SnowMirror Archive

Offload obsolete data. Save costs and increase ServiceNow™ performance.

Main benefits

Save money on storage costs
SnowMirror Archive saves you money by off-loading obsolete attachments and data from your ServiceNow cloud according to rules that you set. Why pay for data that no one has accessed in years?
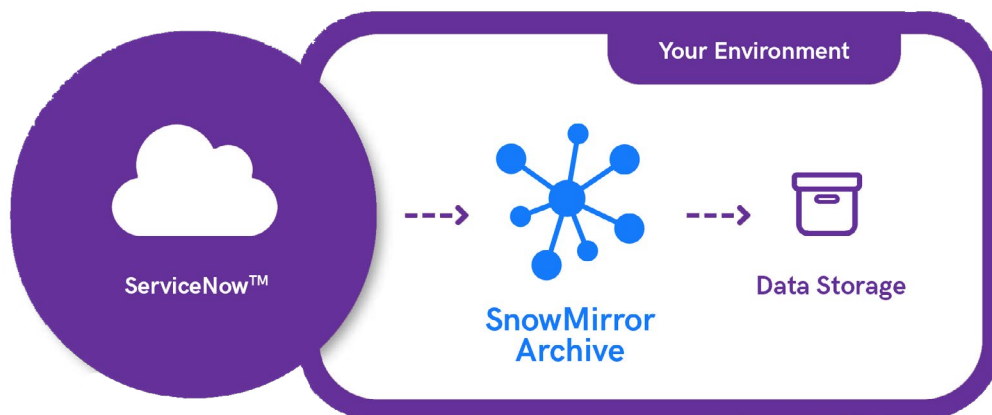
Improve your ServiceNow performance
ServiceNow performance can be affected when instances become full of obsolete data. SnowMirror Archive can improve performance by reducing the size of tables and moving obsolete attachments to your own secure storage.

Your data, when and where you need it
Your ServiceNow data is offloaded to your own infrastructure, and you can see what's where using SnowMirror Archive's viewer. When your data and attachments are on your infrastructure, you can use it for one-directional integration to other platforms.

Compliance and data recovery
SnowMirror Archive helps you remain in compliance by keeping your data in the correct data domiciles and handling conditions. Your data is always at hand on your own infrastructure should you ever need to restore it.
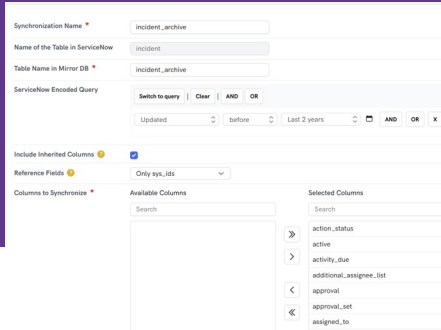

SnowMirror Archive helps your ServiceNow instance perform at its best while helping to keep costs under control. Data is loaded from a ServiceNow instance and stored on your infrastructure. It's your data and you can decide how to store it. SnowMirror Archive also includes a viewer to see the data has been offloaded as it appears in ServiceNow.
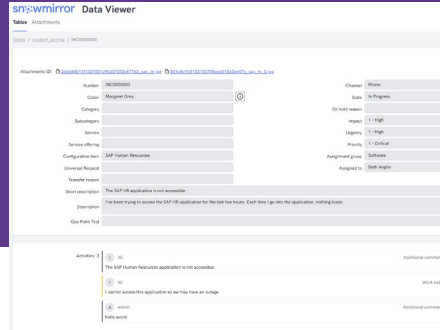
ServiceNow storage and licensing costs can be significant for users who don't actively manage instance size, and that's exactly where SnowMirror Archive can help. Attachments typically make up the biggest part of storage, and therefore costs. Using rules that you set yourself, SnowMirror Archive makes it easy to offload obsolete attachments and data to a relational database such as Oracle or Microsoft SQL Server on your own secure infrastructure, to a filesystem, or cloud storage such as Azure Storage, keeping costs down and performance up.
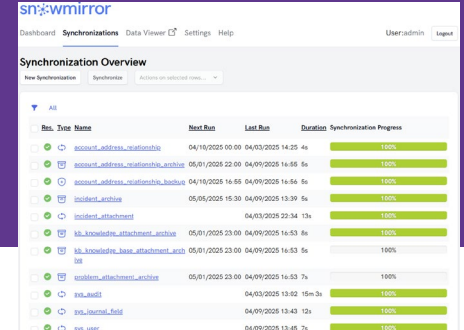
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New query builder allows users to simply click a filter

Viewing data is easy thanks to the new Data Viewer feature

Newly added „Type" column on the synchronization list for distinguishing replication/archiving/backup

SnowMirror Archive's innovative viewer lets you see what your offloaded data looks like in ServiceNow so that you can make informed decisions on what to do with it. The form and list layouts are taken automatically from the ServiceNow metadata, so you are sure to know the context of the data in ServiceNow . This lets you see which data is offloaded in your mirror database.

How does SnowMirror Archive work? SnowMirror archive is a Java agent service in a customer's local environment (Windows and Linux operating systems are supported), and it downloads data from a ServiceNow instance according to the criteria you set. No ServiceNow changes are needed; it uses the out-of-the-box API available in every instance. The SnowMirror team guarantees that it will keep up with every new ServiceNow release.

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