

SnowMirror Drive

Drive down storage costs and improve performance by moving your ServiceNow™ attachments to alternative cloud storage.

Main benefits

Improved ServiceNow performance

Deliver a smoother and more responsive ServiceNow experience by shifting large attachments to cloud platforms.

Storage cost savings

Save storage costs by up to 90% by seamlessly moving attachments out of your ServiceNow instance and on to your own preferred storage solution (Azure, S3, or on-premise storage).

License Compliance

Keep your ServiceNow instance size under its limit so you don't get charged extra for storage space.

Security Compliance

Critical attachments can be removed from ServiceNow to a safer storage.

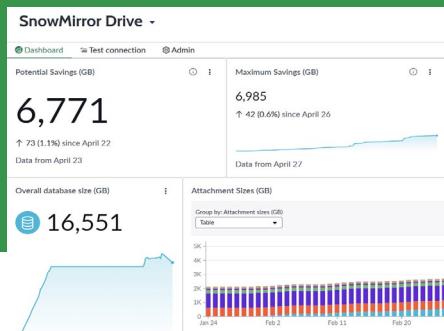


Medium-sized ServiceNow customers can typically save up to \$100,000 annually on storage costs, and large customers up to \$500,000. Storage, especially of large attachments, can become a significant cost if not kept under control. SnowMirror Drive moves your attachments to the more cost-effective cloud storage of your choice, making significant differences in savings and performance.

Most medium-to-large ServiceNow customers experience degraded performance and responsiveness of their ServiceNow instance because of storage usage. SnowMirror Drive helps by reducing the size of the ServiceNow instance.



Transparently move ServiceNow™ attachments to your own infrastructure



Simple user interface enables seamless configuration

Data Offloader Configuration

Data Offloader

Number of days to keep the attachments in ServiceNow instance. Ⓞ

Boolean value that decides if sys_attachment_blob records can be delete once the offloading to Azure Storage is done Ⓞ

Yes | No

Name of all the tables that should be excluded when during the offloading of the data into Azure Storage. Ⓞ

attachment_public_name1 [X]Encidont

The query condition used for offloading data to Azure Storage. Ⓞ

Account key of the Azure account used for authentication. Ⓞ

XW0D0K2#9UJ3Z2Bep8yVb5ztpJMa/WZV8Zy8hMwUcLb8tD1q9670z6GZk6qEuuO3+ASz48CZQ==

Name of the Azure account used for authentication. Ⓞ

snowmirror

Version of the operation used for accessing the Blob Storage. Ⓞ

2020-04-08

Easy configuration table allows users to configure their data easily and quickly

reported from res... | BIR | Book | Send | Add

guidelivisiondemo7.service-now.com says
successfully updated 33 attachments for 1 records.

OK

SnowMirror Drive -

Dashboard | Test connection | Admin

Test connection for Incidents [0]

Last refreshed for app:

Number	Opened at	Short description	Caller	Priority	State
INC0010011	2025-04-15 23:55:30	How to reduce the size of ServiceNow instance	Joe Employee	High	Planning
INC0010010	2025-03-18 02:53:50	test	Joe Employee	High	Planning
INC0010009	2025-03-18 01:50:13	Do not upload big attachments to ServiceNow!	Joe Employee	High	Planning
INC0000001	2025-01-17 01:42:59	The USB port on my PC stopped working	Bern Anglin	Medium	Closed
INC0000055	2024-12-31 20:47:23	SAP Sales app is not accessible	Carol Cooplin	Medium	In Progress

Upload selected attachments overview in the table

SnowMirror Drive scales to the biggest ServiceNow instances and customers. The bigger your ServiceNow instance, the more you save on license costs and the more user experience and performance improves.

How does SnowMirror Drive work? SnowMirror Drive is a ServiceNow App. Once SnowMirror Drive is installed on your ServiceNow instance, it works on a cloud-to-cloud basis – no MID server required. Just point SnowMirror

Drive to the storage of your choice and set the rules by which your attachments should be moved. The SnowMirror team guarantees that it will keep up with every new ServiceNow release.

SnowMirror Drive is made by GuideVision, a leading European ServiceNow integrator with more than a decade of focus only on ServiceNow. GuideVision is an Infosys company.

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