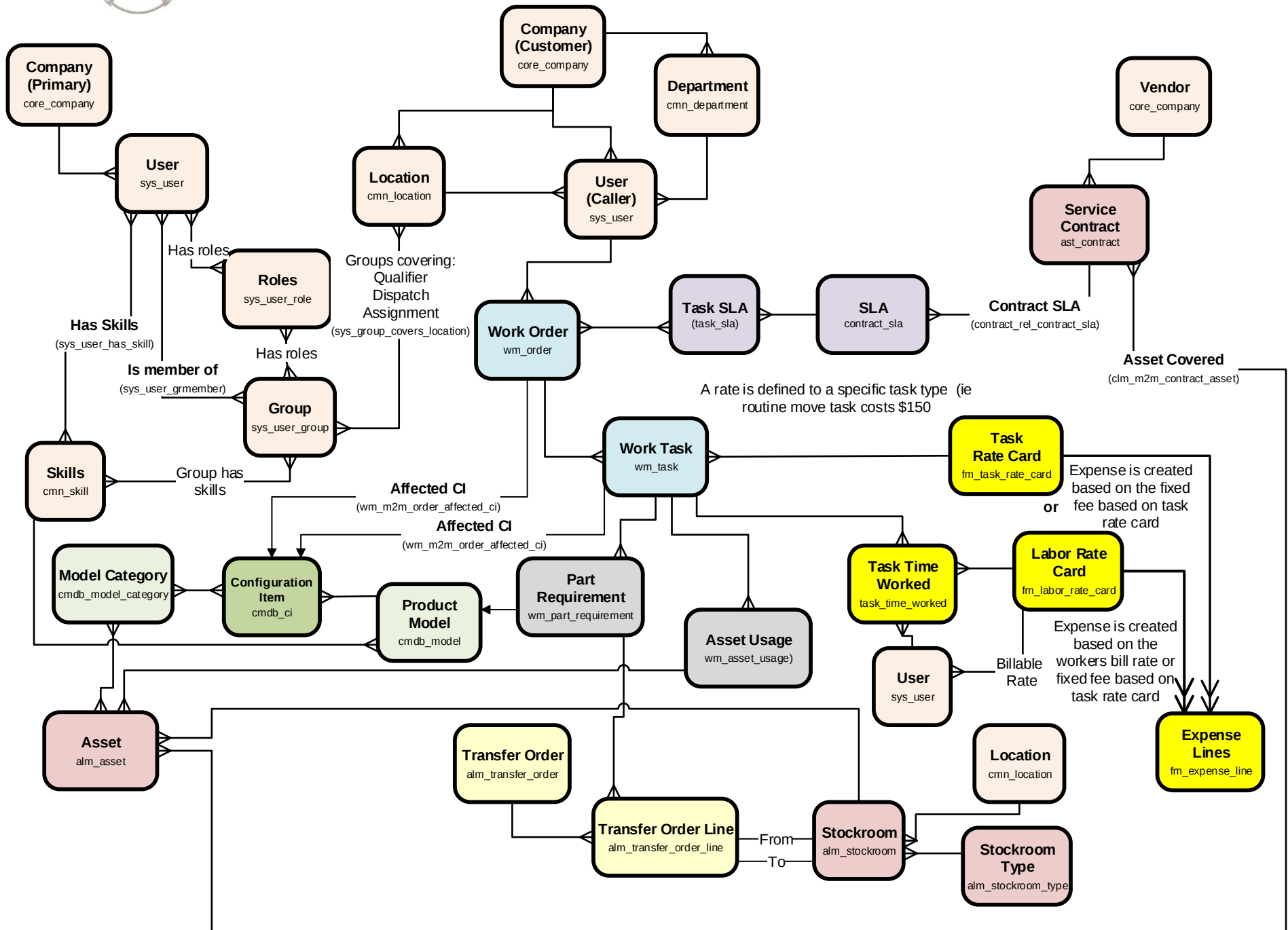




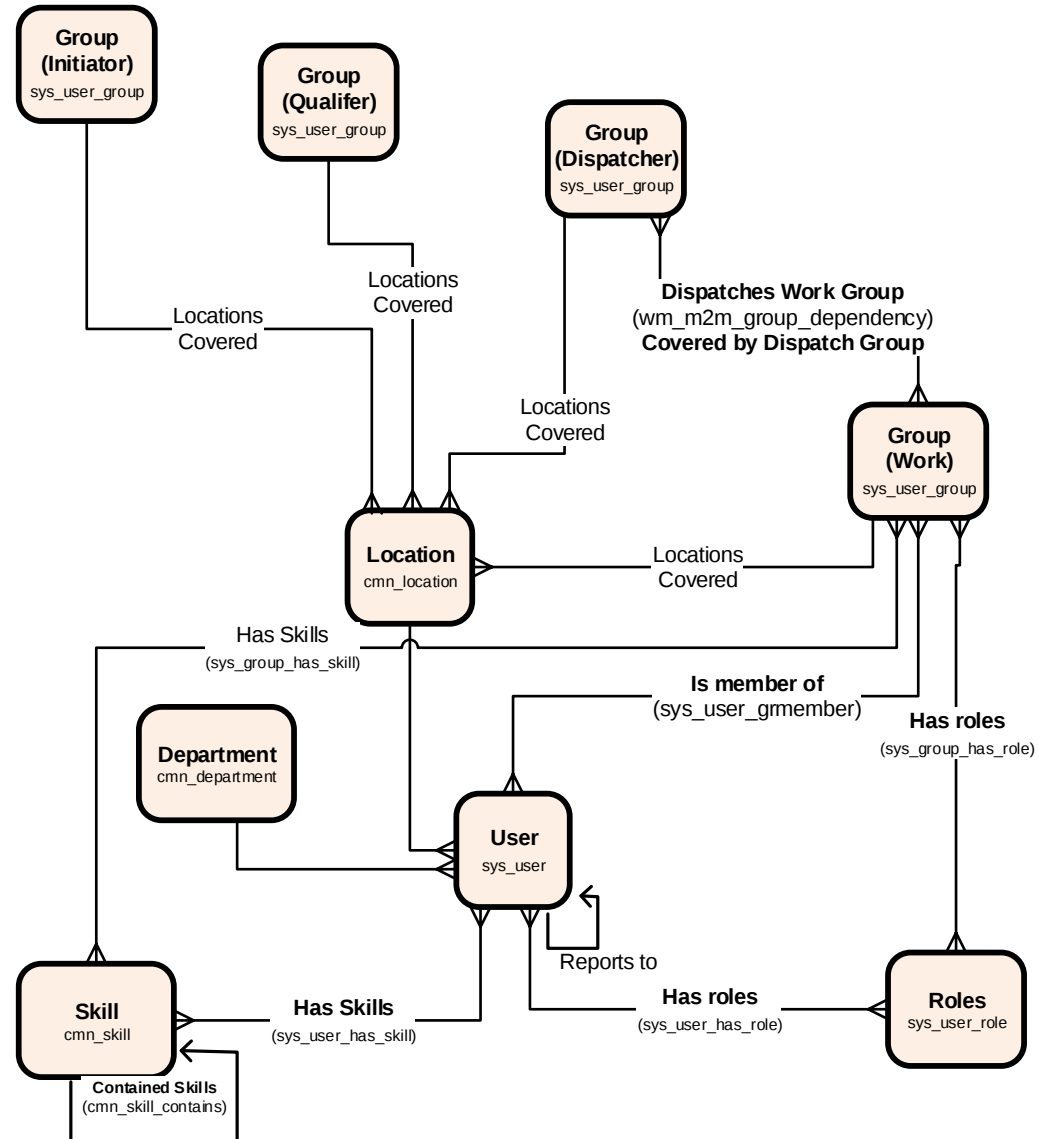


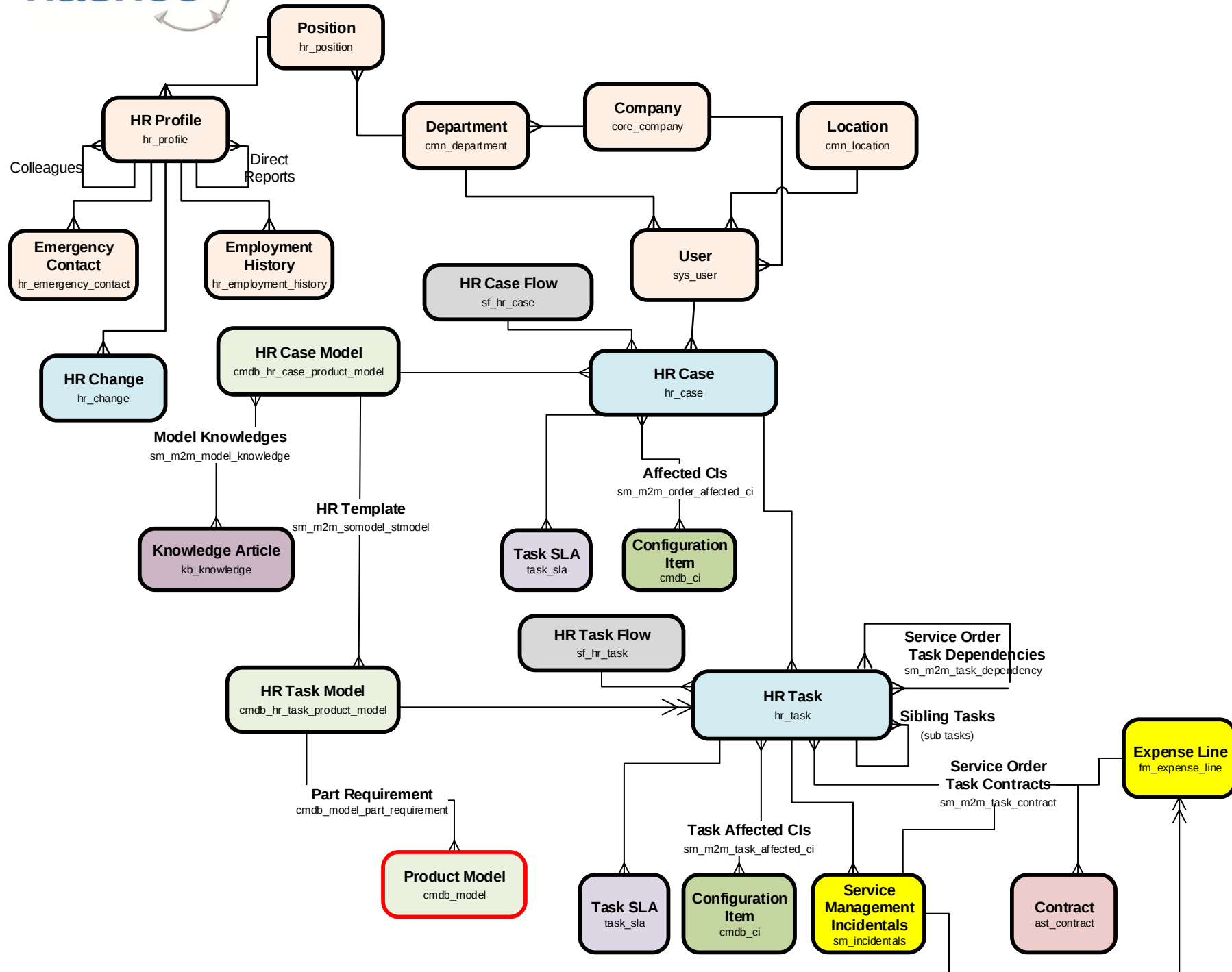


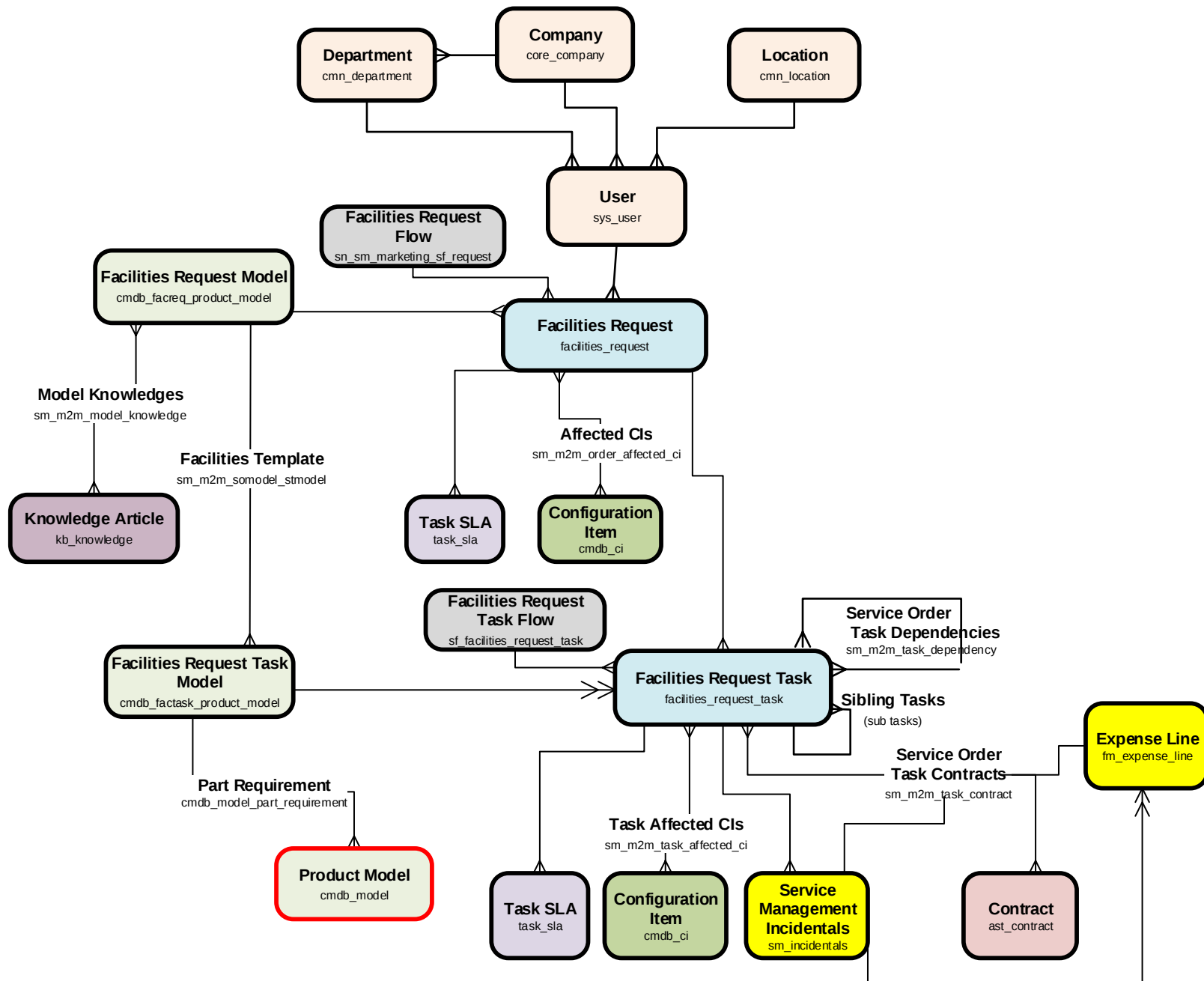


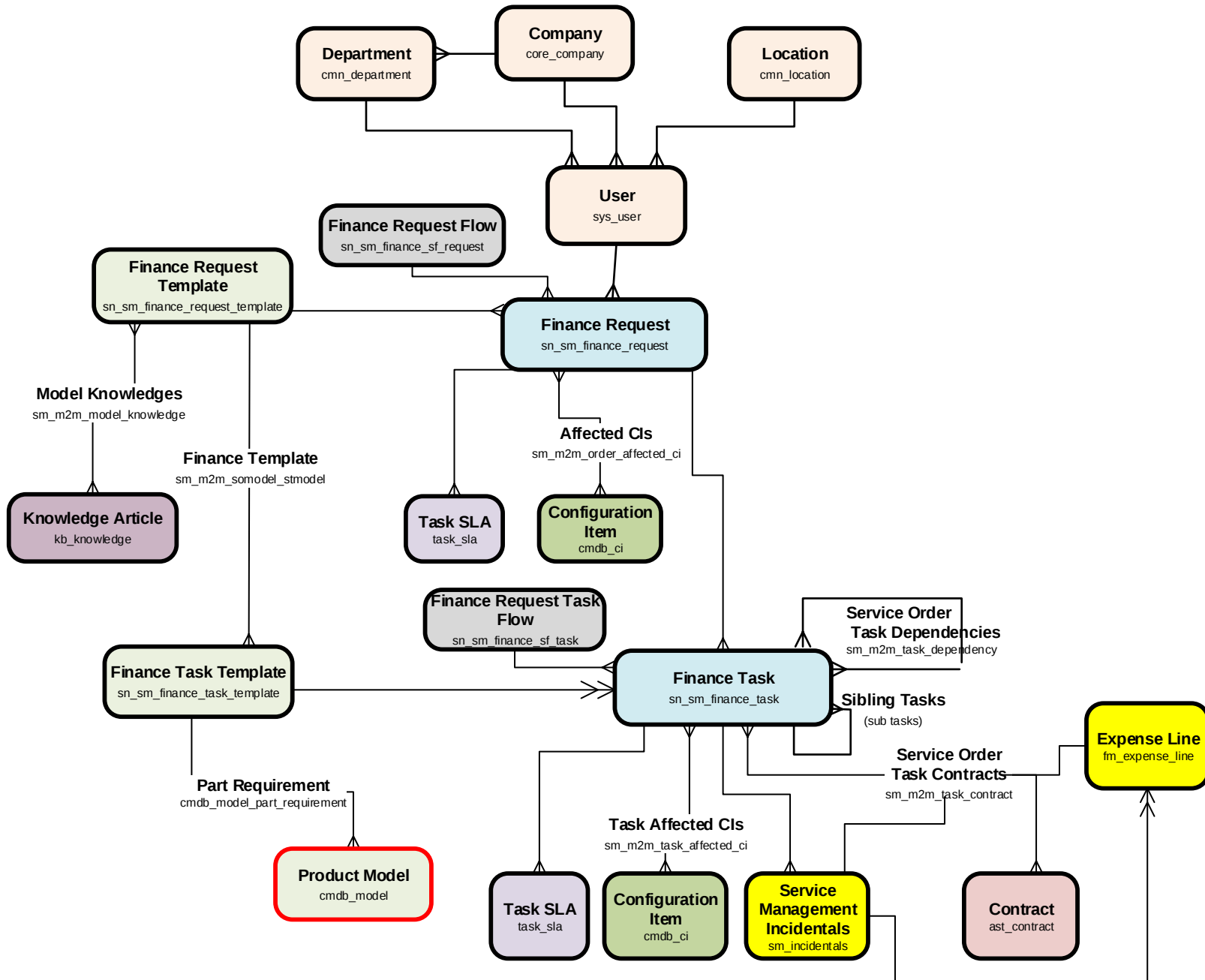


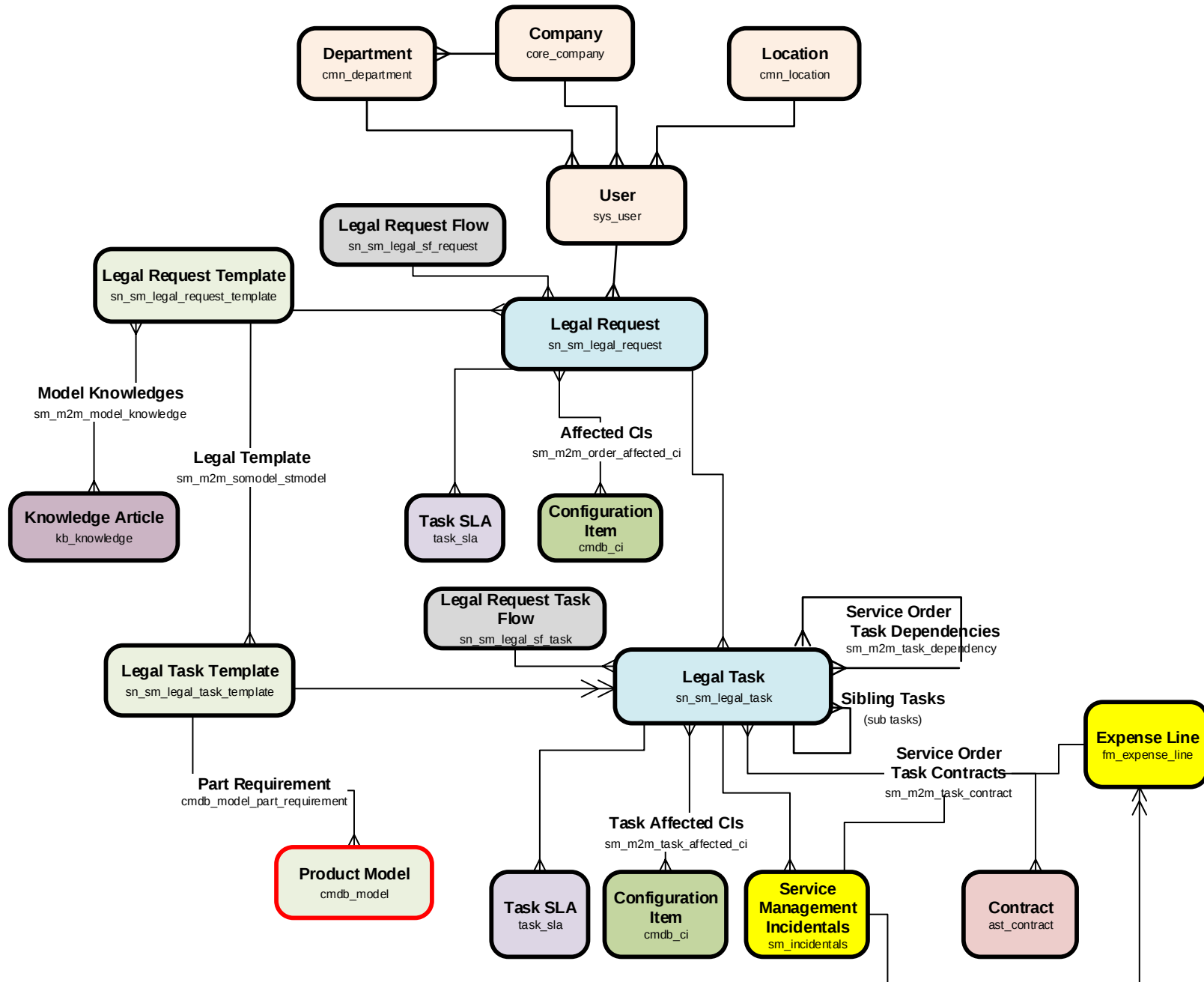
43b Work Management Group Data Model

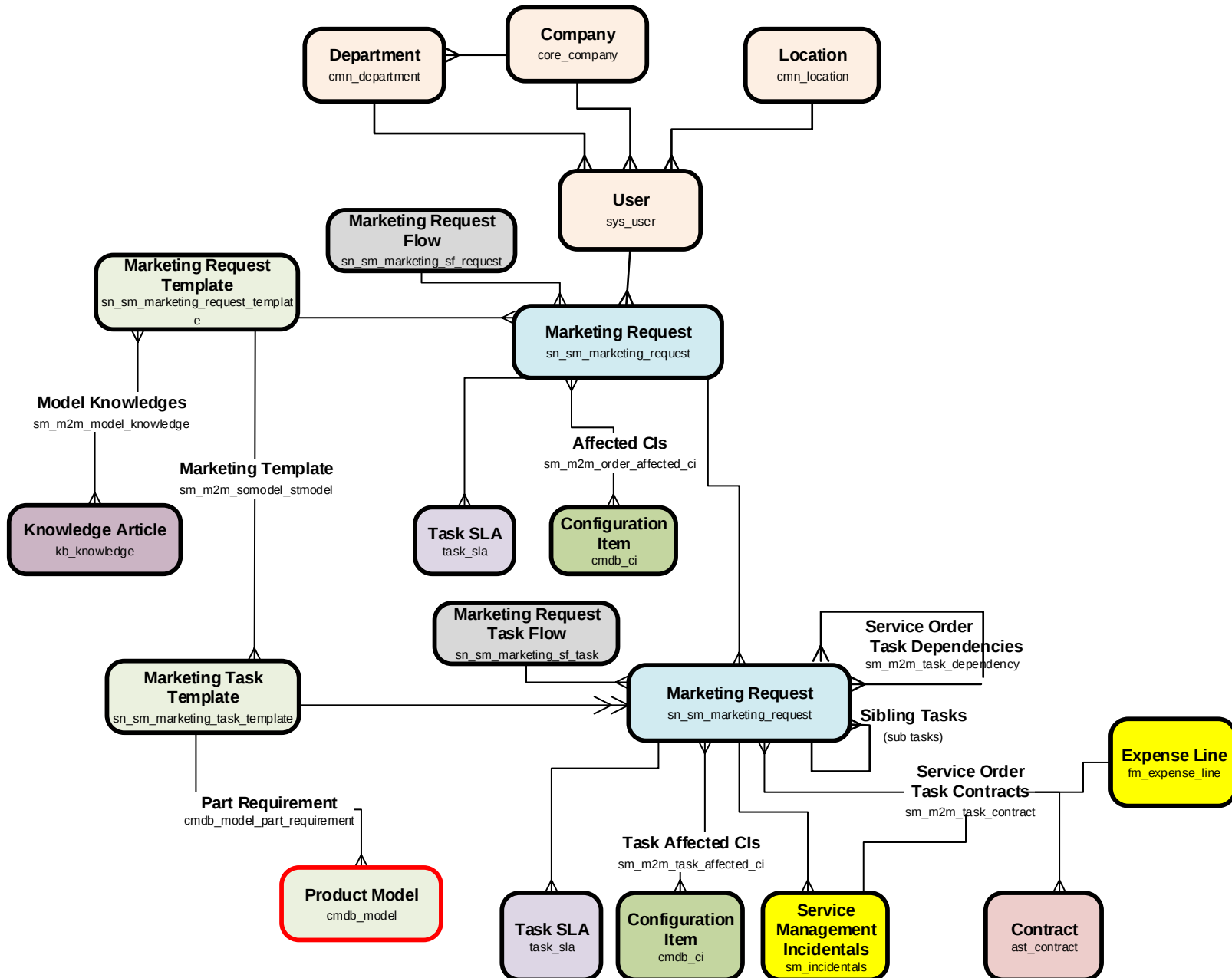


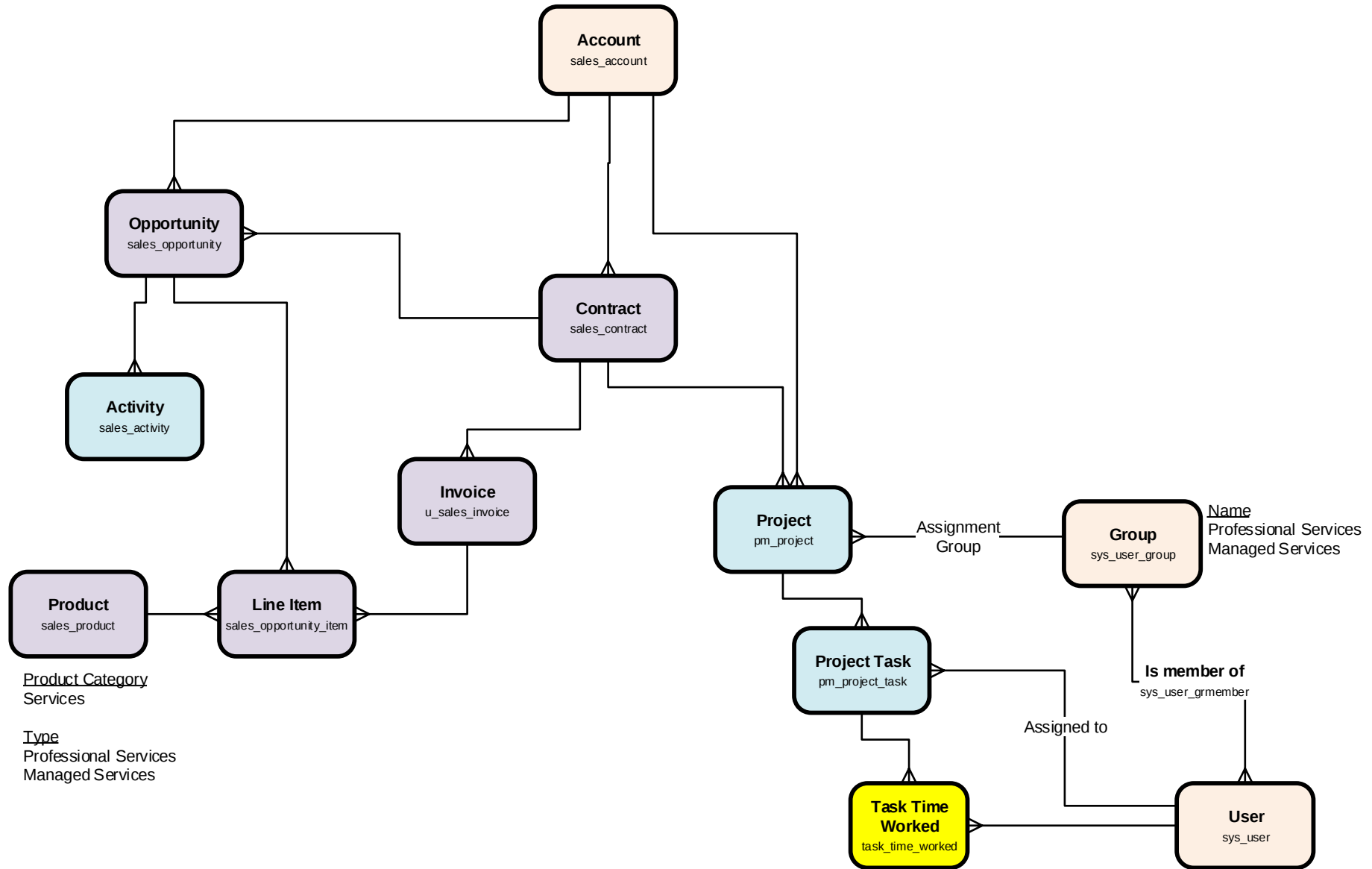






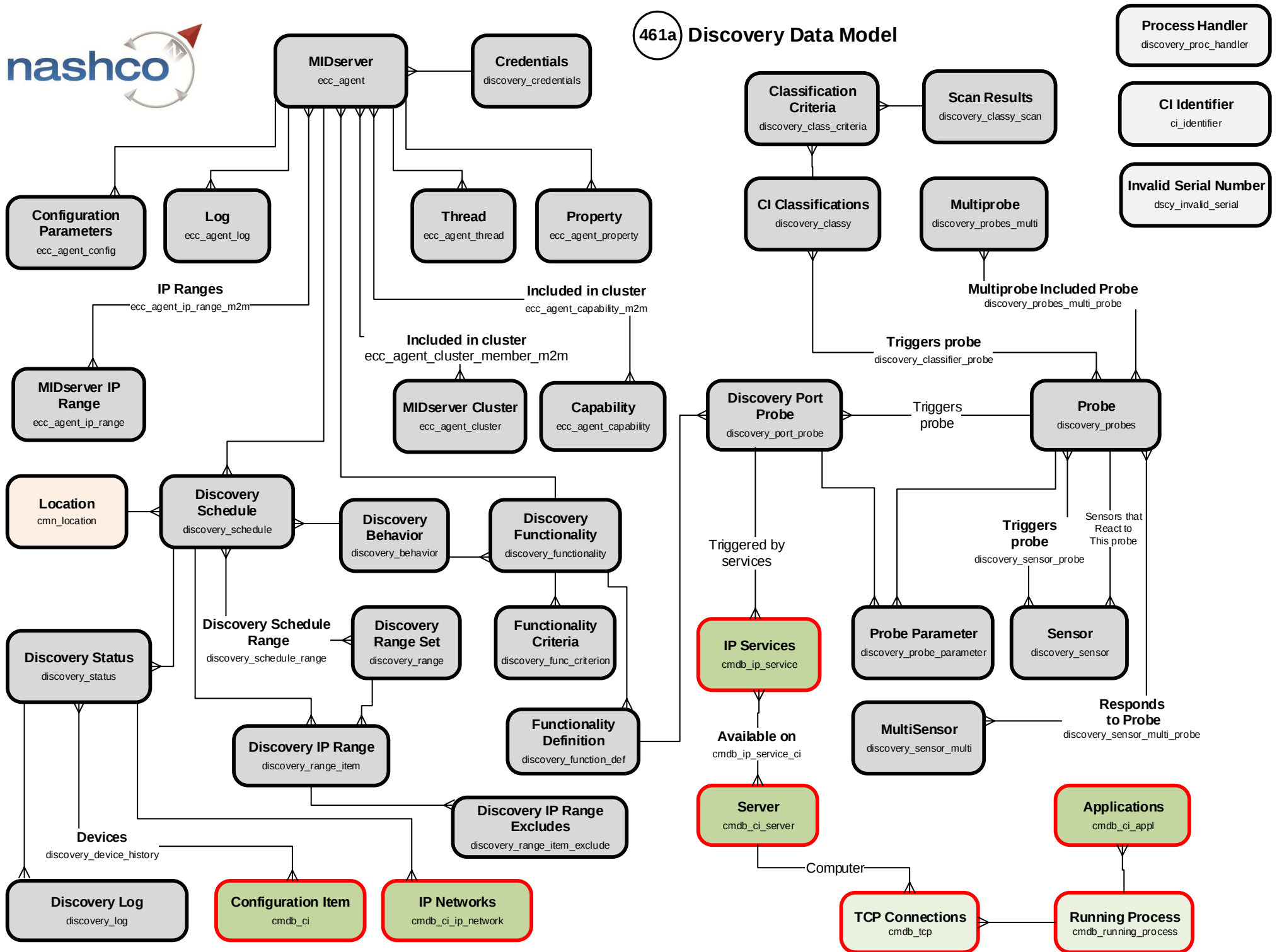








461a Discovery Data Model





50b Discovery Tables Extensions

